STARK LIBRARY
INPUT GATHERING

July 2024

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STARK
LIBRARY

Overview

In May of 2023, HBM Architects LLC was selected to design the new Main Library and Operations Center. Community and stakeholder engagement was identified as a crucial step in the design process. In September, the design team worked with Stark Library to provide several in-person activity sessions and online survey opportunities for members of the staff, public, and project stakeholders to provide input. These engagement activities gave participants an opportunity to share their thoughts and encouraged creative thinking about the potential for the project. The activities consisted of the following:

Mind Breaking

Participants learned about spaces and features for a library that may be different from what they currently have or less conventional that what they are familiar with. They were asked to record their reactions, both positive and negative, to what they saw. This activity was held in-person.

World Cafe

Participants collaborated in small groups to respond to questions about how the Library can better look to the future and increase interaction with the downtown community Questions were placed at tables around the room and groups were given 5 minutes to respond to each question. At the end of the session, responses were shared with all attendees to discuss the future and impact of the Main Library.

Staff Surveys

Online surveys were sent to Stark Library staff (both from Main Library and across the system) to gain an understanding of what works well in the current Main Library, what could use improvement, and the role of the Main Library in the system.

TomTod Mind Breaking

Participants from the TomTod group learned about the types of spaces and features that make a library unique. They were asked to record their reactions, both positive and negative, to what was shown. This activity was held in-person and in addition to sharing images with the group, tactile material samples were also shared.

MKSK Work Session

Stakeholders provided feedback on courtyard gardens, roof terraces, outdoor furniture, art and sculpture, the arrival experience, connecting with Market Street, connecting with the Cleveland Avenue Park, and incorporating historical influences. This combined with a process of research and analysis that together inspired programming ideas.

MIND
BREAKING
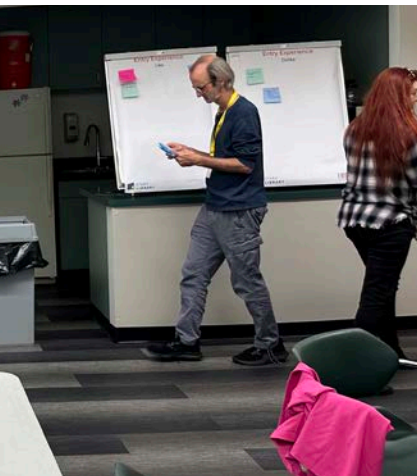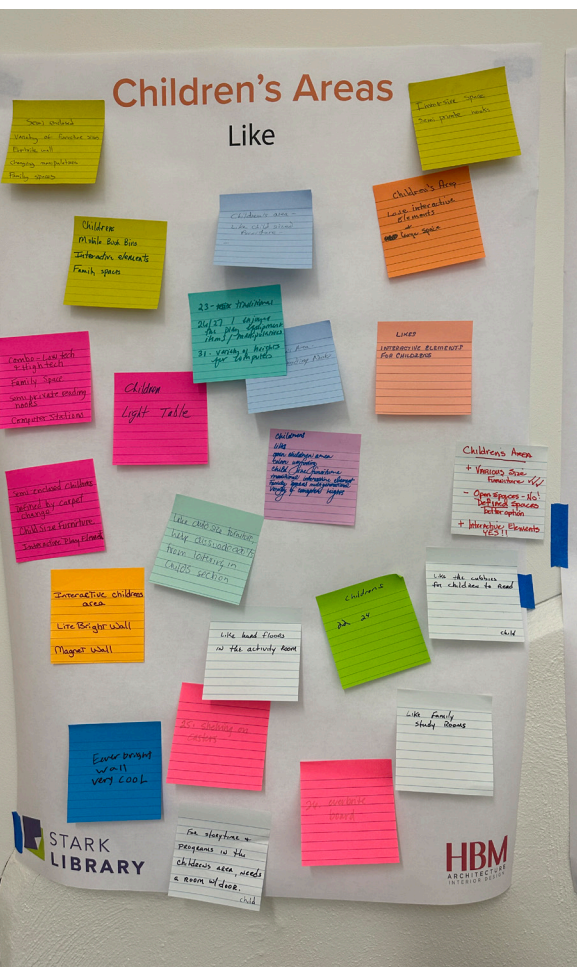
Mind Breaking

In-Person Mind Breaking Sessions

Four in-person Mind Breaking sessions were held at Stark Main Library. "Mind Breaking" is intended to encourage participants to think differently about what a public library can look like and provide. In these sessions, HBM Architects presented attendees with images of innovative, less-conventional, library spaces and features organized into different categories. Participants were asked to make note of their reactions to the images they saw and post their thoughts on corresponding boards around the room.

Participants are presented with new ideas for library spaces

Participants comment on what they saw using post-it notes

Participants place their post-it notes around the room on corresponding sheets so that responses can be shared with the group

Mind Breaking

A Note on the Recording of Responses

In order to organize and present the many collected comments from this activity into a comprehensive and informative document, some liberties were taken to editing and/or breaking up the original language of reactions in order to consolidate like minded opinions and make longer responses more concise. There were many respondents and not every comment was able to be featured in this book, but efforts were taken to capture the intention and meaning of all reactions. An "other" category was added to capture miscellaneous or general comments about the project.

Mind Breaking Session Participants

Session 1
Staff

Sondra E.
Cheryl S.
Roseann W.
Diane H.
Danielle W.
Shelly G.
Robin D.
Stephanie H.
Rebecca F.
John W.
Becca D.
Nathan M.
Ann P.
Sarah B.
Beth B.
Hannah V.
Marcia M.
Jo P.
Sandy H.
Brent B.
June K.
Brandon B.

Session 2
Staff

Charlene M.
Rosie W.
Maynard H.
Aresha C.
Debra P.
Paula R.
Tone M.
Jess A.
Andrew P.
Shelby D.
Carla N.
Cynthia B.
Theresa S.
Padraic A.
Kelli C.
Linda B.
Jean J.
Mary Beth C.
Kiora F.

Session 3
Staff

Corrine W.
Michael C.
Matt H.
Megyn B.
Phil S.
Brad S.
Emily C.
Stephanie M.
Glin R.
Lisa S.
Deb C.
Kathy B.
Norma S.
Angela K.
Rich B.
Angelique W.
Kaylyn M.
Teresa H.

Session 4
Community

Sally E.
Geri G.
Bridget M.
Bob G.
Mary C.
Larry J.
Ellen M.
Monica T.
Beth P.

68
Participants

Mind Breaking

01 Entry plaza / walkway with benches and automatic bi-parting doors

02 Exterior with pops of color and covered bench seating

03 Exterior book return and digital screen advertising library events

04B Multi-story entry with good visibility and donor wall by a local artist
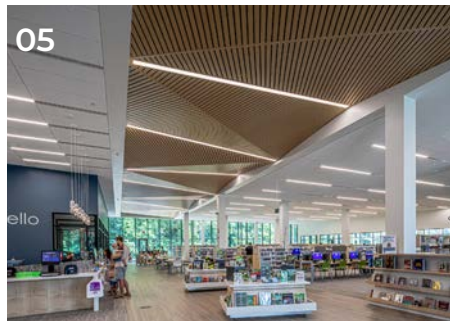
05 Clear way-finding upon entry - you can see where to go to find the area you're looking for

06 See books, staff, elevator, and the stairs when entering the building

07 See staff when you enter
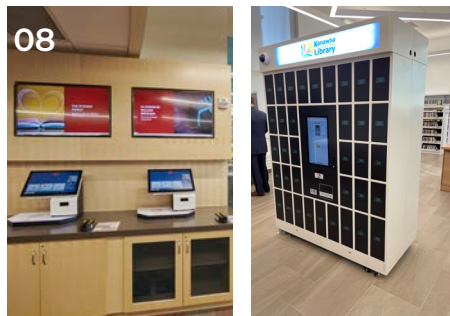
08 Self-checkout and Holds Lockers

09 Monumental Stair

Entry Experience

After hours pick-up lockers

Liked by the majority of participants:

Access to self-service and after-hours conveniences like book drops and pick-up lockers.

The outdoor screen highlighting library events, new materials, and services was also very popular.

Session 1 Responses - *Likes*

- **After hours lockers outside x14**
- **After hours book drop x7**
- **Like the benches x6**
- **Digital sign / TV / displays x5**
- **Sunlight / lots of windows x5**
- **Local history wall / entry center x4**
- **Clear sight lines x4**
- **Well lit / lots of lighting x4**
- **Plants / flowers x3**
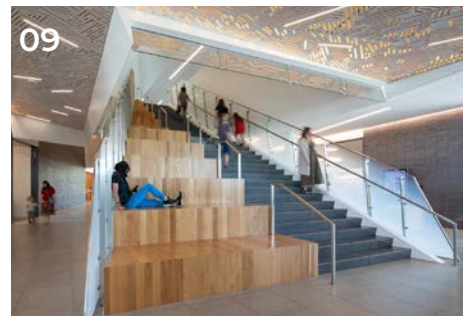- **Good / visible signage x3**
- **Merchandise displays x2**
- **Open plan x2**
- **Logical flow / know where to go x2**
- **Featured local art x2**
- Social gathering areas. Better third space
- Accessibility
- Would be nice to have community projects as an entrance art piece
- Wide spaces
- Big doors
- Donor wall is cool
- Neat texture
- Cool stairs with seating outside
- Flyers / poster displays
- Elevator near entrance
- Community board display
- No stairs
- Desk visible at entrance
- #8 love both
- Feels organic / natural finishes
- Easy to find service point
- Light color walls with dark signage
- Cool wood seating
- Color
- Welcoming
- Lettering saying Library
- Large lettering for desk
- Brick work is nice
- Liked the monumental stair, area to sit off to the side
- Flat floor
- Artsy entrance
- Warm wood wall
- Graphic mural
- Bike racks
- Self checks
- Cafe at entrance
- Clean entry / no hidden spaces
- #2 color
- #3 display

Mind Breaking

Session 1 Responses - *Dislikes*

- Too far for older patrons to walk
- Elevators
- Clutter / distracting entry
- Blockage to flow
- It's not bright enough
- Dislike coiors - Jackson
- 24/7 vestibule (homeless population
- Dark / shadowy
- Stairs when you first walk in (overwhelming)
- Cold
- Not inviting
- Can't see name
- Can't tell where to go quickly

- After hours lockers
- Harsh corners too dangerous (brick)
- Donation wall - feels elitist
- Checkered pattern
- Mural
- Seating by the stairs
- No wording for upper floors
- Sign is too high
- Lockers exposed to weather
- Hotel style
- Too crowded at entrance / not eye catching
- Stain resistant / easy to clean flooring

Session 2 Responses - *Likes*

- **Outdoor monitor x2**
- Outside benches at entry
- Glass elevator for safety purposes
- Donor recognition wall
- Short circ desk area
- #10
- #15
- #17
- #26
- Set back at stair and elevator in front

- Great large graphics - define area
- Illuminated shelving
- Large and distinct signage
- More displayed signs
- Benches to the side not on front walk
- Flat / level ground for easy access
- Nice lighting
- Lockers
- Open floor with visibility
- Large circulation desk

Session 2 Responses - *Dislikes*

- **Monumental stairs x3**
- Fireplace for public
- Mobile circ desk
- Seating area along side of stairs - children could get hurt from climbing
- Donor wall
- Campus vibe - want more green space but don't want to walk a mile or get lost getting to the entrance

Session 3 Responses - *Likes*

- **Outdoor 24/7 lockers x5**
- **Open entrance with visibility from desk x4**
- **Clear signage x2**
- **Monumental stair with seating x2**
- **Lots of windows x2**
- **Open sight lines x2**
- **Benches / seating out front x2**
- After hours pickup
- Lockable bins in staff spaces
- Self checks near regular desk in case of problems
- Mobile displays
- End cap displays
- Digital signs
- Entry #2 with book return from #3, like color with entry
- Ease of keeping things clean is important
- Low stacks
- See books when entering building
- Smaller digital displays
- Bike racks
- Outdoor accessible drop
- Clear direction to information desk
- Multi texture
- Donor wall
- 7 - stairs can be seen
- 8- Self checkout stations with donor screen
- Returns that drop into building rather than a having to get books out of a box
- Big doors
- Community collaborative murals
- Big circulation desk

Session 3 Responses - *Dislikes*

- #6 needs signage
- Donor recognition walls / screens
- Too many windows make building cold / hot
- Too much concrete
- Better to have minimal overhangs
- Sitting near stairs
- Graphic mural
- Monumental stair

Session 4 Responses - *Likes*

- **Good signage x2**
- Bench seating
- Donor wall that can be added on to
- Flexible use shelving
- Mobile displays
- Catalogue touch screens and keyboards too
- Natural light
- Open entry with good sight lines
- Program advertisements
- Drop off
- Like space at entry to see all areas
- #1
- #6
- #3

Session 4 Responses - *Dislikes*

- **Monumental stairs - safety issues x3**
- Stairs
- Lockers outside, safety issue

Mind Breaking

Mobile nesting tables for flexible book display

Retail style book display for merchandising materials
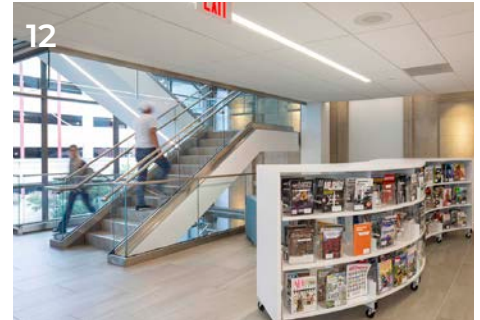
Mobile face-out book display units
(Mobile shelving has lockable wheels for safety)

LED Illuminated shelving to highlight collections and encourage browsing

Traditional shelving with display end panels combined with mobile book display

Seating integrated with lower shelving creating quieter seating options

Angled shelving for better visibility of both spine-out and face-out books

Highlighted collections in fireplace seating areas

Touch-screen catalog stations for browsing collections

Collection & Display

19A
"Library of Things" / tool lending library

19B
Large mobile display

Liked by the majority of participants:

Mobile Book Displays

LED Illuminated Shelving

End Cap Display

Library of Things

Angled Shelving

Session 1 Responses - *Likes*

- **Mobile displays x11**
- **Illuminated shelving x9**
- **Endcap displays x6**
- **Power in tables x5**
- **Nesting tables x5**
- **Lower shelving x4**
- **Visible / showcased "library of things" items - behind glass x4**
- **Fireplace x4**
- **Touch screens x4**
- **Angled shelving x4**
- **Tool lending x3**
- **Large mobile displays x3**
- **LED lit displays x3**
- **Mobile shelving x2**
- Cozy seating areas
- Designated shelving for non-traditional item
- Light
- Hello sign
- Maker studio - needs to be more visible - perhaps glass walls all around
- Easy browsing

- Retail style
- Integrated seating with shelves
- Flexible arrangement with displays / modular
- Face-out displays
- Integrated seating / pods
- Neutral light fixtures
- Digital displays
- Controlled climate room for archive materials
- Changeable displays
- Uniformity between the colors of displays and shelving
- Reading nook
- Display unique collections
- Well spaced
- Like bigger tables, high off floor
- Seating areas nice
- Lounge / social areas
- Varied furniture / seating
- Arm chairs / tables
- Like the look of #17
- #11 like all the windows

Mind Breaking

Session 1 Responses - *Dislikes*

- **Angled shelving x3**
- Traditional shelf looked cluttered
- Need sit-down touch screens
- Angled shelves only good with small collection
- Don't shelve things close to the floor
- Need a lot of nesting displays
- CD shelving needs to have drawers
- Touch screens - not at a good angle
- Curved shelves - less space for collections
- Fishbowl meeting rooms
- Brown or brown color display

- #13 dislike floor
- Indented carpet
- "Fad" colors
- Too crowded display spaces - less is more
- Rows of stacks - especially if they are really high
- Tool lending - not the right location
- Don't like the retail merchandising
- Don't like bar height tables
- Don't like garage door idea to open up space
- Bins

Session 2 Responses - *Likes*

- **Angled shelving x5**
- **Tool lending x2**
- Study nooks
- Low shelves
- Bright area
- Self-serve laptop lending
- Tall shelves
- Using the space to indicate a special collection
- Wooden displays - lots of potential
- Clear delineation between study spaces and shelving
- #6
- #13
- Mix of traditional & sculptural displays

- Fireplace seating
- Multi generation areas
- Mobile gaming stations
- Don't need bottom shelf - too hard to get to
- #7 - stacks are a nice height
- Living room environment
- Cozy
- Seating within collection
- #5
- #6 - love the windows, bright and open
- Seating integrated with lower shelving
- Enclosed study areas
- Plug in stations at tables and chairs
- End cap on bookshelf

Session 2 Responses - *Dislikes*

- Angled shelves
- Wedding cake displays
- Mobile shelves

- Touch screens / catalog screens
- #13 - looked too dark
- Stacks too high

Collection & Display continued

Session 3 Responses - *Likes*

- **Illuminated shelving x8**
- **End panel displays x4**
- **Library of things display x3**
- **Angled shelves x2**
- **Mobile book displays x2**
- Large table
- Lower shelves with endcap
- Prefer traditional shelving
- Access to power in furniture
- Great use of highlight collection to highlight what types of materials the library has to offer

- Retail style display
- Seating integrated
- #20 maybe one in each department
- Social gathering areas
- Fireplace on both sides and seating on both sides
- Larger screens with big print
- Living room aesthetic
- Cozy seating area
- Fireplace
- Traditional displays

Session 3 Responses - *Dislikes*

- **Tall shelving x2**
- Illuminated shelving - would it damage / fade materials?
- Furniture with busy designs / colors
- Too cluttered - Jackson
- Not enough shelf space at Jackson - keep shelf space
- Retail look - keep library separate of book stores
- Ensure no cards in walkway

- #10
- #11
- #14
- #15
- Lighted tables
- Angled shelves
- #11 - Larger tables - lighting nice but inflexible

Session 4 Responses Likes

- **Illuminated shelving x3**
- **Mobile display x2**
- Larger display with light
- Seating style
- Touch screen with keyboard
- Tool lending
- #14
- #15
- #17

Session 4 Responses Dislikes

- **Angled shelving x2**
- Donor recognition over self checkout

Mind Breaking

20A Semi-enclosed children's area with a child size crawl-through entry

20B Themed, open children's area

21 Open children's area, defined by carpet change with new materials at entry on mobile displays

22 Child-sized furniture

23 Mobile book bins for easy picture book browsing

24 Interactive play elements for imagination play

25 Combination of low-tech and high-tech interactive play elements

26 Family Space

27A Interactive play space

Liked by the majority of participants:

Interactive Play Areas, Family Spaces, Enclosed Children's Area

Children's Areas

Semi private reading nooks

Children's area computer stations

Family space that supports multi-generational play and learning *(adjacent to the children's area entry)*

Session 1 Responses - *Likes*

- **Interactive play areas / elements x13**
  - Destination play space that people will want to travel to
- **Family space x8**
- **Semi-enclosed x8**
- **Reading nook x7**
- **Bright colors / lots of color x7**
- **Themed x5**
- **Noise separation / Sound proofing x4**
- **Play-learn-grow x4**
- **Lite Brite / Everbright x4**
- **Closed area with glass x3**
- **Child-sized furniture x3**
- **Combination of low tech and high tech x3**
- **Nursing / breastfeeding area x2**
- **Open play area with things to climb on x2**
- **Mobile book bins x2**
- **Wall cubby / reading nook seating x2**
- Creative space
- Computer station
- Lower shelving
- Ruler to show children's growth
- Tech fun
- Playground atmosphere
- Full body play
- Toy Storage

- Safety area
- Like easy display
- Sensory area
- Messy play room / area
- Need more low tech than high tech
- Artistic play decor
- Washable furnishings
- Full windows looking out
- Children's restroom
- Varied seating
- Set aside from rest of library
- Combination of small and regular furniture for larger children or parents
- Book bins
- Open floor concept
- #23 like walls
- Love the fish theme room - turtles to climb on
- Kitchenette
- Magnet boards
- Marker boards
- Toy setups without too many toys to lose
- #29 like colors
- Need to see children clearly
- Like carpet changes
- Smaller bins for kids
- Computer spaces

Mind Breaking

Session 1 Responses - *Dislikes*

- **Book bins x4**
- **ALL small furniture - need something for parents or older siblings x3**
- **Family space outside children's area x2**
- Curved bins - take up too much space
- Don't care for theme - it can change too often
- Full body play - not enough area for noise, safety
- Using carpet to separate areas
- Mobile picture book displays

- Play furniture that's too high / tall unless it's a full body play area
- Tons of small toy pieces
- #25 - curves are hard to corral books - not neat
- #29 - too big
- #23 - Dislike floor and too open
- Big space, few books

Session 2 Responses - *Likes*

- **Interactive play elements x8**
- **Child sized furniture x5**
- **Family spaces x4**
- **Everbrite wall x4**
- **Traditional interactive element x3**
- **Variety of heights for computers x2**
- **Reading nooks x2**
- **Various size furniture x2**
- **Semi-private reading nooks x2**
- Family study rooms
- Open spaces - no defined spaces
- Large space
- Immersive space

- Open children's area
- Light table
- Mobile book bins
- Combination of low tech and high tech
- Computer stations
- Semi-enclosed children's area
- Defined by carpet change
- Hard floors in activity room
- Shelving on casters
- For storytime and programs in the children's area, need a room with door
- Magnet wall

Session 2 Responses - *Dislikes*

- **Mobile book bins x3**
- Electronic interactive elements
- Designs that could become date
- How big will the area be?
- Large open area, gives room for children to run

- No low shelving that cannot be moved
- No computers in children's area
- #25
- #29 - too much going on

Children's Areas continued

Session 3 Responses - *Likes*

- **Enclosed children's area x6**
- **Themed area x5**
- **Family spaces x5**
- **Low tech, imaginative play elements x4**
  - Playhouses
  - Puppet areas
- **Mobile book bins x3**
- **Reading nooks x3**
- **Child sized furniture x3**
- **Interactive play elements x2**
- **Combination of low tech and high tech x2**
- **Bright colors x2**
- **Crawl through areas x2**
- **Play-learn-grow x2**
- **Lower shelving x2**
- Interactive tunnel filled with play elements
- Maybe tree house themed
- Fireplace with seating for adults to read as children play
- Reading areas
- Lite Brite wall
- Sensory wall
- Grow height ruler
- Interactive elements add interest as long as they can be refreshed
- Casters on everything
- More primary colors - not lime green
- Storytime / programming area with storage
- Murals
- Creative shelving
- Bigger chairs for parents
- Room for books

Session 3 Responses - *Dislikes*

- **Book bins x3**
- **Open area / space x3**
- **Themed areas x2**
- Would bins be hard to find books / call numbers? Maybe there's another alternative
- Carpet changes
- Mix media and lots of color and pieces to interact with
- Book bins don't have enough space for books
- Lime green
- #31 & #32 - too simple

Session 4 Responses - *Likes*

- **Interactive play elements x4**
- **Open views to library but enclosed for children to roam x2**
- Family space
- Need tables and chairs
- Touch screen catalogs
- Themed open area with places to sit
- Play space with high and low tech
- Space zoned by age
- Reading nooks
- Comfortable child and adult seating
- Multi-sensory learning space
- Low tech imaginative play
- More books

Session 4 Responses - *Dislikes*

- N/A

Mind Breaking

Enclosed teen area with large wall graphic and a variety of powered seating options

Teen Area with gaming station and bold colors defining Teen space

Teen area with dedicated staff desk

9-panel screen for movie night, distance learning, and dual gaming

Mobile gaming cart and virtual reality equipment

Teen area with more subdued colors, collection display, and flexible seating

Teen area defined by furniture with a variety of seating types, all with access to power, and located adjacent to study rooms

Teen area with flexible furniture, perimeter shelving, and acoustic wall panels for noise reduction

Liked by the majority of participants:

Enclosed Teen Area

Gaming Area

9-Panel Screen

Access to Power

Access to VR Equipment

Color-changing LED lighting / display

Teen Areas

Session 1 Responses - *Likes*

- **Gaming station x16**
- **9 panel TV screen x10**
- **Enclosed teen area x9**
- **Sound control / sound absorbing panels x5**
- **Colored LED lighting x4**
- **Windows / natural light x3**
- **Computer spaces x2**
- **Power charging devices x2**
- **Mobile gaming cart x2**
- **Mini library for teens x2**
- **Staff desk incorporated into teen area x2**
- **Power on furniture x2**
- **More subdued / muted colors x2**
- **Semi-enclosed area with glass x2**
- **Study rooms / study space x2**
- **Plenty of seating x2**
  - Comfy chairs / couches to hangout and study
- Varied high seating
- Flexible furniture
- Fun seating
- Booths
- Large table space for group collaboration
- Diffused light
- Interesting window films
- VR area - open space
- Lots of small displays
- Glass walls
- Colorful
- Quiet space
- Like leaves
- Like view to outside trees
- Highlight collection with color changing lighting
- Darker, bold colors
- Lots of connectivity
- Shadowbox collection
- Message board / drawing board on wall
- Newest technology available to them
- Separate computers
- Wall shelving
- Need board games for teen area
- Nooks
- Defined area but with open floor plan
- Acoustical panels
- How many teens? Would a bigger space attract more?
- LED lighting display
- Good size space with seating
- Maker space

Session 1 Responses - *Dislikes*

- **Gaming cart x3**
- **Teen area that is too crowded / cluttered x2**
- **Salmon / orange colored walls x2**
- **Anything that skews too young x2**
- Furniture that looks uncomfortable
- Why do you need TV at a library?
- The color in image #39
- Chairs without backs
- Chairs that are too narrow
- Large multi-panel TV screen
- Booth seating
- Couch seating
- Seating that is too trendy
- Bar height seating
- Same color as the children's area
- Changeable LED lighting
- Window screen
- End cap displays

Mind Breaking

Session 2 Responses - *Likes*

- **Access to power x4**
- **Large open space with moving furniture x3**
- **Gaming area (fixed systems) x3**
- **Flexible and diverse seating options x2**
- **Dedicated staff service desk x2**
- **Enclosed teen space x2**
- **Mobile gaming cart x2**
- **Books on perimeter walls x2**
- Subdued colors
- Mobile service desk that can be moved into teen area
- High back booth seating
- Game / activity tables
- Quiet reading space
- Visually unique
- Nook-ish
- Access to study rooms
- Own computers
- VR (virtual reality)
- Cleanable furniture
- Semi-separated
- Lounge seating
- Bench area with plugs for devices
- #33
- #36
- #40
- STEAM room / maker studio

Session 2 Responses - *Dislikes*

- #36
- Adults will encroach on teens if not enclosed
- Movie theater
- Too much furniture - too cramped and tight
- Regular chairs are better than odd shapes
- No interest in gaming station
- Illuminated shelving
- 9 panel wall TV

Session 3 Responses - *Likes*

- **Gaming zone x4**
- **Enclosed teen room x4**
- **Movie screen area x3**
- **VR (virtual reality) x3**
- **Outlets for charging devices x3**
- **LED lighted wall displays (color-changing) x3**
- **Bar height seating x2**
- **Areas for studying outside of "study rooms" x2**
  - Plugs and USB
- Dual gaming
- Privacy wall
- Acoustic panels
- Separate from children's area
- Study rooms
- Enclosed gaming area (gets loud)

- Group / collaborative seating
- Table / card games
- More inviting space for teens
- Round booth with table or cafe style
- Fits transitional style
- Quiet area
- Gaming cart
- Have their own space
- Still lots of shelving
- Staff service point
- Couch type seating - not plastic
- Beanbag seating
- Very modern and stylish, uses decorating style teens like

Session 3 Responses - *Dislikes*

- Don't put service desk in middle of floor - don't want teens behind desk
- **Chairs that are artistic and only have short term appeal are not pragmatic x2**
- Not intriguing enough for teens
- Too closed in
- Too busy
- Crowded gaming area

- Too much furniture
- Jackson teen area is too small, not enough space to encourage hanging out
- Graphic mural
- Weird colors
- Feels too childish to how teens hang out / socialize
- Staff desk - too obvious they are being monitored

Session 4 Responses - *Likes*

- **Private study room x2**
- **Quiet space x2**
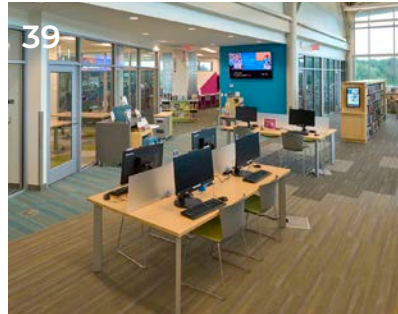
- Flexible furniture
- #35

Session 4 Responses - *Dislikes*

- Gaming area shouldn't be focal point
- #36
- Mobile gaming

Mind Breaking

Computer stations along an open counter with USB convenience power

Furniture computer stations with wire management arranged in pods

Computer stations adjacent to study rooms and book display

Laptop lending
(Either self service or managed by library staff)

Mobile business center with mobile service point for peak times

Recording studio with musical instruments that can be checked out

STEAM / Robotics Lab that could double as a small group meeting or "messy" program space

Technology rich Learning Lab with computers, 3-D printing, quilting machine, etc.

Mobile power towers to provide additional outlets throughout the space as needed

Liked by the majority of participants:

Recording Studio, Access to Power, A/V Editing, STEAM / Maker Lab, Laptop Lending

Technology & Creative Spaces

Session 1 Responses - *Likes*

- **Mobile charging towers x10**
- **Recording studio x9**
- **Video editing studio x9**
- **Laptop lending machines x8**
- **Music studio x4**
- **STEAM / Robotics lab x4**
- **Large area for maker space / tech area x4**
- **3D printing x3**
- **Business center x3**
- **Bar height counter x2**
- **Device charging stations x2**
- Individual computer areas and tables where groups can collaborate around a computer / big screen
- #47 multipurpose area
- Study space
- Instruments for use
- Classroom style labs
- Chargers for multiple cords
- Like wide spaces between screens
- Computer tables together
- Wire management
- Open area
- Like the wood top tables
- Enclosed business desk
- Clear / visible charging area
- Computer areas adjacent to study rooms
- Green screen
- Open computer space
- Ample study room space
- Gaming area
- Cleanable surfaces in tech lab
- #48 like
- Display TVs to advertise
- Power everywhere
- Adjustable desks
- Movie area

Session 1 Responses - *Dislikes*

- **Small mobile service desk for business area x5**
- **Power in floors - need higher for older patrons x2**
- **#48 - too cramped / cluttered x2**
- Public adult computers near children's area
- Stand only desks / spaces
- Open counter
- Staff desk being in the open
- Not enough charging stations
- Open business center
- Rows & rows of computers
- Not enough counter space at copiers
- Really small audio rooms
- Chairs with circle bottom
- #41 - no privacy
- #42 glass rooms - no privacy
- $41 - not private enough - people will walk behind
- #45 - too open
- Computers too close together
- Public computers in the middle of a high traffic area / visible to people passing by

Mind Breaking

Session 2 Responses - *Likes*

- **Recording studio x6**
- **Laptop lending x2**
- **Mobile power towers x2**
- **Steam / robotics lab x2**
- **Large makerspace x2**
- Music studio
- Video capture studio
- Powered tables
- Sewing machines
- Chairs with a spot on the bottom for belongings
- #46
- #47
- #48

- Keep video / audio capture away from quiet spaces like study rooms
- Spaced out business center with work areas
- All new additions - great draw to patrons
- Messy room
- Access panels for cords
- Flexibility with business center
- Mobile service center
- Combine steam room with makerspace, open daily with regular schedule
- Like computer section at Jackson, but add extra frosted glass to separate space
- Charging stations
- Hidden wire desk

Session 2 Responses - *Dislikes*

- Don't like how the circ desk moves
- Electric cords on the floor where people could trip

- Charging towers need to be able to hide plugs and cords better
- No lounge space near steps, safety issue

Session 3 Responses - *Likes*

- **Recording studio x8**
- **Video capture editing room x8**
- **Large programming spaces x3**
- **Music studio x5**
- **Steam zone / robotics lab x5**
- **Laptop lending x4**
- **Power towers x4**
- **Maker space x4**
- **#47 x2**
- **Music and recording studios are great for teens x2**
- **Large computer area x2**
- Good set up for training, adult & senior programs are very popular
- Computers along an open table

- Dividers between PCs
- Ability to close off sections
- #48
- 3D printer
- Flexibility and clean-ability, hard floors are better than carpet
- #48 modern / industrial look fits the space and function
- #44 like machines
- #46 yes, maybe outlets throughout the library
- #48 yes, more technology is great for public access
- Technology learning lab

Technology & Creative cont.

Session 3 Responses - *Dislikes*

- #45 - no mobile desk
- Steam / robotics lab - great in theory but hard in practice
- #43 - feels like a school computer lab
- Make maker studio visible - current one is hidden and people don't know what it is
- Computers with not a lot of space around - give people space for people to spread out

Session 4 Responses - *Likes*

- Flexible computer stations
- Recording studio
- Music studio
- Easy access to technology / staff
- Partnership with school district to share lab or shop space
- #42 like - more privacy
- #44
- #46 presents a lot of possibilities

- #48 sewing / quilting
- Clustered computers
- Laptop lending
- Mobile business center
- Steam lab
- Mobile power towers

Session 4 Responses - *Dislikes*

- Power towers

Mind Breaking

Glass enclosed quiet reading / study room

Reading room

Open booth seating

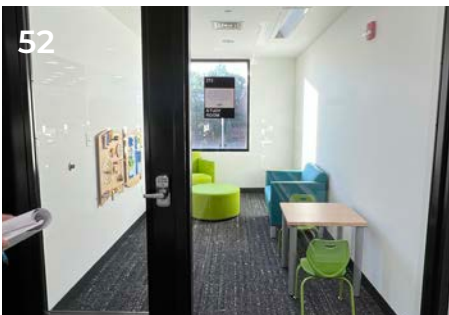Combination of table and chair seating with access to power

Variety of seating types in cafe

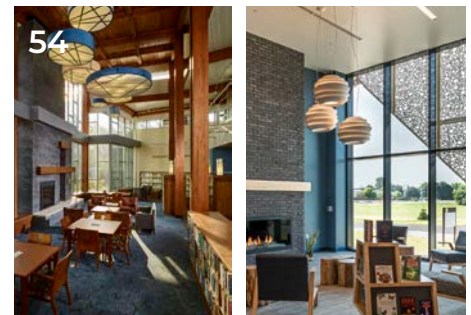Small group study rooms with integrated technology and graphic window film for privacy

Family study room with table seating and interactive play elements

Using demountable partition walls to create study rooms for future flexibility

Fireplace seating areas with table and chair seating or soft seating

Seating & Study Spaces

55

Counter top and cafe table seating adjacent to self serve vending machines

Liked by the majority of participants:

Open Booth Seating, Cafe / Vending Area with Seating, Family Study Rooms, Natural Light / Views, Fireplace Seating Areas

Session 1 Responses - *Likes*

- **Open booth seating x10**
- **Cafe / vending x10**
- **Family study room x9**
- **Natural light and views x8**
- **Grand reading room x6**
- **Small group study rooms x5**
- **Living room environment x4**
- **Technology in study rooms x3**
- **Glass / transparent study rooms x3**
- **Variety of seating x3**
- **Demountable study room walls x2**
- **Window graphics x2**
- **Fireplace x2**
- **Soft / comfortable seating x2**
- Like seating
- #59 vending machine
- Easy to read signage
- Accessibility - lots of types of chairs
- Lounge areas
- Lots of different sizes of study rooms
- Small group study rooms

- A mix of quiet and loud areas
- Lockers for patrons to put personal items
- Tables with power outlets
- Large study tables
- Study rooms for up to 6 at least
- Collection throughout
- High and low top tables
- Counter-top seating
- Convertible study rooms
- Younger study rooms
- #58 like the looks/colors
- Tables and armchairs
- Prefer more privacy seating
- Mix of tables and individual chairs
- Dividable study rooms
- Reading cubbies
- #58 like the second one
- Bigger study rooms
- Quiet area
- Chargers on tables

Mind Breaking

Session 1 Responses - *Dislikes*

- **Open booth seating x3**
- Small group study rooms
- Family study room
- Cafe
- Study rooms in middle of floor plan
- Need privacy from other rooms / glazed glass
- Boardroom size table
- Demountable walls

- #50 cramped
- Bar seating
- #55 sound privacy?
- Open cafe area - want it enclosed
- Bar style computers - need stations for 2+
- Unclear staff desk
- ALL glass walls around - study room needs some kind of pattern

Session 2 Responses - *Likes*

- **Family study rooms x4**
- **Fireplace seating area x3**
- **Seating spaces x2**
- **Open booth seating x2**
- **Lots of natural lighting x2**
- Feature lighting
- Ensure study and program rooms are easy to clean
- Combo of table and chair seating
- Small group study rooms
- Signage, good labeling throughout

- Mobile nesting tables
- Designated quiet space or study area
- Seating with lower shelving
- Outside viewing
- Private seating
- Cafe seating
- Adult or children's reading nook

Session 2 Responses - *Dislikes*

- **Cafe / Vending for food and drink x2**
- **Living room style x2**
- Patrons sleeping in chairs or at tables, not inviting

- No power towers
- Booth seating
- Furniture needs to be cleanable in children's area

Seating & Study Spaces cont.

Session 3 Responses - *Likes*

- **Cafe x5**
- **Vending x5**
- **Open booth seating x4**
- **Fireplace seating x4**
- **Family study room x3**
- **Grand reading room x3**
- **Quiet areas x2**
- **Social gathering area x2**
- **Living room style x2**
- Tables and soft seating
- #50 love window
- Study rooms with TV
- #56 - yes in teens and children's area
- #58 yes inviting to all
- Comfy chair areas
- #50 & #52 like study rooms
- Study rooms
- Wall quotes
- #58 love window with circles

Session 3 Responses - *Dislikes*

- **Open booth seating x2**
- #55 central rooms with little privacy puts occupants on display
- Large tables, usually only 1 or 2 patrons using a table
- Fireplace
- #54 don't enjoy setup but like windows
- #50 - uncomfortable seating

Session 4 Responses - *Likes*

- **Fireplace area x2**
- **#50 x2**
- Variety of seating types with window
- Small group study
- Prefer tables
- Private study rooms - sound proof
- Vending
- #47
- #49
- #51
- #52
- #55

Session 4 Responses - *Dislikes*

- **#54 x2**
- Open booth seating
- Bar counter
- #51

Mind Breaking

56 Meeting room with graphic window-film to provide light and movement with some privacy
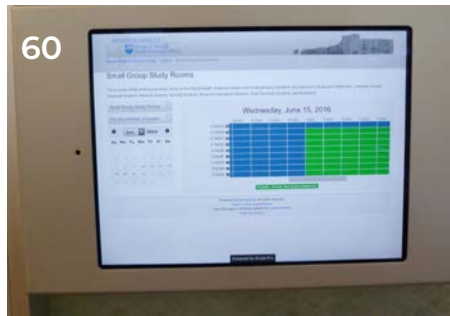

57 Motorized window shades to control sunlight

58 Meeting room with operable wall opening to the main space for large event programs

59 Meeting room with operable wall opening to the outside for indoor / outdoor events

60 Meeting room reservation system

61 Meeting room with flexible technology

62 Youth Program Room with overhead door for flexibility in program size

63 Enclosed Family Activity Room with durable finishes for play, crafts, programs, etc.

64 Family Activity Room open to the children's area with durable finishes

Liked by the majority of participants:

Motorized Window Shades, Natural Light, Room Reservation System, Operable Partition Walls for Large Meeting Rooms

Meeting & Gathering Spaces

Session 1 Responses - *Likes*

- **Motorized window shades x12**
- **Natural light x8**
- **Room reservation system on tablet / screen x6**
- **Moveable partition wall to create smaller / larger ares x6**
- **Moveable glass partitions x4**
- **Sink in program room / meeting room x4**
- **Indoor / outdoor adaptability x3**
- **Outside access x3**
- **Privacy window film x2**
- **Activity rooms x2**
- **Overhead garage door to close off meeting room x2**
- **Hard floors in meeting rooms x2**
- Glass meeting room
- Vended cafe
- Sequestered lot, children's, teens, makerspace
- Mobile displays to make programming room
- Reading nooks

- Large group
- Semi-private
- Grow-able spaces
- Some glass walls
- Varied seating
- Operable garage door to outside
- Clean-up area for programs
- Easy clean-up is a must
- Makerspace needs sink
- Quiet study room - mix with business areas
- Flexible tech
- Durable finishes
- Outlets in tables for charging

Session 1 Responses - *Dislikes*

- **Indoor garage doors in children's area x3**
- **Room reservation system x2**
- #2 No privacy
- #65 glass wall
- Open program room area
- Dark floors
- Neon green chairs
- One type of chair throughout - not accessible

- No storage in room
- Plain white walls - gets marked up
- #65 needs blinds
- Activity room open to library space
- Operable / moving walls
- Inside and outside
- Cafe

Mind Breaking

Session 2 Responses - *Likes*

- **Room reservation system on screen x4**
- **Operable wall x2**
- **Dividable rooms x2**
- Partial privacy film
- Vending
- Window film
- Lots of natural light
- Meeting room with window - light graphics
- Flexible technology
- Flexible wall in youth program room
- Closed activity room
- Indoor / outdoor
- #60
- #61
- #64
- #67
- Balance of visibility and privacy
- Indoor garage door

Session 2 Responses - *Dislikes*

- Moveable walls - who is allowed to use them
- #63
- #66
- #68
- Garage door to outside
- Graphic window films in rooms
- Indoor garage door

Session 3 Responses - *Likes*

- **Room reservation system x4**
- **Motorized window shades x3**
- **Operable walls x2**
- Glass partition
- Room with sink and easily cleanable area
- Connected to outdoors
- Lots of space for public and also staff only spaces
- Garage door
- Tech for hybrid meetings
- #62 & #63 love the flexibility and that you can see in the library
- Family space
- Cleanable flooring in activity spaces
- Cafe area
- Indoor / outdoor hybrid
- Shifting surfaces
- Power outlets - keep as flat to floor as possible
- Window graphics

Meeting & Gathering continued

Session 3 Responses - *Dislikes*

- Operable meeting room wall
- Garage door

Session 4 Responses - *Likes*

- **Room reservation system x3**
- **Enclosed areas x2**
- Clean up area
- Natural light
- Blend of hard and soft furniture
- Move-able walls
- Catering kitchen
- Garage door allowing outside access
- Cafe with self serve - healthy options
- Meditation / yoga room
- Open as well as smaller private rooms, 2-4 people
- Flex wall idea
- LED TV panels and area for viewing
- #62 liked flexibility
- #61 liked flexibility
- Technology included
- Flexibility with seating and space
- #64
- #61
- #62
- #60

Session 4 Responses - *Dislikes*

- Overhead window / door
- #58
- #59
- #63

Mind Breaking

One-stop desk for all library services

Height adjustable service desk workstation

Circulation desk open to the staff workroom

Workroom behind circulation desk with perimeter work stations and center islands with storage

Mobile service desks

Service desk with visibility into study rooms

Staff workroom with overhead storage

Flexible counter seating work stations

Mobile storage islands for projects, inter-library loan, etc.

Staff Desks & Work Areas

Staff workroom with open space to work from book trucks

Staff lockers and secure rolling carts for personal supplies

Liked by the majority of participants:

Lots of Storage

Adjustable Height Desks

Open Workroom

Semi-private Workstations

Mobile Work Islands

Session 1 Responses - *Likes*

- **Lots of cabinets / storage x7**
- **Adjustable height desk x5**
- **Private workroom x4**
- **Natural light x3**
- **Varying height work stations x3**
- **Desks visible near study rooms x3**
- **Mobile desks x2**
- **Large desk x2**
- **Personal lockers x2**
- **Sit and standing options x2**
- **Clear visible sight lines x2**
- Move-able workspace
- Easy to find service point near front entrance
- Like the island concept but it needs more space around it
- Area to store display plans (for book displays)
- Storage for bins
- Work stations
- Multiple work stations at each desk
- Large station for collaborating
- Comfortable reading area

- Quiet work area for solo work focus
- More space for carts
- Main desk
- Mobile services
- Compact shelving
- Mobile services collection adjacent to garage
- Signage
- Lower work spaces
- Chairs with arms
- Standing desk
- One stop desk
- Emergency exit
- Open area for many different projects
- Flexible work desk
- Area clearly defined
- File cabinet that is rolling and has a seat on top
- Staff workroom with door for privacy
- Good lighting

Mind Breaking

Session 1 Responses - *Dislikes*

- **Open workroom x6**
- **Semi-private work area x5**
- **No ramps for trucks x2**
- All shared workspaces - like having personal desks
- No personal space for staff
- Crowded work areas for adult services
- Mobile desks
- Desk being open to workroom

- Photos don't show carts in staff areas - need room for staff, projects, carts, equipment, books, etc
- Fixed, multi height desks
- Small desks
- Personal storage trucks
- High storage shelving
- Move-able locker for personal belongings

Session 2 Responses - *Likes*

- **Height adjustable x3**
- **Perimeter set-up x2**
- **Mobile desks x2**
- **Mobile work islands x2**
- Prefer separate staff space
- Natural lighting
- Room for carts
- Large desk for services
- One level garage
- Cubby lockers
- Drive through garage
- Close collection
- Need to have more storage and space between desk

- Private staff desk area
- Open work floor area
- Deck open to info
- Service desk has visible access to study rooms
- Staff work stations with storage above
- Personal item storage
- #61
- #63
- #64
- Moving shelf
- Mobile service garage
- Mobile service collection area near garage
-

Session 2 Responses - *Dislikes*

- **Open workroom visible to public x7**
- Need drive through for buses to pull through
- Need easy load feature for book mobiles, ramp or lift
- #71

- #75
- #76
- No easy / load for loading buses
- #83 - too large, would be rough

Staff Desks & Work Areas cont.

Session 3 Responses - *Likes*

- **Height adjustable desks x2**
- **Personal item storage x2**
- Big circulation stations, don't rely on self checkout
- Hybrid workspace
- Open space for carts, Jackson has no space for amount of carts stuck in back due to limited shelves on library floor)
- Staff areas with own desks

- Two door garage, 1 in and 1 out so vehicle can drive though garage
- #71 like
- #81 connect to garage
- Friendly looking lockers
- Workspace on and off floor

Session 3 Responses - *Dislikes*

- **Open staff workroom x5**
- Small mobile desk
- Huge "battle ship" desk
- Staff area too crowded for staff and materials once carts are added

- Personal lockers - feels childish

Session 4 Responses - *Likes*

- **Drive up window x2**
- **Mobile work islands x2**
- **#69 x2**
- Prefer open areas, potential to serve patrons, not locked behind doors
- Separate but open workrooms
- Must have some privacy but should be accessible and 1 stop resources
- Signage

- One stop
- Workspace for mobile services
- #65
- #67
- #70
- #75
- #74

Session 4 Responses - *Dislikes*

- **#70 x2**
- **#72 x2**
- Staff workroom open to library
- Mobile desk may be confusing - prefer stationary desk

- #68
- #71

Mind Breaking

76

Covered patio with tables, chairs, rocking chairs, and access to power in bollards

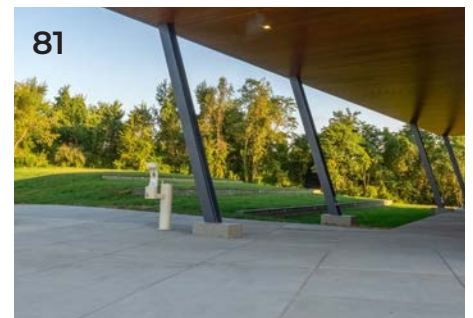**77**

Covered patio for outdoor programming and gathering

78

Outdoor reading garden with patio seating

79

Outdoor screen and graded site for community movie nights

80

Patio with movie screen and outdoor fireplace

81

Outdoor amphitheater with tiered lawn seating

82

Outdoor amphitheater with tiered lawn seating

83

Story walk along walking path that loops the library building and connects without the outdoor patio and amphitheater

84

Front plaza with flexible seating for outdoor programming, events, cafe seating, etc.

Outdoor Spaces

85

Park shade structure with seating

86

Outdoor amphitheater with central stage

87

Children's plaza with sculptures

88

Playground

89

Sensory Garden

90

Sculpture garden with walking trails

91

Park restrooms with sculpture

92

Great lawn with walking trails

Liked by the majority of participants:

Covered Patio

Story Walk

Green Space

Children's Play Area

Movie Screen

Rooftop Terrace

Mind Breaking

Session 1 Responses - *Likes*

- **Covered space x10**
- **Story walks x9**
- **Green space x6**
- **Children's play area x6**
- **Outdoor movie area x5**
- **Sensory gardens x5**
- **Rooftop space for programs x5**
- **Front plaza space x3**
- **Covered seating x3**
- **Water feature x3**
- **Sculpture garden x3**
- **Reading gardens x3**
- **Roof terrace x2**
- **Extension of library space x2**
- **Enclosed courtyard x2**
- **Patio area x2**
- **Plants / garden x2**
- Community garden
- Rock garden
- Rain garden
- Outdoor work areas
- Bike racks visible from inside
- Movie screen cool - but do they have permission
- Lots of trash cans
- Lots of seating
- Roof terrace for staff
- Park commons
- Partner with arts in Stark
- Covered area away from building for smoking

- Pickleball courts
- Food trucks
- Walking track
- Programming space
- Stage
- Patio seating with power
- Big windows
- Cafe seating
- Variety of seating
- Green space with paved performance space
- Donor wall
- Private seating area for staff to eat lunch away from public
- Outdoor storytime attached to children's area
- Rocking chairs
- Outdoor seating
- Art / painting / sculptures
- Stone pathways
- Well lit at night
- Interactive structures
- Outside display
- Amphitheater
- Meeting room opens out
- Operable wall for outside connection

Outdoor Spaces cont.

Session 1 Responses - *Dislikes*

- **Anti-homeless furniture x2**
- Porch
- Large outdoor screen
- Benches with bars
- Water - will end up dirty
- Outdoor seating / reading areas

- Green space
- Playground / play area
- Sensory garden
- #88 nice but not on the roof
- Not enough shade
- Tiered seating

Session 2 Responses - *Likes*

- **Covered patio x5**
- **Rooftop patio x3**
- **Playground x2**
- **Access to power x2**
- **Movie screen x2**
- **Green space x2**
- **Reading garden x2**
- **Mix of hardscape and landscape x2**
- Walking path
- Art plaza
- Sensory garden

- Outdoor space with fences so you enter from inside the library
- Story walk with path
- Enclosed outdoor space
- Separate eating area outside for employees only
- Provide privacy / noise reduction
- #85
- #86
- #88

Session 2 Responses - *Dislikes*

- #88
- #87
- #89
- #90
- #92
- Seating for patrons outside - it encourages people to sleep on them

Mind Breaking

Session 3 Responses - *Likes*

- **Covered patio x7**
- **Outdoor movie screen x6**
- **Roof terrace x6**
- **Large green space x4**
- **Water feature x2**
- **Open front plaza x2**
- **Garden area x2**
- **Adjacent to parking x2**
- Outside enclosed area for reading
- Story walks
- Flexible seating
- Amphitheater
- Campus feel
- Reading garden
- Cafe seating
- Lockers
- Activity or garden areas - important for downtown green space
- Mix of soft and hardscapes
- #101 - like the connection to both buildings
- Needs to be accessible to weather conditions
- #85 like enclosed space
- Staff breakroom on rooftop
- Playgrounds
- Lots of seating
- Urban space with terrace at entrance
- Community art pieces

Session 3 Responses - *Dislikes*

- **Outdoor seating will be occupied by homeless folks x2**
- Front plaza - too corporate, doesn't feel personable
- Large green area with a lot of paths
- Funky sculptures or odd angles
- #92 too sterile
- No stairs into building
- No rooftop seating - things being thrown off at other people
- Columns
- Front plaza
- Sculpture garden

Session 4 Responses - *Likes*

- **Sculptural garden x4**
- **#85 x2**
- Walking space
- Rooftop garden
- Amphitheater with seating
- Story walk
- Sensory garden
- Outdoor fire pit
- Movie screen
- Children's area
- Covered patio

- Combination of hardscape and softscape
- Maintainable spaces - money spent on landscaping maintenance takes away from core mission of the library
- #80
- #82
- #86
- #92

Session 4 Responses - *Dislikes*

- Playground spaces - concerns about safety
- No amphitheater
- Rooftop patio
- Outdoor fireplace
- #87
- #88 Not downtown

Mind Breaking

Session 1 Additional Comments

- **Accessibility x2**
- Lunch room inside and outside - away from patrons
- Close collection room inside of genealogy department
- Materials that age well, not outdated
- Clean feel
- Controlled temperature archive room incorporated within the department
- Space for appointments with tech.
- Space for recording family history, digitizing material
- Touch screens to display Stark memory, local history, photographs

- More drinking fountains
- Community garden
- Free little library
- Books front and center not behind things
- Less carpet
- Lighter doors
- More restrooms with easier entry
- Designated passport area with privacy
- Large makerspace area
- Acoustic panels everywhere

Session 2 Additional Comments

- All age furniture good idea
- Dislike Stationary furniture
- Dislike illuminated shelves
- Move-able furniture
- Open floor views
- Lots of windows
- Flexible space
- I really enjoyed most of the Kanawha, West Virginia images
- Dislike children's room closed in
- Like tool display
- Genealogy - needs more room to add to the collection
- More computers for patrons
- Better lighting all around

- Separate room for microfilm machines for patrons to use
- User friendly copy machine for books
- In work room computers for each employee for projects / research
- Large table in work room for projects
- Genealogy needs separate workroom
- Temperature controlled room for archival books
- Room to open drawers at a main desk with at least two computers
- We should have an area - not leaving the department unattended

Additional Comments

Session 3 Additional Comments

- No ugly pillars like we have now
- Tech services - Delivery of new materials also need off of dock, not just mobile services
- Mobile - one level
- Separate work space from collection
- Need loading area where we can easily roll carts in
- Unique work spaces for separate departments within
- Storage
- Big work stations for program prep
- Better quality vending machines and food/ food prep options for staff

- Genealogy - design so employees from other departments can't use it as a pass through to other spaces, distracting
- Larger space for patrons to spread out materials
- More computer space
- Temperature controlled archive room

Session 4 Additional Comments

- Make a destination space so all of Stark County will want to come
- Maker sure everything is durable and easily cleaned
- Like to see an area for Friends of the Library bookstore, an area to store books and have book sales
- Air filtration mandatory for VOC's, viruses, etc
- Indoor walking space

WORLD
CAFE

World Cafe

World Cafe Session Overview

During a World Cafe, participants work in small groups of 3-4 people sitting around a table. 10 questions are placed at each table and participants are given 5 minutes to respond to each of the questions at the table. After the 5 minutes expires, attendees move on to the next question until they have had the opportunity to respond to all of the questions. A person at each table is designated as the scribe and notes key points from the discussion on each topic.

World Cafe Session Attendees

Emil A.	Jennie G.	Dan G.
Kathleen K.	Jim A.	Derek G.
Suzanne B.	Amy K.	Joel Daniel H.
Denise H.	Amy M.	
Sally E.	Traci S.	

World Cafe

#1

What is your definition of a 21st century Main Library?

Group 1

- 24/7 accessible to materials ala Jackson
- Physical space more flexible such as re-imagination
- More sustainable features

Group 2

- "HUB"
- Highly digital
- All inclusive
- Focus on equity - meet the needs of all levels
- Keepers of history

Group 3

- Community hub
- Provides more than books
- Connector
- Sense of comfort
- Shrinking footprint
- Sharing book program - in other words books can be shared amongst libraries
- Responsiveness & adaptive
- Welcoming to all (generational too)
- In light of AI, how do libraries compete

#2

How can the library become more of a community destination?

Group 1

- Building has to be approachable - green space, lighting, park like setting
- Facility space for large scale presentations

Group 2

- Welcoming, physically attractive spaces/ with casual, conversational seating
- Outside / Inside
- Larger meeting space for business groups

Group 3

- Variety of programs
- Physical vs virtually
- Demonstrate value
- How to be more proactive
- Get outside of the walls (ie. bookmobile)

World Cafe

3

Who do you see as advantageous community partners for the Library?

Group 1

- Parks, *Arts in Stark, *Palace, HOF, Chamber, NFL, Colleges & Universities as "in addition" "not competition"
- Revolving message signs (all branches) to promote more than "where to get your books" (all the services we offer.)

Group 2

- Canton Downtown partnership (SID)
- People on your board that champion your relevancy (to meet the needs of marginalized people)
- Cultural center and United way - collaborative efforts
- Enrichment / TomTod / Stark Parks

Group 3

- Schools
- Computer resources
- Organizations with similar missions
- Neighborhood
- Social services (actually staffed)
- Not asking the libraries to do everything
- Having a community navigator (for example)
- Maybe certain days dedicated to certain areas

4

How can the Main Library better support community objectives in Canton and throughout Stark County?

Group 1

- Maintain communication with local non-profit organizations
- More fun programming in the summers

Group 2

- Understanding what those objectives are

Group 3

- Support community objectives
- Be more involved in community plans (where does the library factor in?)
- Telling the story of our community, that is uniquely house here - a specific niche

5

How can the Main Library better support school-aged children and families?

Group 1

- Transportation to library downtown location (Neighborhood locations have easier)
- "Getting the kids in the door"
- Ask schools, families, what they would like?
- Will parking by readily available?
- Bookmobile as possibility?
- Dedicated / planned field-trip with
- Optimize our mobile services to school, increase weekend activities
- Children's area comparable to re-imagination project

Group 2

- Ramping up summer programs
- Supporting the initiatives already happening (TomTod / En-rich-ment / Lighthouse Ministries)

Group 3

- Support school-aged children and families
- Having a space where kids can express themselves (volume related)
- Perhaps child hours (as well as a quiet place)
- Ask schools their thoughts on this, providing a physically safe space (and safe overall)
- Creative learning (even outside of books) perhaps more hands on

6

How can the Main Library better support older adults?

Group 1

- Attractive surrounds (landscape)
- Create feeling of safety park like setting
- PM lighting
- Make ADA compliant / accessible

Group 2

- Create community opportunity
- Inter-generational interaction

Group 3

- Ask older adults thoughts on this
- Programs that counter social isolation
- Technology courses continued
- Generational opportunities
- Explore partnerships (ie assisted living)
- Volunteer apps ie family and community services
- Connect with aging study, ie all the more helping to navigate insurance, wills, etc

World Cafe

7

What do you think are challenges that the Library is facing in Canton / Stark County?

Group 1

- Relevance per branch
- Always meeting community need programming per branch

Group 2

- Image / relevancy - delusion that"google" can replace the library and services are no longer needed
- Funding
- Stigma
- Perception of safety (walk from 6th street to the main entrance is intimidating / uncertain)
- Broad diversity - too much diversity - people not like me

Group 3

- What is the footprint traffic
- What is the electronic traffic
- Lots of competition
- Not being perceived as antiquated
- Staffing
- Connecting with updated educational library practices
- Competing with peoples' time
- Demonstrating values to pass tax-based support

8

How can the Library strengthen its relationship with City, County, and community leaders?

Group 1

- Dolly Imagination Library awareness
- Provincial, Independent library relationships
- Pursue ways for FOL collaboration
- Engage community leaders through PR efforts

Group 2

- Be represented at the bi monthly Canton Downtown Partnership
- Connectivity to the cultural center
- Museum of Art
- Connectivity / complimentary
- Strategic in who you partner with
- Buy-in from larger community players

Group 3

- Be more involved in community efforts
- Is this the main stakeholder audience? Not sure it should be.
- How is community leader defined?

World Cafe

9 What types of services do you think the Main Library should provide in the future?

Group 1
- Current challenge is awareness of what's already offered
- Flexible, adaptive programming, be more selective of what's promoted
- Decide what's impactful

Group 2
- Reserve HUB
- Continued Wi-Fi access
- Library be on the United Way Board

Group 3
- Resource center (access and market)
- Focus on intangible vs tangible
- More special events
- In person, virtual, variety of options

10 What types of spaces would you like the Main Library to provide? What is missing in the current library?

Group 1
- Small meeting spaces for tutoring needs, (2-4 size), small group size (6-8)
- Natural light is a must
- Solid wi-fi and connectivity
- Surrounding green space
- Accessible book drop
- Accessible drive up drop and pickup

Group 2
- Spaces where there can be interaction / people bump into one another
- Floor level = amount of noise allowed (the higher the floor the quieter you are)
- Outside / wow factor of the physical presence / green garden space / flexible spaces

Group 3
- Community rooms of all sizes - flexibility in options
- Indoor / outdoor space (patio)
- Unique space (ie. study, maker space, recording, creative) bring your own device
- Coffee, deli space

STAFF SURVEYS

Gathering Input From Library Staff

Collecting staff input is an invaluable resource in designing a new library. Staff members are the most familiar with how the library functions, which spaces need the most attention and improvement, and what is currently working and should be maintained. Responses were collected from 37 staff members, and the answers to each question are reflected in the following pages. If more than one staff member provided a similar response, the frequency of their answers was noted.

Surveys provided to Main Library staff also asked about the specific needs of their department and desired adjacencies. This will help our understanding of how to program the spaces in the new Main Library and Operations Center buildings.

Surveys were also provided to staff across the system, giving them to bring their experience to the table and respond to questions regarding the role of the Main Library both in the system and in the downtown community.

Main Library Staff Survey

Respondents to the Main Library Staff Survey were asked to classify themselves as either **Public Service Staff** (or anyone on the front line, including Genealogy, Community Services, and any Public Service) **or a member of a Support Services Department. The breakdown of respondents was nearly even.**
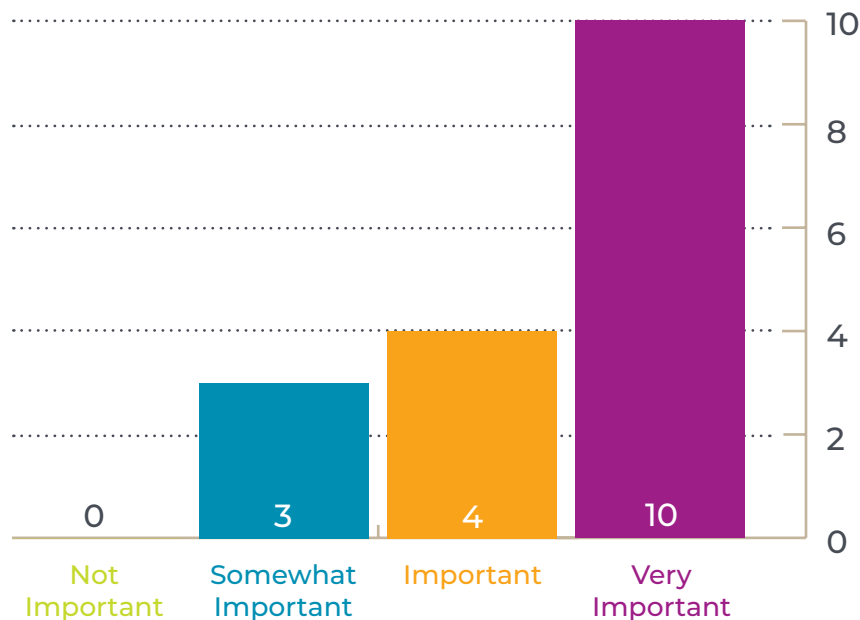
54%
Support Services Staff

46%
Public Services Staff

 # 1

How important do you think it is that we have a space where parents / caregivers can work while children read or are involved in activities?

Not Important	Somewhat Important	Important	Very Important
0	3	4	10

Public Services Staff

2 — What is the most important thing (besides books) to have in the children's area?

- **Interactive elements and toys / interactive play x7**
  - Children learn through play.
  - Learning/play centers
  - An area for play for children to grow their mobility and imagination
- **Toys specific for individual play x5**
- **Comfortable seating to sit and read x4**
- **A colorful, welcoming environment filled with opportunities to learn and try new experiences x2**
- It is necessary to have adequate seating so that the parents can supervise while the children play and even play themselves with their children.
- Open-ended activities such as Lego tables - something other than technology
- A bathroom nearby
- Areas for group activities

- Space for kids to just be. Whether its a small play area or tablets or kids computers, something they can touch that is just for them.
- Games
- Coloring materials
- Computers like the literacy computer
- The play area is terribly popular
- Interactive toys; child to child, child to parent/ caregiver.
- The library should be more than books. Children need time to learn and develop social skills outside of the home environment in a safe place.
- Crawl through and play spaces
- Murals
- Free play
- Activities for children
- Sensory activities

3 — What do you think is the most critical need of the children who visit the Main Library?

- **A safe place x3**
  - A safe, welcoming environment and staff who look out for their best interest. We are literally their shelter for the day in many cases.
- **Literacy x3**
- **An area that allows them to be kids and learn in a way that is best for them x2**
- **Staff who are actively engaged with children (and parents) x2**
  - A librarian who will actively engage with them if parents are busy on computers (Read an impromptu story, play a table top game, engage with them to help them stay busy)
- A space where they can play and learn things at the same time
- Learning with things other than computers and books

- Getting resources like food should be before literacy.
- A place to hang out while waiting for their parents
- Larger learning center/play area to accommodate both the children and their parents/guardians.
- Books and smiles
- Fun books that make them want to learn how to read
- Having the ability to socialize with other children
- Larger activity area for group play
- Smaller areas for individual or parent/child activity
- Creating an atmosphere of fun and creativity to make it a desirable space to come back to.

Main Library Staff Survey

4

What might we offer at Main Library to fill that need? (Think BIG)

- **A larger children's area that is somewhat separated from the main area so that the kids can be loud or make noises without it distracting or affecting the main adult areas. x3**
  - Have a clear wall that separates the areas (noise control)
  - Possibly an enclosed children's area
- **Offering food with story times at all locations would be beneficial for meeting the needs of families x3**
  - An expansion of Tuesdays food
- **I would love to see reading nooks where families can sit together to read a story x2**
- **More computers and furniture that is kid sized x2**
- **I would love to see more interactive play exhibits x2**
  - Lots of play space / imagination stations
- **Comfortable seating x2**
- **Colorful, eye-catching displays x2**
- Hands on play, such as maybe a tree house with items to learn from inside
- A maker space suited towards the ages
- Bigger play area
- Volunteers to come in to actively engage with the kids? College students going into teaching, childcare, library science, etc. Elderly volunteers to do the same?

- A "pick a book to keep" section
- Cheerful staff
- An enclosed area or a LOT of sound panels would protect them from much of the cursing and other adult madness that is not uncommon downtown.
- Areas where folks can hang out for the entire day and it's not an issue. Parents and children seeking shelter at the library deserve to not feel like they are in the way, but instead feel that this is a place rich with intellectual stimulation and free entertainment where they should be allowed to come and spend their time.
- Bilingual staff member
- A staff person who can sit and play/read/etc with a young patron
- Teaching children the value of the library at a young age can carry through for a lifetime.
- Create a space for children to play large enough for interaction with other children but not so large it is not manageable by the parents/ caregivers.
- Create smaller spaces; tables and chairs, a child computer, drawing table, etc for a parent/ caregiver (siblings)
- More programs that are interactive(like reading with the orchestra, other music programs, and programs that encourage parent/child interaction and reading.

Expanded children's area with sound separation and meal programs

Family spaces, interactive play, and child-sized furniture

5

Is there something that we are not currently offering in our Children's Area that you think we should offer? How could we do that?

- **More sensory experiences and sensory friendly environments. x2**
  - Sensory kits should be made available not only in the Children's department but the library as an entire system.
  - We could offer quiet zones to read or not be interrupted or headphones/ear covers for folks who are sensitive to loud noises.
  - We could have dimmed lights in certain areas for folks with light sensitivity.
- **A better play area and more interactive/ learning toys or programs to help with development x2**
  - Interactive play areas that are built into and flow with the space.
- **Interesting shelves x2**
- More age appropriate technology should be available for kids to use as well.
- Maker Space suited towards ages, hands on interactive play with parents
- More soundproofing to allow kids to play and interact more freely

- I wish the children's area had those desks where there's a play pen connected to it so parents can watch their child while on the computer
- An expansion of the food program, just kids being able to say they need a drink or a snack anytime.
- Giant teddy bears, dinosaurs, stuffed animals, that kids can play with and read to.
- A TV playing reading programs like reading rainbow, wishbone, etc, or even kids movies.
- We could have a sound dampened "wellness" room where parents can breastfeed and pump or take their child to calm down.
- More places to sit, nooks to read in
- Schedule more "deep cleaning" for carpets
- Play spaces so it feels extra welcoming
- Haven't spent enough time there to know
- More colors
- Murals made by community members or the children themselves,

Sensory-friendly environments

Interactive learning & programming

Main Library Staff Survey

6

Imagine the most exciting, engaging library that you can. What is in the Children's Area?

- **Bright colors / colorful x4**
- **Multiple learning / play centers / interactive learning opportunities x3**
  - A Lego brick wall
  - Tablet table
  - Displays at eye level for kids
  - Places for creative play
- **Full of books x2**
- Toledo library has many interactive items. One is a Dr. Seuss wall with different size doorways and inside and many statues and interactive things pertaining to different stories
- The kids and teens enjoy the tech table, more than one of them would be cool
- Exciting decorations, less white
- Big comfy chairs
- Touch screen computer games
- Toys / board games
- Tables away from the fun zone for quiet reading
- Study rooms
- Messy play area
- People reading to their children

- Lots of nooks and cubbies for kiddos to climb in and hang out when reading.
- Signage in multiple languages.
- Multiple spaces-not everyone likes the same things-(quiet/noise; reading/playing; working/relaxing; messy/clean),
- Engaging and visually appealing displays,
- Art on walls
- Nature connection: flowers/bird window, an outdoor exploratory space (could create an outdoor lit kit)
- Comfortable setting with activities.
- Areas of featured books with sitting area for child(ren) and adult. Easily accessible books.
- Lots of room to explore, play, and be immersed in the space. We need kids to want to be there and have a positive relationship with the space before promoting books and reading.
- Having large murals, installations, and play areas that is completely separate of adults and teen is important.
- I love the fish tank at Perry, it is very calming for the children, but also peaks curiosity

Colorful space

Interactive learning opportunities

Plenty of books
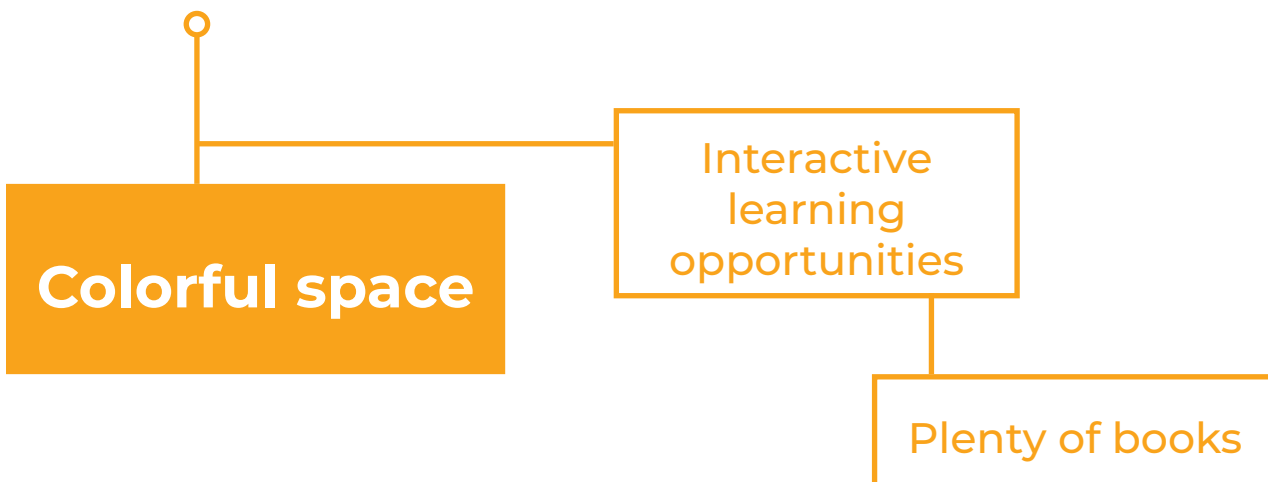
7

What might we add to the Teen Department that would entice teens to visit the library?

- **Need more and updated technology or technology-related things x4**
  - I understand we want to stray away from teens having them, but that would get more of them into the library
  - New and upcoming technology; space for them to use develop skills or interests for the future
- **Gaming section with chairs x4**
  - A More up-to-date gaming system
  - Couch Co-op gaming nights.
- **I think it would be interesting to have some kind of recording studio where tweens / teens could record singing, playing an instrument, videos, or podcasts x2**
  - A streaming area with video recording and editing equipment and a green screen.
  - A music recording area/room with instruments and recording equipment.
- **Homework help x2**
- **Study rooms / quiet areas / study nooks x2**
- **A readily available makerspace of their own**
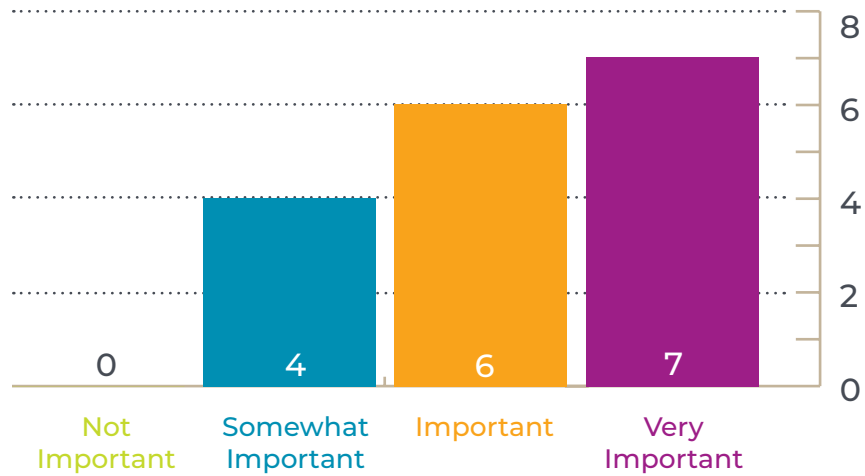
- might also draw teens x2
- **Comfortable seating - both high and low, x2**
- Life size checkers, life size chess
- Hands on learning items that are also fun
- Teens need more teen-like things - puzzles and board games
- Coffee / beverage / snack area
- A Virtual Reality space / wide open area with a VR setup to use.
- Self-checkouts in the teen area that they can use themselves.
- Connection with schools
- Individual computers with work area. Grouped computers, limited. This age needs some separation to feel more adult, less observed. But of course, staff needs to be able to monitor.
- LED light set ups
- Interesting materials
- Charging stations
- This is not my forte. How do you get teens to the library? We see very few. I'm sure others have more insight than I.

Updated technology & gaming area

Recording studio options

Study spaces & homework help

Main Library Staff Survey

How important do you think it is that we have a gaming station for teens to use at the library?

Not Important	Somewhat Important	Important	Very Important
0	4	6	7

Life skills classes

Programs that help teens turn their interests into a career

Public computers
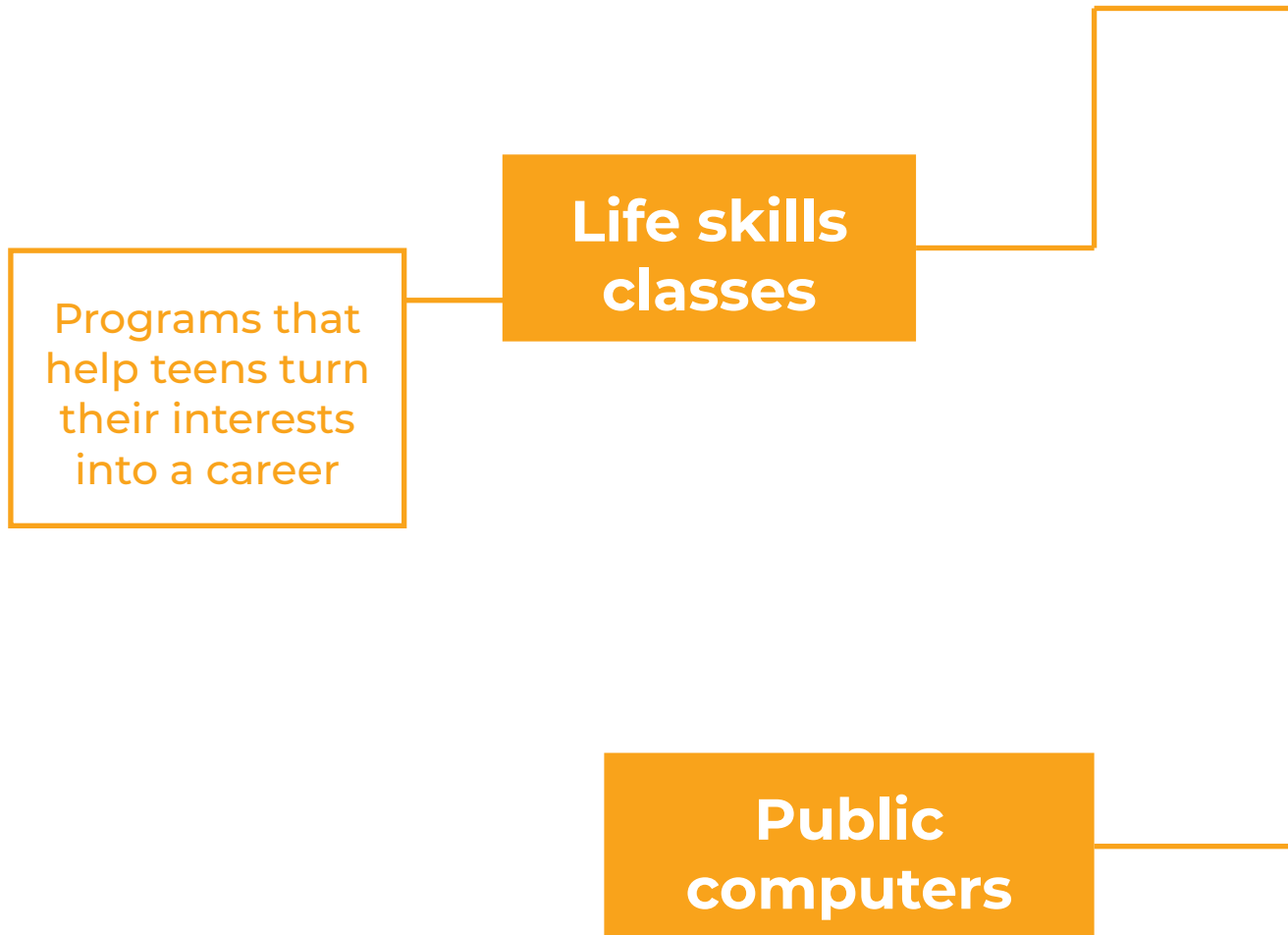
Public Services Staff

9   How can we better service teens as they learn to become active adults in the community?

- **Offer life skills classes x4**
  - Financial literacy
  - Job searches / resume help / how to interview / volunteer opportunities x2
  - Scholarship searches
  - Trade areas
- **Programs that turn things they are already interested in into life options. How to create video games, comic books, etc, turn that into a career x3**
  - Offer technology classes specifically for teens in different areas (ex. studio recording)
  - Teens are incredibly different today than in generations past with the influences of technology, social media, and COVID.
- Interactive learning stations
- Resources to help guide them
- Treat them like adults but forgive them like children.
- Teaming up with SCJFS to provide programs to those aging out of the foster system. Perhaps if the high schools gave extra credit to students who attend our adulting classes more would come.
- Trust. Interact. Engage.

- Again literacy (many in CCS are below their grade level in reading and that's an essential skill), then building on that with social-emotional sills, resources for success in school, life, and future work.
- Recognize that they are teens and identify how they currently see themselves fitting into the world and match their needs and wants.
- They are a unique group to attract to the library as they probably don't see a way that it adds to their needs or wants and will want to spend their time elsewhere.
- Even avid readers likely utilize a kindle or come in to get their material and leave. I don't know what the answer is other than to have teen specialist and librarians do extensive research by speaking to other libraries in and outside our community that is having successful retention of teens and high interaction numbers and determine what their secret is.
- We would need to be recognized as a social hotspot - which is typically cafes, Starbucks, and fast food joints. Maybe by having a cafe space they would come to hang out.
- Figure out what we can uniquely provide that they aren't getting in school.

10   What is the busiest space used by adults at Main Library?

- **Computers x10**
- **DVD's / movies x4**
- **AV collections / AV area x4**
- **The Business Services Desk x4**
- **Business center x2**
- Study rooms

- Fiction collection
- Children's area (parents)
- My friends come for the new book room (but I'm not sure as I'm not in that part of the building)
- Printing / copying / faxing

Main Library Staff Survey

11 — In your opinion, what is the least busy space used by adults at Main Library?

- **Newspapers / magazines x2**
- **Nonfiction area x2**
- **Book areas x2**
- Genealogy
- Science fiction collections
- Books on CD

- First floor tables
- DVDs
- Audio collection
- Not sure
- Individual seating
- Adult fiction

12 — Is there a type of adult program you think we should offer but currently do not (or cannot due to space constraints)?

- **Community Garden x2**
  - Gardening programs
- **Technology training classes x2**
  - Assistance learning the website, kiosks, etc.
- Life skills class catering to adults who may not know how to do the basics such as budgeting, applying for housing, etc.
- Senior Interaction programs
- Alzheimer's cafe
- Food-based programs

- Art-related programs
- Physical fitness / yoga programs (either indoor or in an outdoor green space)
- Kitchen area would be ideal for hosting cooking demonstrations
- Rooftop space would be ideal for downtown outdoor music events in the summer
- Since we are in a downtown space, a business-themed book club during lunchtime might go over well
- A dedicated social services area

13 — Which parts of the collection are the *most* accessed at Main Library?

- **Movies / DVD's x9**
- **Fiction books x4**
- **AV Collections x3**
- **Computers x2**
- Nonfiction books

- Wi-Fi boxes / Internet2Go
- Children's materials
- Local history collections
- Use of movies will likely not be the case in a few years as streaming becomes the norm

Public Services Staff

14

Which are the *least* accessed parts of the collection at Main Library?

- **Nonfiction collection x6**
  - 629 category of the nonfiction collection
  - A large section of the nonfiction collection
  - Probably that collection of old schematics of ancient appliances along the back wall near the business center.
  - Certain parts of the nonfiction collection
- **Newspapers / Magazines x3**
- **Westerns x2**

- Science fiction
- Large print
- Books on CD
- Audio CDs
- Foreign language materials
- Not sure

Nonfiction Collections & Periodicals

Gardening & Technology Training

15

How could we improve the display / merchandising of the collection at Main Library?

- Have lighting on displays
- Lighted shelving
- Move displays to more central areas (displays behind the computer desks are rarely seen)
- More colorful shelving
- Better display areas
- Large print is closer to doorway
- Easier to access items
- Displays that POP instead of just merging into the background.
- Expand on the new book room idea
- More bookstore style shelving

- Less items that are too close to the floor. This is alright for children's displays, but adults don't want to have to crouch to browse
- Materials should be more readily accessible to the entrance- specifically audio and large print which are most used by the elderly
- Clear endcap signage
- Uniform displays
- Not using a lot of colors on the display furniture (like we have now)
- Creating displays that look timeless
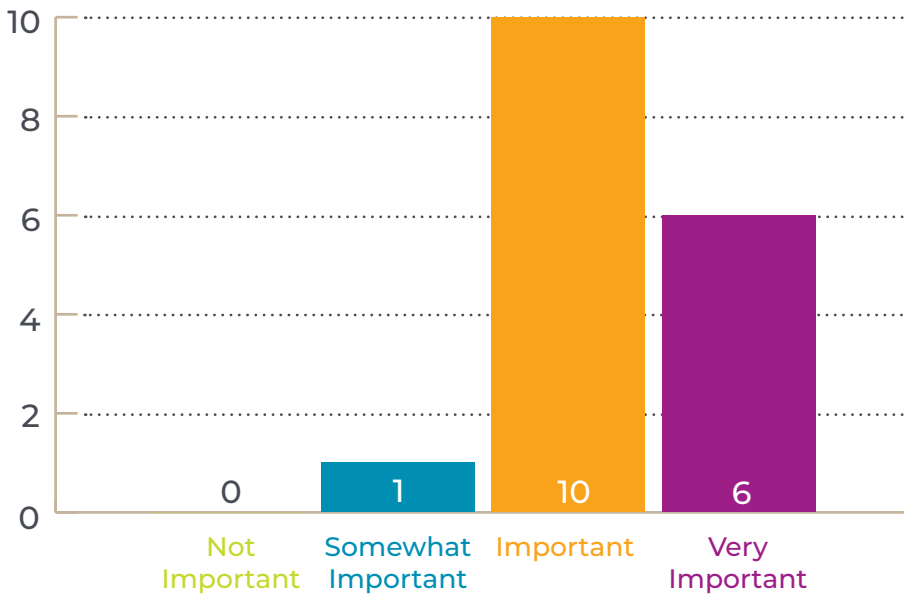- More signage

Movies / DVD's

Drawing attention to shelving and displays
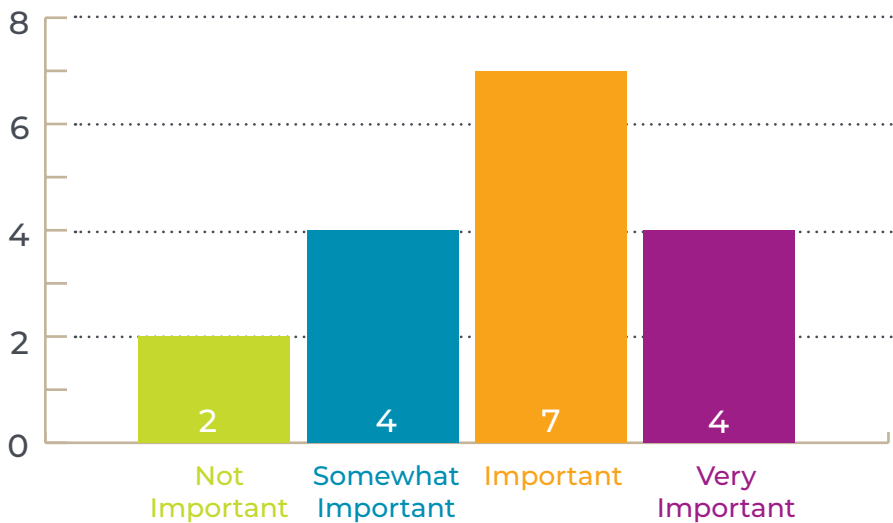
Main Library Staff Survey

How important do you think it is to have spaces that cater to small businesses in the area?

Small meeting rooms with technology for in-person or online meetings

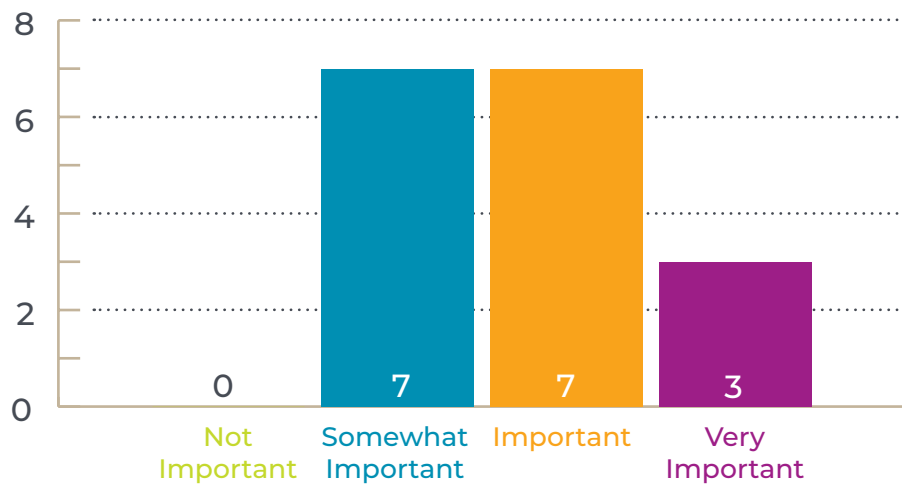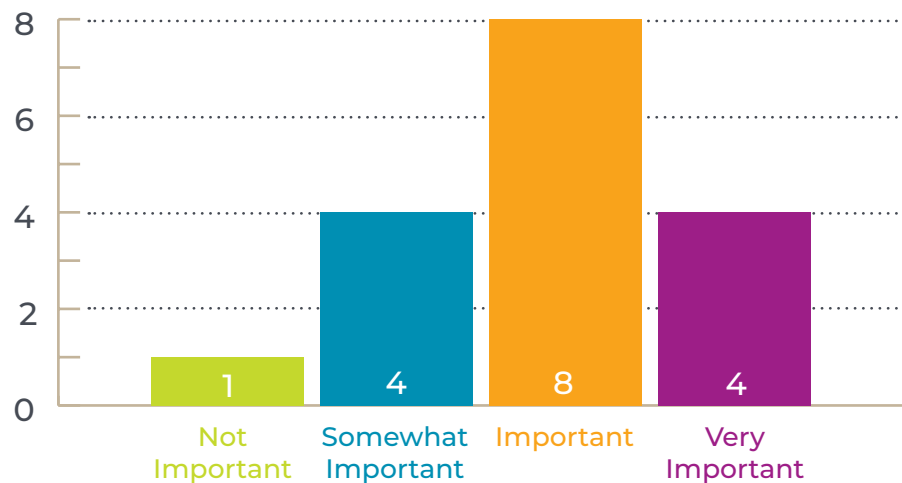|	Not Important	Somewhat Important	Important	Very Important
	0	1	10	6

Training labs

	Not Important	Somewhat Important	Important	Very Important
	2	4	7	4

16

How important do you think it is to have spaces that cater to small businesses in the area?

Laptops to borrow and take home

0	7	7	3
Not Important	Somewhat Important	Important	Very Important

Laptops with more business-related software already installed (like Adobe Suite)

1	4	8	4
Not Important	Somewhat Important	Important	Very Important

Main Library Staff Survey

17

In which areas of the library do patrons congregate?

- **Study rooms x6**
- **Computers x5**
- **Meeting rooms x4**
- **Seating in the AV area x3**
- **Second floor tables x3**
- **Seating areas throughout the library x2**
- Seating areas near the magazines
- Genealogy

- Under stairwells
- In the newspaper area
- Anywhere with comfy seating (people tend to camp out all day long there)
- Out front
- Service desk
- Business center
- Nonfiction

Study and meeting rooms

Public Computers

18

What are the most needed functions of a staff service point?

- **Computers are needed for looking up resources for patrons x5**
- **To be able to assist patrons with questions, or information they need x3**
- **A check-in/out point x2**
- **Phones x2**
- **Printers x2**
- Multiple monitors
- Please keep service points stationary. Moving service points are too vulnerable and compact for our needs.
- I would love to see a desk that can be lowered and lifted to the person who is working
- A desk that you can both sit and stand at

- Ease of access
- Helping patrons find materials
- Setting appointments
- Internet access
- Visibility
- Table space (a lot of the new circulation desks are too small with not enough space to work while stationed on the floor)
- Storage for papers and supplies provided to patrons and used by staff
- Friendly approachable staff

19

What is one thing that we might do to help make Main Library a vibrant, active part of the downtown community?

- **More art displays / become more involved in First Fridays x3**
  - Murals done in collaboration with community artist or the patrons that visit, interesting and unique spaces that reflect the community rather than just our library brand.
- **A more welcoming entrance and integration of outdoor spaces. x2**
  - Having outdoor spaces being used makes the library look more active and integrated. Whether it's a patio with tables/chairs or a rooftop space where we could host movies and music in the summer, people need to see patrons using the library when driving by, and that isn't the current situation.
  - Make the library campus an inviting place, including outdoor congregating spaces that are shielded from the street.
- **Community activities / events x2**
- Be more involved in the community
- Better information and resources about the area that we serve

- More technology
- Partner with community groups, non-profit organizations, service agencies, government agencies, and schools
- This may be an unpopular opinion, but I think there needs to be a time limit on people being able to sleep, lay about, and loiter in the public areas. The library is a place for ALL and we have a lot of taxpayers not visiting because of feeling intimidated by the homeless / mentally ill patrons. There needs to be some way of making everyone feel welcome, but not encourage the behaviors that keep Main Branch as having a "reputation" that keeps new people from visiting or repeat patrons from staying long.
- Continuing our author series
- A more active role at farmers markets and odd malls.
- Passing out books, teaming with other agencies to distribute other necessities.
- Safety

Community art opportunities

Access to technology for helping patrons & responding to questions

Welcoming entry

Community events

Main Library Staff Survey

20

Is there a "holy grail" at Main Library that you think is sacred and should be preserved?

- **Separate genealogy department x3**
- The McKinley statue in the McKinley room
- Not the sign
- The plants
- The Life magazines
- While I personally love nonfiction, patrons really love business services
- Old card catalogs currently used for the seed bank

- The natural light provided from the windows in the atrium. The sunlight from those windows keeps me going
- Reference
- Print resources. There is something fundamental about physical books
- History section, but expanded
- Having clearly separate areas for adults, teens, and children

Genealogy Department

- **Social Service Help**
- **Snack Vending**
- **Guest Passes for Computer Use**

21

What is one service that exists and you think we do _not_ need at Main Library?

- **Media box x3**
- **None, all the services are valuable x2**
- **Passport services x2**

Media box

All are valuable

Passport Services

Keep Teen & Children's Areas on the same floor

Public Services Staff

22 — What do you get asked for on a regular basis that we do not offer?

- **Social service help x2**
  - More resources for different connections for help / assistance programs
- **Vending machines x2**
  - Snacks? Maybe we can consider how we might do a cafe area, although this could be a mess
- **Guest passes for computers x2**
- More availability for technology 1:1s
- On-the-spot assistance with technology
- Postage, mailbox, envelopes
- Lamination

- DVD / CD players to connect to computers
- More senior learning programs
- Job application assistance
- More hotspots
- GED classes
- More makerspace availability
- Video games- while we do offer them, they're often not where Sierra or the website say they are, or we don't have what the patron wants.

23 — If the Main Library was limited to 2 floors, what services or departments are important to keep together?

- **Teens and Children's area x4**
  - Teens and Children's area would be nice to have closer together - this will be beneficial for families with children in multiple age groups
  - Youth services all on one floor
- **Computer help / computers and the business center x2**
- Computers and Reference
- Reference, Business, and Computers
- Genealogy and Reference
- Circulation and Passports center should be together - we often bounce knowledge off one another if another passport agent is situated at the circulation desk.

- Nonfiction & Reference
- DVD & Audio
- Children and teens and maker studio could be second floor (helps with the sound to have them all in one space. This would leave adults, genealogy, and business services in another, more quiet area
- Two or three person service point
- Children, teen, non-fiction, fiction adult materials and departments
- Fiction and nonfiction books on the same level
- Adult services should remain as it is now because there is a lot of work together between the librarians and other classifications

Main Library Staff Survey

Which support departments do you need to interact with in-person the most?

Administration

Business Office

Communications

Collection Development

Central Inventory

Facilities

Human Resources

Information Technology

Technical Services

0   5   10   15   20

1 Most   2   3   4   5   6   7   8   9 Least
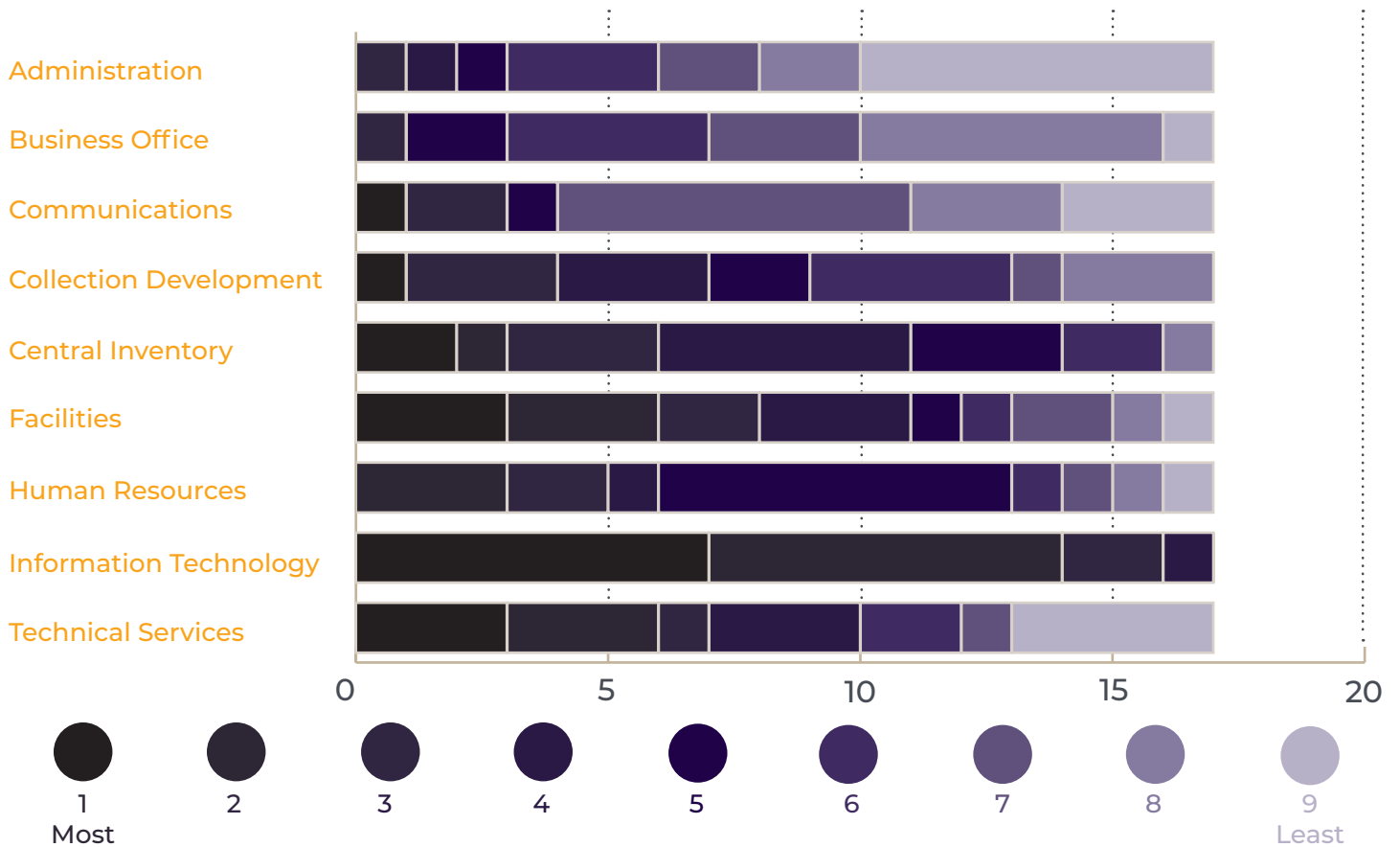
Summary

The departments that respondents interact with the most are:

- Information Technology (IT)
- Facilities
- Central Inventory
- Human Resources

Public Services Staff

If I could add one thing to the library to surprise and delight our patrons, it would be...

- **More color x2**
- Sleep pods
- More art
- Interactive screen as they walk in with newspapers, map of library, programs available for the day at each branch with times and age groups
- A playground
- A small coffee / snack shop area
- A snack machine
- Employees trained in computer help
- Community garden
- A terrace space
- Guest vendors / shops
- Music / video production studio

- A space designated for patrons who are staying here for shelter for the day. A space specifically where these patrons, who often have nowhere else to go once our local shelters close for the day, where they can feel like they aren't in the way, they are welcome and comfortable, and VALUED (comfy seating, perhaps a vending machine, and maybe lockers where they could lock up personal belongings for the day after checking out a lock from us).
- Actually showing that the library is listening to patron need and feedback to create a place for long tern use in what the community that is engaging with the main library needs the most.
- Remember that the majority of the patrons who use the Main location are of walking distance and of a different social status than other branch communities. Just because something may work at another branch does not mean it will work well at the Main location.

Any other comments / suggestions regarding Main Library

- Toledo, and Dayton are very exciting and welcoming libraries - take notes from them
- The public phone was a great addition and I hope to have that in the new building
- We need to prevent sound from carrying in the building. We've tried cafe areas here and they do nothing but cause problems!
- Ranking departments is silly!!! We are a team, all important. Must work together :) I made a pattern, no choices since I HAD to answer
- The terrace could be used for movie nights, outdoor events and programs, and potentially a small cafe space. Could be a dual indoor/outdoor space that opens up to grow with nice weather but still usable with the seasons.

- I would absolutely love if we had an enclosed display shelf. I'm picturing shelves behind a locked glass door built into the wall, like a trophy case almost. We don't currently have any glass locked display areas, so we cannot offer to display any small collections or intriguing items from the public, as we cannot guarantee it wouldn't be tampered with. This way, we could reach out to local museums and historians and offer to display their items on a temporary basis, teaching the public about them, and could guarantee some level of safety with the items behind locked glass.
- In my opinion we have lower traffic through Main Library doors primarily because people, rightly or wrongly, don't feel safe. What can we do so that the parking lot(including bicycle parking), and building be designed so that people feel safe coming here?
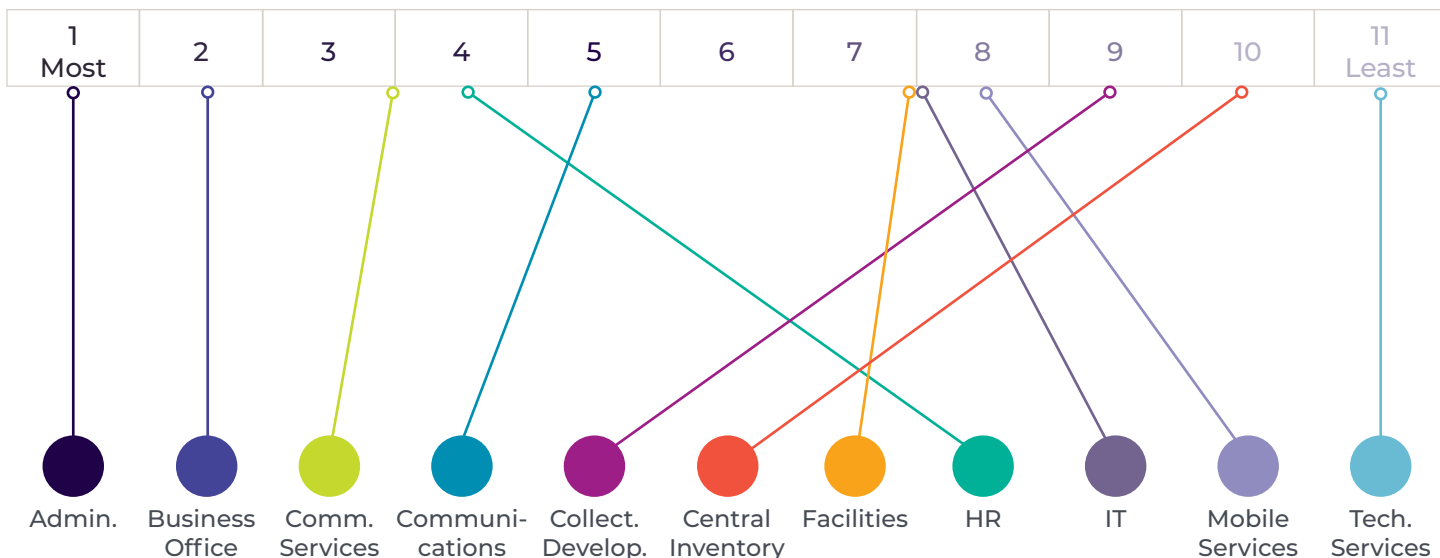
Main Library Staff Survey

Respondents to the Main Library Staff Survey who are a member of a Support Services Department were asked to specify which department they work in.

Human Resources 5%
Central Inventory 5%
Community Services 5%
Business Office 5%
Information Technology 16%

Mobile Services 5%
Collection Development 21.5%
Technical Services 21.5%
Administration 16%
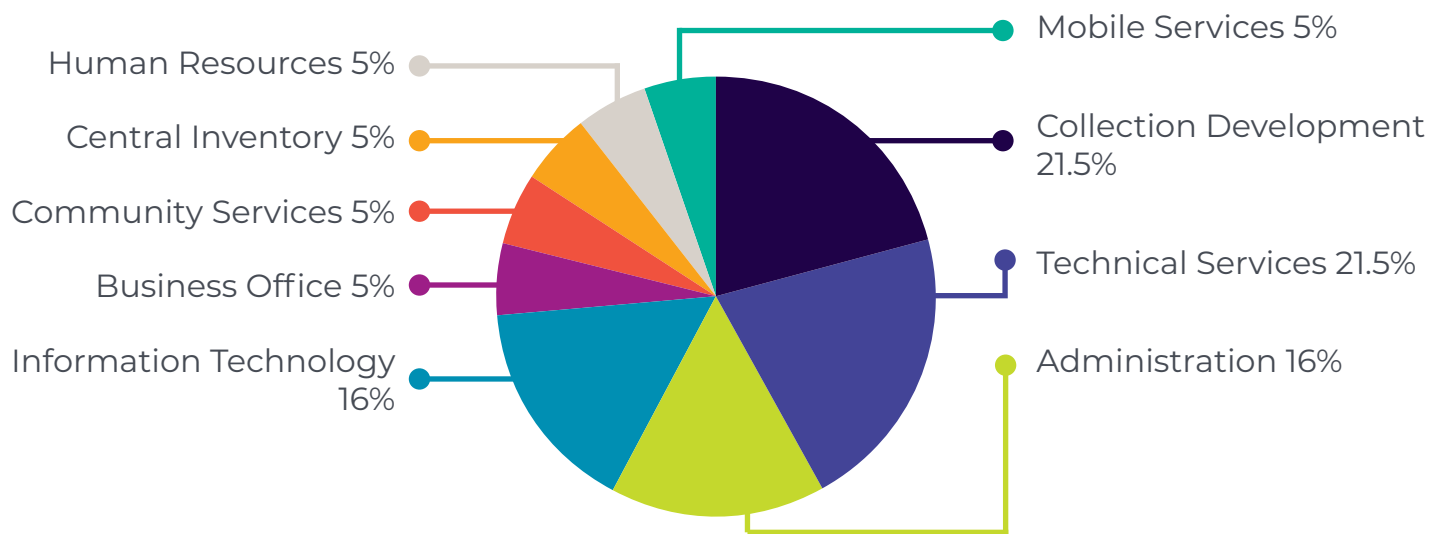
27a — Administration

Which support departments do you need to interact with in-person the most? *(This graph shows the average of the three responses received)*

1 Most	2	3	4	5	6	7	8	9	10	11 Least

Admin. | Business Office | Comm. Services | Communi-cations | Collect. Develop. | Central Inventory | Facilities | HR | IT | Mobile Services | Tech. Services

27a   Administration *continued*

Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- **Business Office x2**
- **Human Resources x2**
- Community Services
- Administration

If you answered multiple departments on the last question, which one is most important?

- **Administration x2**
- Business Office

How often do you interact face-to-face with the Public Services staff on the patron floor?

- **Rarely x2**
- Weekly

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- **Rarely x3**

Does your department currently have enough space? If not, what space issues are you facing in your department?

- **No x2**
- Yes
- Space is okay, but a quiet space would be great, currently, it is very distracting. Even if our desks were in a large space with a shared door. (Our space sits at a pass-through point, mailboxes, shredder, and the main Admin copier all sit within our space)
- Office space, space to work on projects that include a lot of materials, meeting space

27a Administration *continued*

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- **No x2**
- Yes
- Finding space to have meetings is often a challenge, could be solved with more meeting space
- Projects that include a lot of materials are also hard to do, could have dedicated space to be able to work on projects (and leave them there if they can't be finished all at one time)

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- For the reception desk, it would be helpful to have some storage and another counter behind the desk so the receptionist does not have to leave their post as often to get supplies. It also will help with sending out Sierra bills. If the majority of any paperwork is being completed on the back portion of the desk behind the receptionist, the front of the desk will have the benefit of appearing neater.
- Just a less distracting space to make calls, and write grant applications.
- Have multiple employee-only meeting spaces that are fully hooked up with A/V. Something large enough for big groups (30 or more) that is employee-only would also be helpful.
- Having A\V equipment that works well for hybrid meetings in all rooms would also be a bonus.

As part of your job, would you need meeting space to meet with vendors or partners?

- **Yes x3**

As part of your job, would you need space to prepare for your duties?

- **No x2**
- Yes
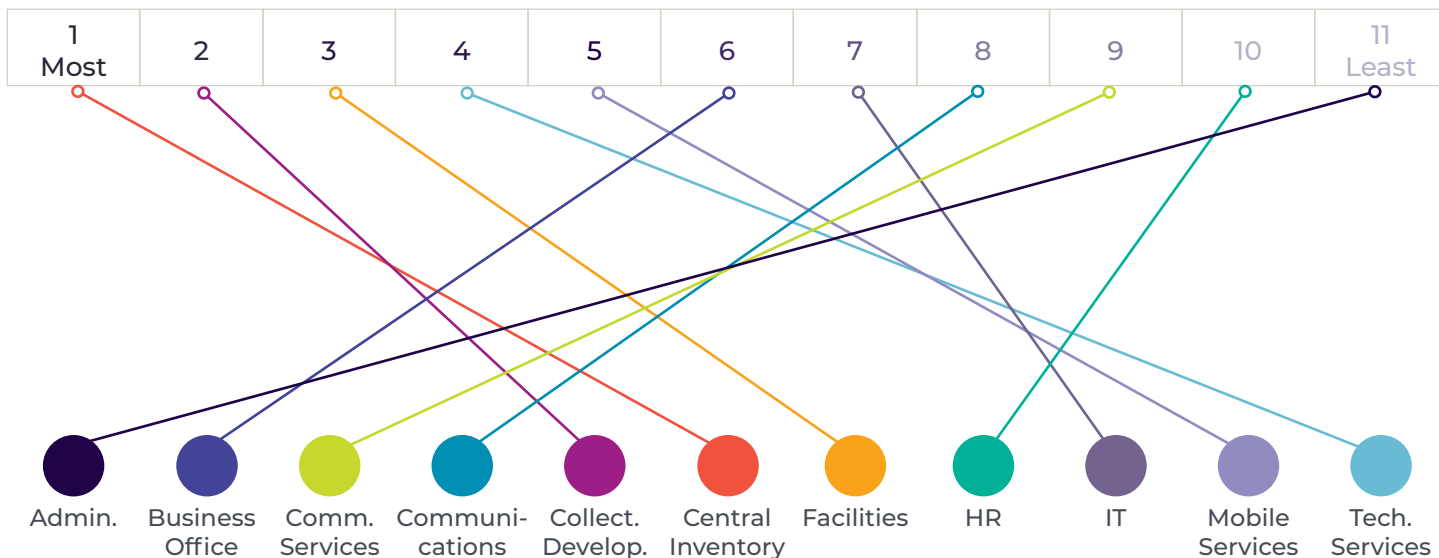
27a Administration *continued*

I wish my work space had...

- Additional storage space and somewhere to lock up my belongings/coat.
- It would also be nice to have offices with doors instead of cubicles.
- If the office space was big enough, it would be nice to have an extra table to spread things out when I'm assembling folders.

- Table space to lay out mailings, a large dry-erase board (which I have and love).
- A door, a window, counter space, storage

27b Business Office

Which support departments do you need to interact with in-person the most?

1 Most	2	3	4	5	6	7	8	9	10	11 Least

Admin. · Business Office · Comm. Services · Communi-cations · Collect. Develop. · Central Inventory · Facilities · HR · IT · Mobile Services · Tech. Services
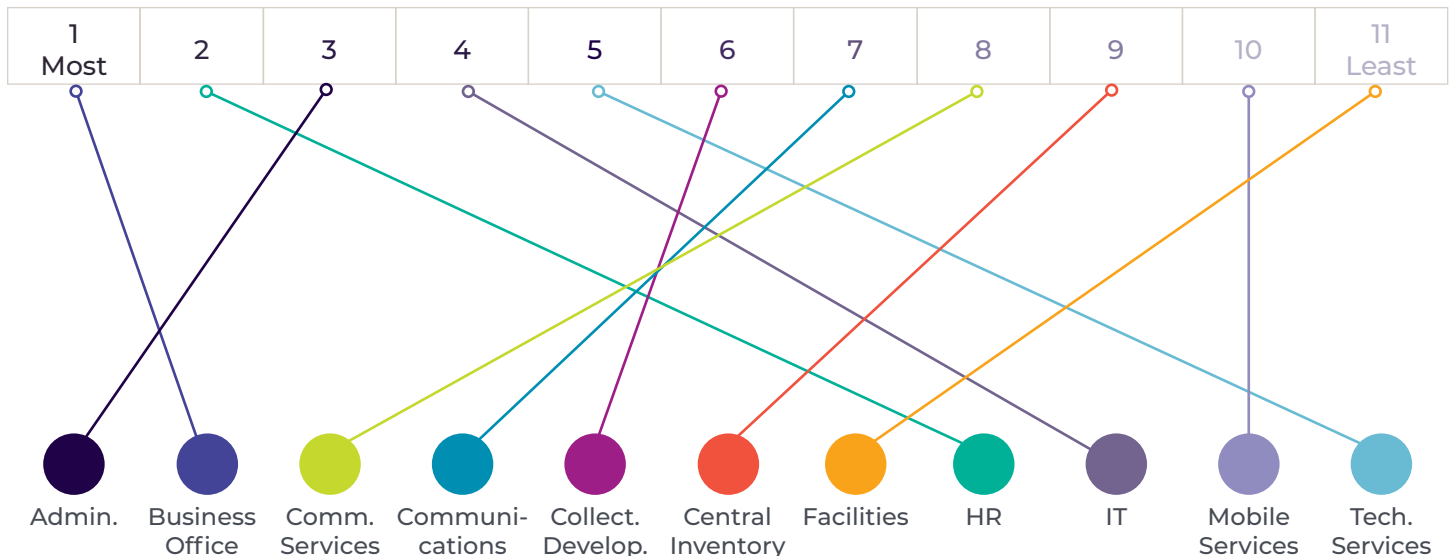
27b Business Office *continued*

Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- Human Resources

If you answered multiple departments on the last question, which one is most important?

- Human Resources

How often do you interact face-to-face with the Public Services staff on the patron floor?

- Rarely

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- Rarely

Does your department currently have enough space? If not, what space issues are you facing in your department?

- Yes

27b Business Office *continued*

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- No

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- N/A

As part of your job, would you need meeting space to meet with vendors or partners?

- Yes

As part of your job, would you need space to prepare for your duties?

- No

I wish my work space had...

- N/A

27c   Central Inventory

Which support departments do you need to interact with in-person the most?

1 Most	2	3	4	5	6	7	8	9	10	11 Least

Admin. | Business Office | Comm. Services | Communi-cations | Collect. Develop. | Central Inventory | Facilities | HR | IT | Mobile Services | Tech. Services

Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- Collection Development

If you answered multiple departments on the last question, which one is most important?

- N/A

How often do you interact face-to-face with the Public Services staff on the patron floor?

- Rarely

27c   Central Inventory *continued*

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- Daily

Does your department currently have enough space? If not, what space issues are you facing in your department?

- No
- Collection Development and Central Inventory probably need to be on the same floor if they are going to remain under the same umbrella.

- Also, having more compact shelving would allow for flex collection storage space as community demands and needs fluctuate.

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- Yes
- I think it would be more efficient for our manager to have all directly reporting employees on the same floor.

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- Automated Interlibrary Loan management software like Illiad and participation in OCLC for resource sharing beyond Search Ohio / Ohio Link.

As part of your job, would you need meeting space to meet with vendors or partners?

- No

27c — Central Inventory *continued*

As part of your job, would you need space to prepare for your duties?

- No

I wish my work space had...

- Consistent heating and cooling. In my library career I have yet to work in any organization that had a consistent HVAC system. In my experience, the HVAC system seems to be one of the first items that library systems sacrifice / underfund in a new facility or renovation.

27d — Collection Development

Which support departments do you need to interact with in-person the most? *(This graph shows the average of the four responses received)*

1 Most	2	3	4	5	6	7	8	9	10	11 Least

Admin. | Business Office | Comm. Services | Communi-cations | Collect. Develop. | Central Inventory | Facilities | HR | IT | Mobile Services | Tech. Services
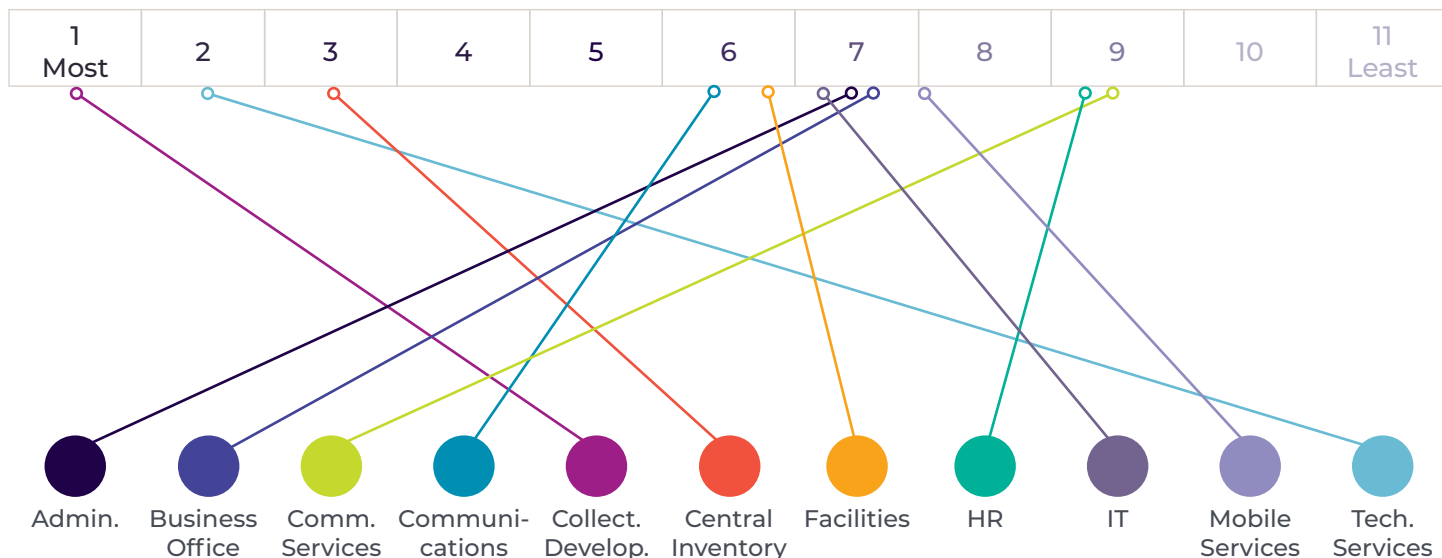
27d Collection Development *cont.*

Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- **Technical Services x4**
- **Central inventory x3**
- **Collection Development x2**

If you answered multiple departments on the last question, which one is most important?

- **Technical Services x2**
- Central Inventory
- We interact with all 3 several times each day

How often do you interact face-to-face with the Public Services staff on the patron floor?

- **Monthly x2**
- Daily
- Rarely

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- **Monthly x3**
- Weekly

Does your department currently have enough space? If not, what space issues are you facing in your department?

- **No x3**
- **Space for deposit collections x2**
- Yes
- Work space for special projects that we work on individually and as a group.
- Space for Central Inventory to be on the same floor as us.
- Common space for the entire department to work on products
- Work space for developing kindergarten readiness packs

27d Collection Development *cont.*

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- **Yes x2**
- **No x2**
- **Collection Development and Central Inventory should be together. x2**
- Central Inventory is really part of Collection Development, so it is very difficult for workflow that they are on the 1st floor and we are in the basement.

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- All of Collections (Collection Development and Central Inventory) as well as Tech Services easily accessible to each other. Either on the same floor or not very far apart as we all interact several times a day.
- How about offices for the coordinators so we could concentrate on our work? It gets pretty noisy in TS. Not exactly a big idea, but important to me.

As part of your job, would you need meeting space to meet with vendors or partners?

- **Yes x4**

As part of your job, would you need space to prepare for your duties?

- **No x2**
- **Yes x2**

I wish my work space had...

- **Enough room for three monitors for my computer x2**
- Extra shelving and filing
- Windows / natural light
- A more consistent heating/cooling system.
- Semi-private space.
- An office
- Bookshelves
- Shelving for kindergarten readiness packs and their books and toys
- New desks
- A meeting room for our department.

27e Community Services

Which support departments do you need to interact with in-person the most?
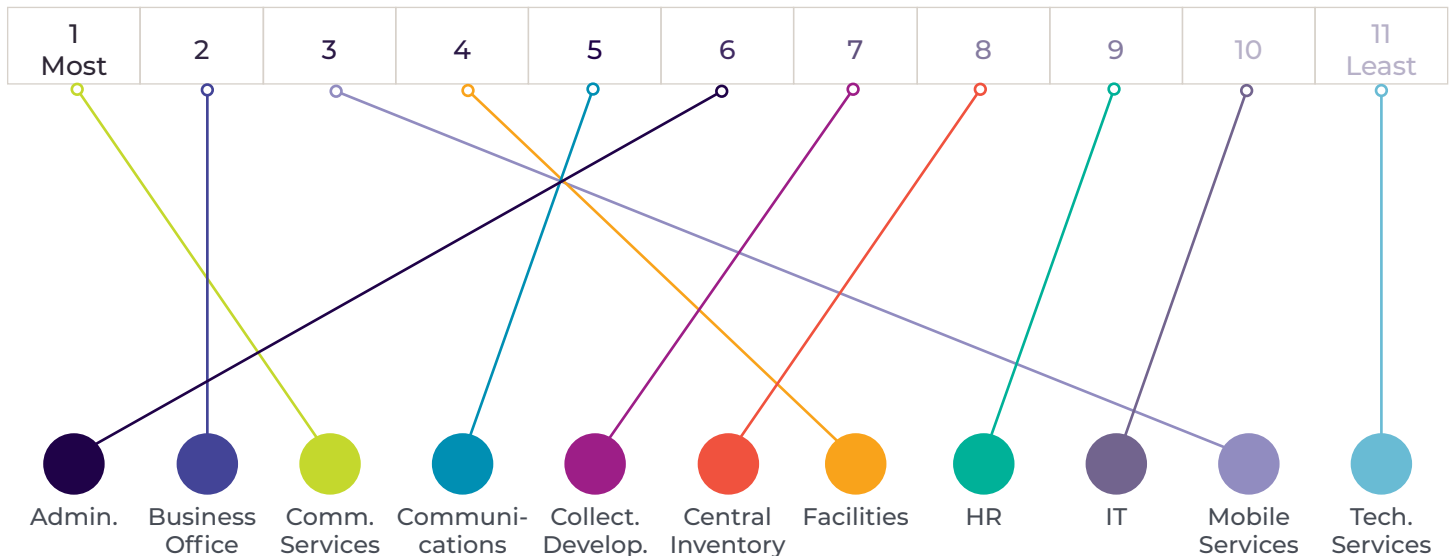
1 Most	2	3	4	5	6	7	8	9	10	11 Least

Admin. | Business Office | Comm. Services | Communi-cations | Collect. Develop. | Central Inventory | Facilities | HR | IT | Mobile Services | Tech. Services

Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- It would be helpful to be near Administration, Communications, and the Business office. It would be nice to be near Mobile Services, but not terrible if we were separated. Depending on where we are located in the future, it may be critical to be near Central Inventory. It's convenient now to run downstairs to grab books or search the shelves for a picture book that would work for a program or something of that nature.

If you answered multiple departments on the last question, which one is most important?

- I'm not sure. It's hard to say since they aren't that far away now, but it's helpful to be close to Admin when I need things put together or a project worked on by the admin assistants. Having the BO nearby is nice because I can take care of purchases quickly.

How often do you interact face-to-face with the Public Services staff on the patron floor?

- Weekly

27e   Community Services *continued*

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- Daily

Does your department currently have enough space? If not, what space issues are you facing in your department?

- No
- I have items stored in 4 places (my office, 1st floor, and two places on the second floor). It would be nice to keep everything in one or two places instead of so spread out.

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- No

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- At the moment, having everything we need in one or two places would be so much better

As part of your job, would you need meeting space to meet with vendors or partners?

- Yes

As part of your job, would you need space to prepare for your duties?

- Yes

27e   Community Services *continued*

I wish my work space had...

- Right now I have what I need-a large table, a sink, shelves for storage-but we could probably use more shelves.

27f   Human Resources

Which support departments do you need to interact with in-person the most?

1 Most	2	3	4	5	6	7	8	9	10	11 Least

Admin. | Business Office | Comm. Services | Communi-cations | Collect. Develop. | Central Inventory | Facilities | HR | IT | Mobile Services | Tech. Services
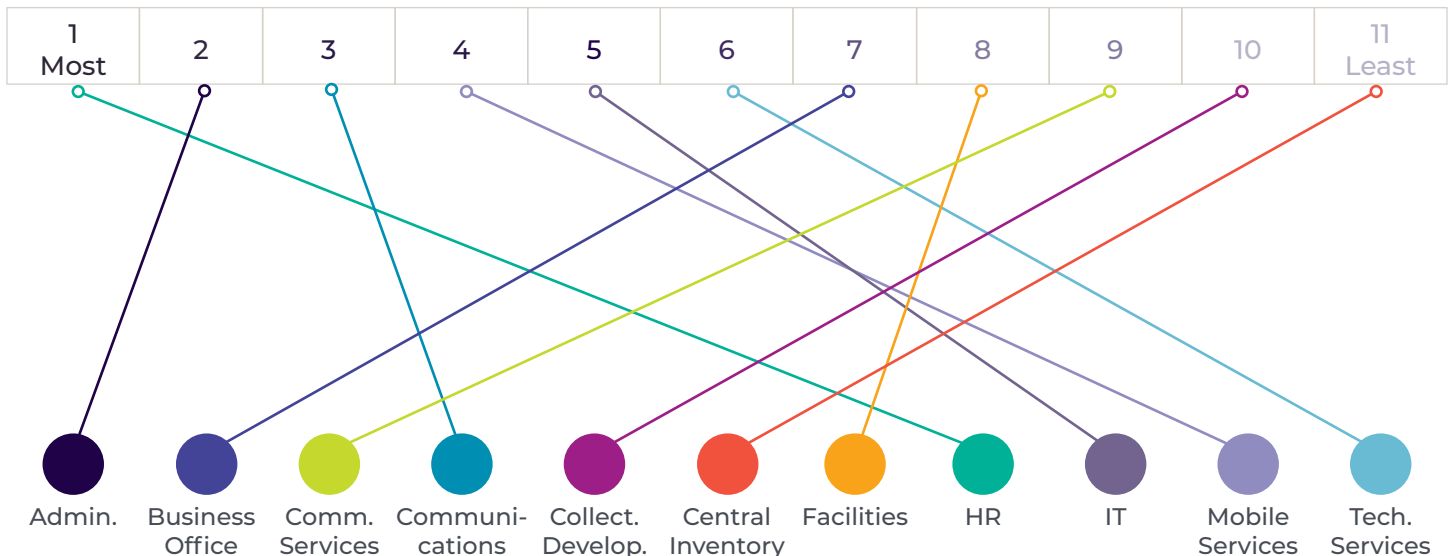
27f — Human Resources *continued*

Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- N/A

If you answered multiple departments on the last question, which one is most important?

- N/A

How often do you interact face-to-face with the Public Services staff on the patron floor?

- Weekly

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- Rarely

Does your department currently have enough space? If not, what space issues are you facing in your department?

- Yes

27f Human Resources *continued*

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- No

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- A separate meeting space for meetings, interviews, project work, etc.

As part of your job, would you need meeting space to meet with vendors or partners?

- Yes

As part of your job, would you need space to prepare for your duties?
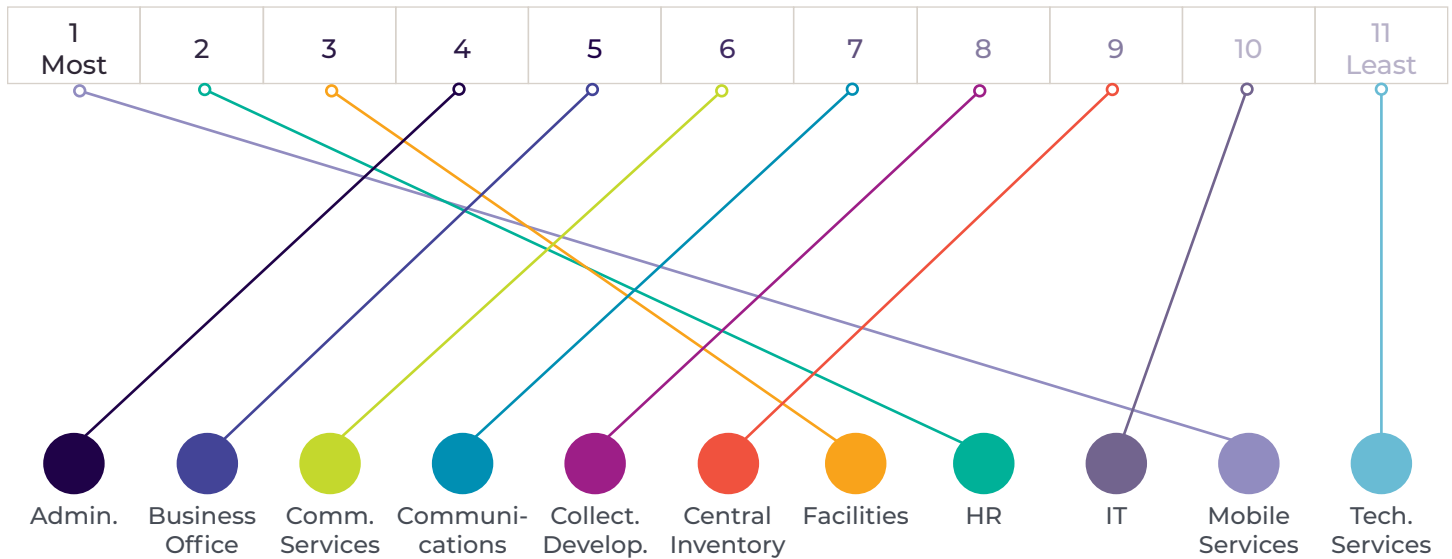
- No

I wish my work space had...

- N/A

27g   Information Technology

Which support departments do you need to interact with in-person the most? *(This graph shows the average of the three responses received)*

1 Most	2	3	4	5	6	7	8	9	10	11 Least

Admin.   Business Office   Comm. Services   Communi-cations   Collect. Develop.   Central Inventory   Facilities   HR   IT   Mobile Services   Tech. Services
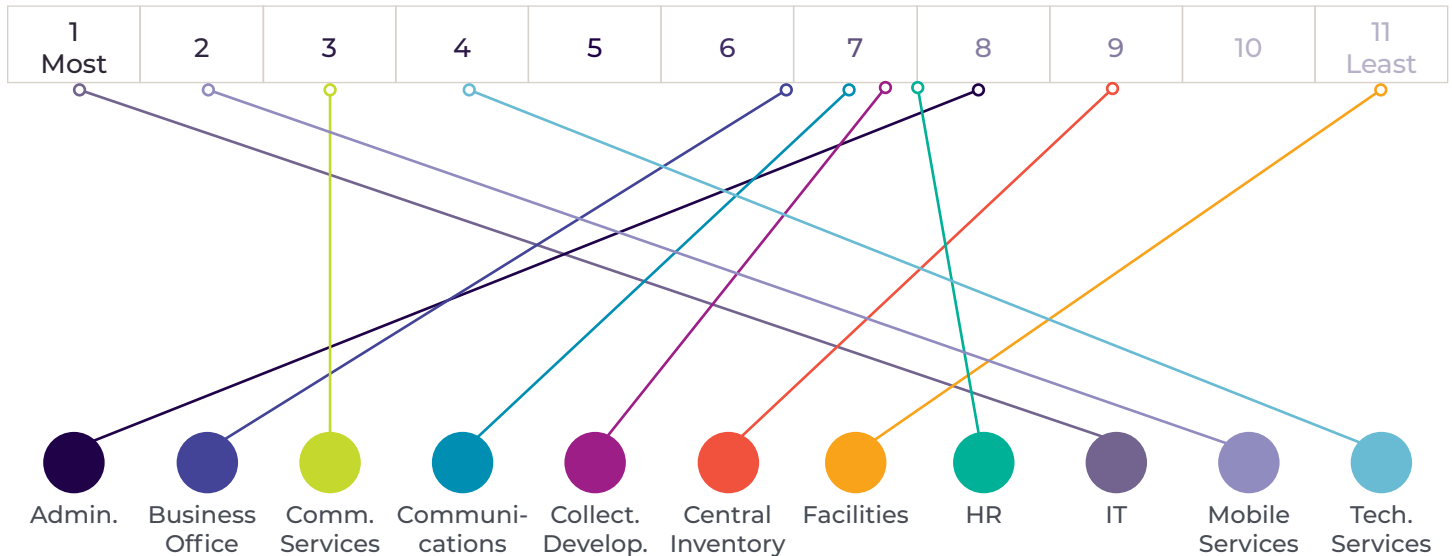
Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- Near the majority of the equipment
- Not critical to our day-to-day work, but rather we'd be critical to theirs. IT is capable of remote support in most cases.

If you answered multiple departments on the last question, which one is most important?

- **N/A x2**
- Business office

How often do you interact face-to-face with the Public Services staff on the patron floor?

- Multiple times a day
- Weekly
- Monthly

27g   Information Technology *cont.*

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- **Rarely x2**
- Monthly

Does your department currently have enough space? If not, what space issues are you facing in your department?

- **No x2**
- Yes
- Equipment storage is limited to ad hoc closets in the stairwells, which is not suitable.
- Mostly inventory and storage needs. We're very close to enough space, but it feels limited.

- Equipment storage is a problem.
- Lab space for out equipment imaging/roll-outs is really tight.
- It would be beneficial to have a space where we could meet as a team with chairs around a table. (8 chairs)

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- No
- Yes

- Most of our roadblocks are caused by backlogged projects or urgent issues. With our recent expansion in terms of employees in this department, we are actually gaining breathing room in this area.

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- A delivery component- we are in a secure environment, but need to allow people to deliver things to us.
- Well-defined spaces for hardware work and desk work: spaces where it's separated but still easily accessible.

- Software /App Standards for Computer Devices: Collaborate on a given set of packages based on tasks and needs, then test and settle on one. This would help minimize trying to support multiple pieces of software that do the same thing. Ex. Teams, Zoom, WebEx to name one.

Main Library Staff Survey

27g   Information Technology *cont.*

As part of your job, would you need meeting space to meet with vendors or partners?

• Yes x3

As part of your job, would you need space to prepare for your duties?

• Yes x3

I wish my work space had...

• Plants
• Warm LED lighting
• Better inventory storage

• Chair, desk, storage for some equipment and file drawer

27h   Mobile Services

Which support departments do you need to interact with in-person the most?

1 Most	2	3	4	5	6	7	8	9	10	11 Least

Admin. | Business Office | Comm. Services | Communi-cations | Collect. Develop. | Central Inventory | Facilities | HR | IT | Mobile Services | Tech. Services

Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- Facilities
- Human Resources

If you answered multiple departments on the last question, which one is most important?

- Facilities

How often do you interact face-to-face with the Public Services staff on the patron floor?

- Weekly

Main Library Staff Survey

27h   Mobile Services *continued*

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- Rarely

Does your department currently have enough space? If not, what space issues are you facing in your department?

- Yes

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- Yes
- Collection is on a different floor than the buses
- The bus is in another building across the street

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- Buses, staff, and collection on the same floor

As part of your job, would you need meeting space to meet with vendors or partners?

- Yes

27h   Mobile Services *continued*

As part of your job, would you need space to prepare for your duties?

- Yes

I wish my work space had...

- Walls

27i   Technical Services

Which support departments do you need to interact with in-person the most? *(This graph shows the average of the four responses received)*
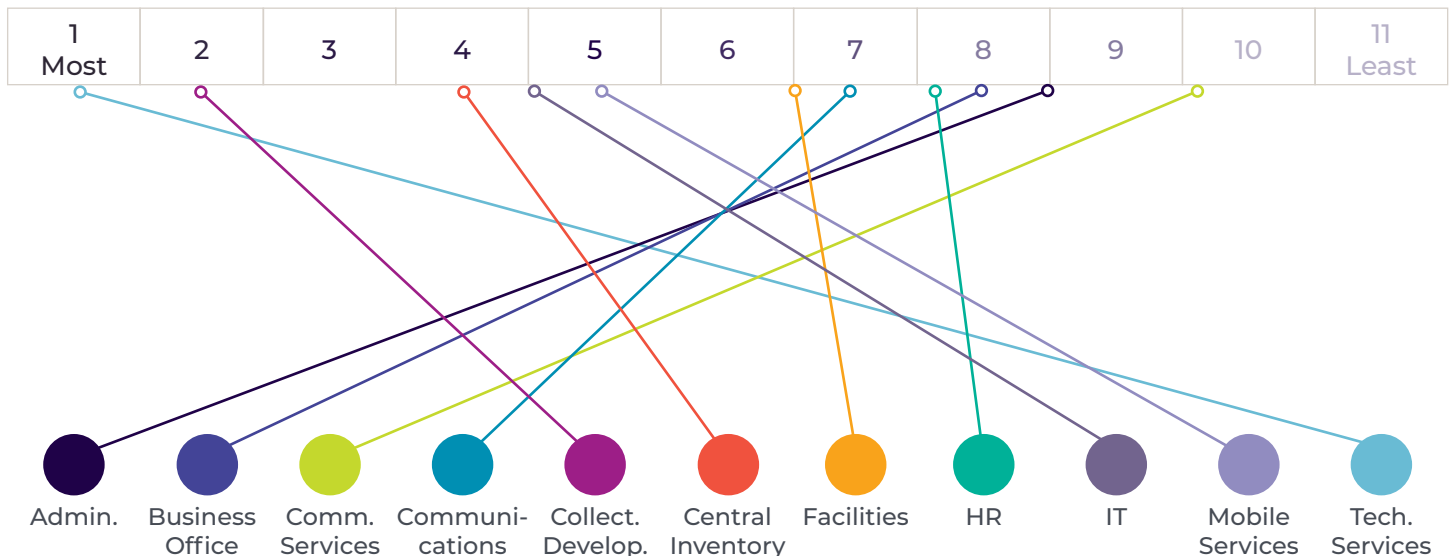
27i Technical Services *continued*

Are any of these departments critical to your day-to-day work? Would it be beneficial for you to be located near them?

- **Collection Development x3**
- **Central Inventory x2**
- Megan and Jen Welsh
- Facilities

- Central Inventory stores a lot of stuff like the Library of Things, lit kits, and book club discussion kits. We weekly take up carts or LoT items to them, or them to us, so it makes some sense to have us be near each other, or at least on the same floor. Having a shared storage/shelving space isn't a bad idea.

If you answered multiple departments on the last question, which one is most important?

- **Collection Development x2**
- Central Inventory

How often do you interact face-to-face with the Public Services staff on the patron floor?

- **Weekly x2**
- **Rarely x2**

How often do you interact with the circulating collection located at the patron floor as part of your duties?

- **Weekly x2**
- **Rarely x2**

27i — Technical Services *continued*

Does your department currently have enough space? If not, what space issues are you facing in your department?

- **Yes x2**

- **No x2**

- The space itself I think is large enough, it's just that Collection Development and Tech Services share the same space. I think if we both had our own separate but close spaces it would be more breathable.

- Also in Tech Services, the delivery space is shared with all other deliveries for Main. Ex: Business office, etc. It would be nice to just have a bit more delivery space for Tech Services specifically so we're not all on top of each other.

- I think our space issues are predominantly related to not having enough storage solutions. Carts take up a lot of floor space, followed by cubicles. It can be difficult navigating the carts around cubes and aisles when most of us usually have a cart (or multiple) parked next to our desks. We sometimes don't have enough room in our cart queues and so they can bleed into each other, creating some order confusion amongst the carts. Sometimes we store materials or supplies in random places because there's not more practical or intuitive storage solutions. We also have some space issues in our delivery area that make it hard to get all of the delivery boxes on our workspace for sorting.

- Everyone would benefit from more, smaller meeting rooms

Does your department encounter roadblocks or forced workarounds that make it less efficient? If yes, what are the roadblocks that you encounter and how would recommend that we solve them?

- **Yes x2**

- No

- I think the biggest roadblock is our delivery space. I think it's narrow and cumbersome to navigate with our carts. The space does not allow for all boxes to be placed on the same table, especially when the order is large.

- Our sorting bins are set up in a helpful way, but if we wanted to expand and add more sorting bins, we would run out of room in the delivery area.

- Our check-in pad is on a cart which is helpful and at the same time it can be really in the way. I think that this space in particular needs more space and flexibility so that it can be adapted over time to meet various project needs.

- Replace easily-overwritten Excel sheets with web forms and databases which the Library allocates time for me to develop.

27i Technical Services *continued*

What is something (a BIG idea) that the Library could provide your department that would help you serve the library better?

- Personally, as someone who works a lot with nontraditional items, I think that including an non-traditional work area would be helpful. I test yard games, telescopes, projectors, etc. (not to mention, I fix them) which often requires using tools that you wouldn't normally see in a library (like drills or a 3d printer to make replacement parts).

- Having a worktable large enough to handle messy packaging or other LoT experiments would be super helpful to me to ensure we manage the LoT collection to the best of my ability in a way that reflects the library's values.

- Bigger cubicles

- When we migrate our on-premises servers to the cloud in 2024, spin up a CentOS or similar Linux server for me to use as a reporting server. The first thing I would do is migrate all my bash/Python/SQL/Sierra API jobs off the Sierra app server. The Linux server would continue to host those jobs as well as be a development platform for web development as listed in the previous "roadblocks" response.

As part of your job, would you need meeting space to meet with vendors or partners?

- **No x4**

As part of your job, would you need space to prepare for your duties?

- **Yes x2**
- **No x2**

I wish my work space had...

- **More space and organization (shelving and storage) x3**

- Storage, space that I can set up tables for special projects, better organization of supplies. We have a lot of "stuff" that takes up shelf space indefinitely (sometimes years) that could be used for more pressing space issues but there's nowhere else to put them.

- More room to store materials awaiting my attention

- More filing space

- A cube is good, but I would like a slightly higher work surface than typical cubicles, perhaps by 2 inches.

- Two Ethernet jacks for computers and at least two pairs of electrical receptacles, neither of which are underfoot.

- Current cellular reception in the concrete bunker is poor and spotty, so if that can be improved, wonderful.

Support Services Staff

When you think about a space that might be used for support services and departments, what do you think would be important to have in that building?

- **Spaces to have collaborative meetings x8**
  - Multiple meeting rooms that would hold at least 10 people would be helpful when it there are a lot of interviews that need to be scheduled in the same time periods.
  - A group meeting space
  - Collaborative spaces
  - More areas dedicated to group work
  - Some meeting rooms perhaps 2/3 the size of the board room with permanently-installed wall displays and whiteboards.
- **Compact shelving for storage for items in Central Inventory and Tech Services and Collection Development x2**
- Plenty of space in reception for visitors.
- Ample breakroom space (what we have now is great).
- Desk space, work space
- Break room
- Adjacent parking
- A large central inventory department
- Having ample places for quiet work to be done.

- A recording studio, audio/video, would be useful.
- Windows / daylight
- IT Infrastructure would be good to have there.
- Non-patron-facing collection-related departments (Tech Services, Central Inventory, etc.) to open space for patron-related areas in the Main building. Mobile services (even if just parking for the vehicles). Facilities if staff are not going to have spaces at each branch aside from storage closets.
- A space to test processes for related equipment and work flow scenarios.
- Space dedicated to Library of Things processing. It can get a little cramped trying to process all things strictly at your personal desk.
- Enough room for people and materials
- Mailroom/Delivery, Mobile Services, Central Inventory, Tech Services, Collection Development, Communications. There should be a lunchroom and staff-only holds pickup location or delivery of same in the Ops Center
- Nice to have: IT, Administration, HR and the Business Office (the whole current basement).

Spaces for meetings & collaboration

29

Any other comments / suggestions regarding the Operations Center

- Add local art, we are in the art district.
- Perhaps more outdoor space can be used for patrons and workers.
- Put Mobile Services in Main Library as it is the department that is truly the "face" of the Library through its outreach to communities throughout Stark.
- It would be beneficial to have closed areas or divisions between departments by type of work: Mobile Services/ CD-CIP and TS/ Facilities/Other departments
- An office with walls and doors. Not a cubicle
- A well planned out and accommodating Data Center designed for growth and ease of access. Vending and a small kitchen would be really nice.
- Natural lighting
- How will materials get from the OPS Center to Main Library. How will TS staff pick up holds. Will we have to cross the street? (We put things on hold to correct/change things, not just for personal use). We sometimes get large numbers of books. How will we get those from Main to the OPs Center and back?
- I would prefer that it is not just a warehouse with desks in it. I think we still need cubicles and an office vibe. I just think we need some flexible space in addition to what we already have for our cubicles, carts, and queues so that we can work in special projects without getting in the way of everything.
- Storage and organization solutions are a must.
- I would love painted walls in library colors if possible instead of the white everywhere like we currently have. I know we are just the support departments but I think that sharing the same aesthetic updates as the branches would make us feel more a part of the library and not just some offshoot, and I worry we will feel even more cut off when we move to the operations center.

- We are an important part of the library but are often overlooked and unrecognized for our contributions. This is emphasized by the lack of care given to the design and aesthetic needs of our current department.
- I want the operations center to be treated more like a branch than say an Amazon Warehouse where function is prioritized over form. I want to feel good in the space and look forward to spending forty hours there every week. Achieve a better balance of form and function, and I will be SO grateful! :)
- Photovoltaic panels on the roof, please.
- Install staff access doors with better/stronger closers so that weather and relative air pressure do not leave doors unlatched.
- A parking entrance off 8th St would allow some staff to avoid a dangerous blind left turn onto Cleveland Ave, as Heggy's obstructs the view. Or put in one of those domed mirrors on the NW corner.
- When mounting toilet paper dispensers, I don't believe the ADA intended them to be so low on the wall that lawn gnomes and people who are 1 ft in height can comfortably reach them, despite how the guidelines are routinely interpreted. Even someone who rolls in on a mechanic's creeper can reach pretty high up the wall, so please mount the dispensers sufficiently high and out of the way of one's knees. Let us be among the sane.
- Hooks on the wall please for coats and bags
- Paper towels over air hand dryers.
- I am also not a fan of high toilets, although there should be at least one of them available for people with physical limitations.

Support Services Staff

What is one thing that we might do to help make Main Library a vibrant, active part of the downtown community?

- **Welcoming entrance x3**
  - Make the front door easily seen from the parking lot. No columns or stairs down to places you can't see.
  - I think that changing the facade of the library to be more present and inviting is going to make a big difference. Having some landscape features like a garden walkway or a small playground area might also help.
- **Green spaces and outdoor programming areas x2**
  - More green space
  - room for concerts
- **A cafe that allows patrons to get snacks and work. Similar to how many people use Starbucks for working remotely. x2**
  - Have a cafe / restaurant / coffee shop for staff and patrons
- More curb appeal
- More windows
- A children's play space that is a destination point-not just art on the walls or small objects for them to play with, but something that excites families and makes them want to visit Main library.
- 24 hour lobby or covered outside space for the Media Box and hold pickup lockers
- Not sure at this time
- As a new transplant to the Canton area-it is my impression that many Cantonites view the current main library as a dangerous place/ homeless camp. Although I try my best to dissuade them of this notion, this perception is reality for them. Some of this can be mitigated through architecture (a street level entrance, well-lit parking area) but an evaluation and expansion of social services is probably the only way to achieve an integration. Almost every library system I've been with has faced similar issues with the "downtown" location.

- Feature local art on our walls, landscape, and everywhere in between
- More "Large Events": Things that partially (or completely) take over the building. Think Civic Center type things that can happen off-hours or on specific days. Mini-conventions or presentation dinners.
- In a day-to-day capacity: easier to access teens/ children's spaces for study/recreation
- I liked how during the first Re-imagine meeting with the architects that they proposed a "campus-like" outdoor space. I think that's the direction that all of downtown is heading, especially with Centennial Plaza. I think it would be more welcoming and match the new community vibe.
- Expand the maker space
- Relocate Main Library to Cleveland Ave between 4th and 5th streets in what is now a large parking lot next to Lucca on Cleveland Ave and 2 Scoopz on 5th.
- Obtain a liquor license and/or install a zip line from the second floor to the parking lot.

Welcoming entrance

Green spaces & outdoor programming

Cafe space

Main Library Staff Survey

31

Is there a "holy grail" at Main Library that you think is sacred and should be preserved?

- **Genealogy Room x3**
  - Probably the contents of the Genealogy dept.
- **Excellent Maker Space with multiple functions x2**
  - I have long wanted to see the Maker Space greatly expanded and better staffed.
- **YA / children's, etc. x2**
  - I think we should also give a lot of square footage to the children's department. Our re-imagined children's departments are depressingly small, with the exception of North Branch.
- No
- The iconic architecture, however, that's part of the issue with having to re-build. If there could be either some homage to the lines of the building or just a miniature model of the current building.
- Also the indoor plant area by the stairs going to reception.
- Adult services and computers / business center

- Seems a little generic, but honestly I think all aspects of the library are equally important and sacred.
- Personally I really love the skylights and plants and will be sad to see them go.
- An active and up to date materials collection
- Large collection
- Books. It is a public library's fundamental job to have and to retain materials for public use. The net and the cloud are fine. But in case of a power failure, an emp pulse, a natural disaster, etc. there is no substitute for physical books. We are the keepers of local history and cultural touchstones. For instance, "Heald's multi-volume history of Stark County" is an irreplaceable resource. There is nothing like it elsewhere and we must retain copies of it.
- Please retain the reference section especially how-to manuals.
- We have the opportunity to promote self-sufficiency.

32

What is one service that currently exists that we do not need at Main Library?

- Business Center could be easily re-absorbed by the Adult Reference staff
- New Book Room
- Centrally and conspicuously placed elevator. More convenient accessibility placement would be better.
- Passports
- None that I can think of

- Everything we offer exists to better serve the community
- I don't think I can think of any. Everything we have here seems to make sense and is important to our greater mission. I sometimes think Mobile Services could afford to have its own space, though.
- Being a basement dweller, I cannot really say. Perhaps teen programming.

33

If the Main Library was limited to two floors, what services or departments do you think are important to keep together?

- **Its important to keep Children's and YA together I think. I might be wrong about that though so listen to Youth Services x3**
  - I think we should have a children's department, a tween department, and a teen department, all in close proximity.
- **All Adult stuff on one floor and all Youth stuff on the other floor. x2**
  - Put children's/YA on one floor and all adult departments, including AV, genealogy, and the MakerSpace, on the other.
  - I think the current set up we have works. First floor being adult and children's circulation while the upstairs is dedicated to computers, business, and other services of that nature.
- **Adult materials should be together x2**
  - Keep fiction and non-fiction books close together, not on separate floors. Serendipity in searching sometimes causes both to be needed for a topic or an author. Having them on separate floors makes browsing more difficult and can discourage patrons from finding everything we have
- It would make sense to have the children's department on the same floor as where parents are browsing.
- A library maker studio near computers

- Reference and check-out near the entrance
- I would suggest going to "One Desk" for the Reference / Adult Services / Circulation.
- Adult services and computers/business center
- I would also design the public computer space radially like an amphitheater with the reference and/or business services desk at the focus.
- Business services needs to stay near any installed computer banks if the computer access remains as it does today.
- Public computers and A/V should be ground level for speedy access, while Children's, Teen's, Genealogy and reference materials can be further into the building.
- Administration with the Business Office
- Tech Services, Collection Dev, Mobile Services, Maintenance and IT
- I think it is important to maintain the security of the Children's area, so I would eliminate those NW stairs up to Teens.
- Adult services, teens, children services, tech services, collection development.
- Youth services near their storage area
- Maker studio with the adult department

Genealogy Room

Maker Space with expanded functions

YA / children's areas

Keep Youth Services Together

Adult on 1 floor and Youth on the other floor

Adult materials together

Main Library Staff Survey

34

If I could add one thing to the library to surprise and delight our patrons, it would be...

- **A cozy fireplace, perhaps double-sided depending upon where it was located, with soft-seating/reading area. x2**
  - Large Fish Tank or Fireplace for a focal point
- **Makerspace Kitchen! Culinary literacy is SO important for communities! x2**
  - A program space with kitchen demo capabilities.
- **A well-equipped and well-staffed expanded Maker Space should be a big draw. Make sure the Maker Space has plenty of natural light. Design the room extra large with lots of electrical and data drops, local air filtration and active ventilation. Worry about filling it with equipment later. x2**
  - A full-time maker's studio, offering classes for different projects.
- **A glorious play space for children that involves all the senses and is good for fine and gross motor muscle building and suits all ages. x2**
  - Play/Sensory Space
- **Something interactive like an art installation near the entrance when patrons come in. x2**
  - Some sort of moving feature near the entrance. Something along the lines of a moving sculpture or a fountain, or even some sort of lighting artwork. Something that would be a decent conversation piece, but also not a hindrance to just walking in.

- **A coffee shop / cafe x2**
- I think patrons would appreciate a 24-hour pick up box of some kind. So often I see patrons rushing in after work or not having time to stop in during the week. I think having a 24 hour pick up box would be appreciated.
- An interactive space meant for families to congregate
- Donor Recognition Space or Artwork
- Good, informative, bright signage. Add some humor, make the signs big and colorful with clear, plain topics.
- Or, a "greeter" to direct people as soon as they enter if they need it. Or just to say "welcome, we are glad you came."
- More green space and outdoor seating.

Fireplace seating area

Interactive art installation

Maker space with demo kitchen

Children's play space

Expanded Maker Space
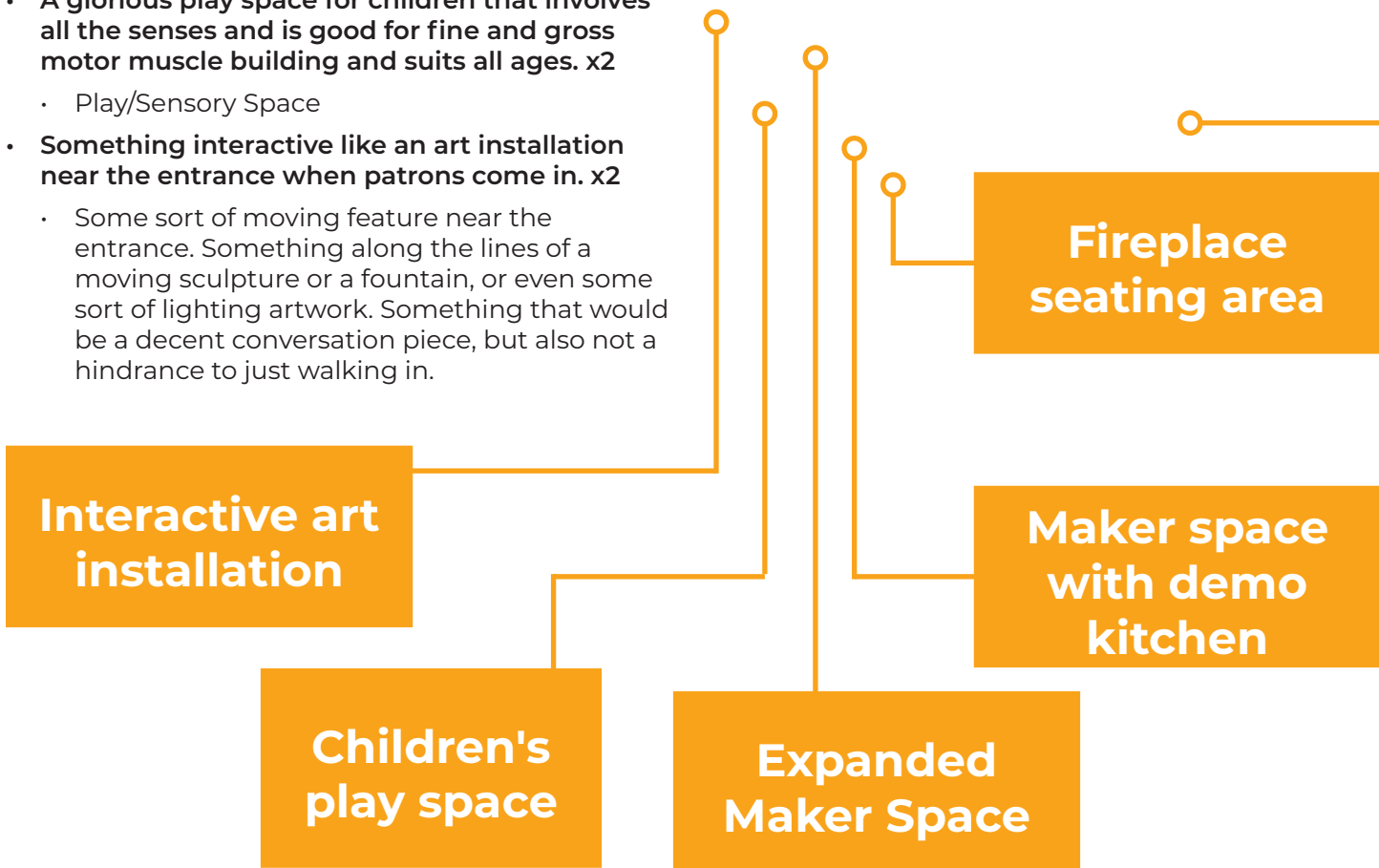
35

Other comments / suggestions regarding the Main Library building

- The space needs to be more flexible to allow for growth and service changes.
- Shorter shelves with softer lighting, everything on wheels & space specific for larger programs.
- Use some wood for a warmer "feel."
- Have multiple desks at entry points for different functions.
- Bring the books close to the front.
- Have staff available to go into the stacks with patrons who don't know how to search.
- Photovoltaic panels on the roof, please.
- The lobby area should be shrunk from how it currently is. It takes "too long" to get from the front door to wherever a patron is headed. When originally designed, there were more needs for the size of lobby we have, but those needs have changed as time has passed. Making more room for the actual services and features of the library outweighs the need for sizable entrances.

- More windows, and maintain the high ceilings. Aside from Children's and the Atrium, our current design offers limited natural light. I believe it would be a more inviting space with walls of windows.
- Install staff access doors with better/stronger closers so that weather and relative air pressure do not leave doors unlatched.
- A fully enclosed courtyard would be an effective way of enlarging the space without having to heat, cool, or secure it, among having a beautiful space for a reading garden.
- Accessibility, openness, vibrant, welcoming atmosphere.

Coffee shop / cafe

Creating flexibility

General Staff Survey

#1 What do you rely on the Main Library (and staff) for?

- Physical collections x8
- Resource Center x7
  - Used frequently for programming materials x2
- Central Inventory x6
- Tech support services (such as IT, tech services, etc) x5
- Genealogy department x5
- Reference support x5
- HR and Administration x3
- Maker Space x3
- Staff x3
- Passports x2

- Meeting space x2
- Collection Development x2
  - CIP x2
  - Holds and Requests
- Notary services x2
- Communications x2
- Resources / programs that are too large to fit at individual branches x2
- Large staff space for communal events
- Copy room, delivery service
- We rely on the Library being a leader in our community

#2 What is one thing that we might do to help make Main Library a vibrant, active part of the downtown community?

- A vibrant green space to encourage patrons to spend time out in nature x5
- Be more involved with local festivals, businesses, and the downtown arts community x5
- First Friday, music festivals, local artists and shopkeepers, etc. x4
  - It would be great to see more outreach from the library, working with local small businesses to provide equitable opportunities for young people in the area
  - Utilize Makerspace to collaborate with local artists
- Make the building colorful inside and out to spark curiosity and imagination x2
- Safety features x2
- Larger play spaces for children x2
- Innovative learning space for teens x2
- Create a safe and welcoming environment x2

- Make the entrance more welcoming and visible x2
  - Entrance doors should be facing Market Ave (still near the parking lot). This would make it more visible from the street as people walk and drive by. Display windows along that street could also add to curb appeal by giving a peak into the library
- Makerspace needs more studio hours and dedicated staff with a passion for helping makers
- Drive-up window would be convenient
- Hold a large and organized physical collection
- Updating our video game collection
- Updated and interactive technology
- Offering ample meeting spaces
- Podcast / Recording space
- Family programming
- Adaptive spaces

Staff From Other Locations

Vibrant green space & involvement with local downtown organizations

A resource center and hub for expanded physical collections

3 Do you view the Main Library as the flagship location of our library system or just another branch?

Flagship 81%

- **Flagship x10**
- It feels more like another branch, albeit a big one
- Definitely a flagship
- Flagship, because many patrons are familiar with it
- It should be the Main hub but I feel it could be elevated
- Just another branch
- Depends on the context. All of admin is there, so it doesn't feel like just another branch but programming and collection wise is seems more like any other branch.
- Because of the plethora of things and staff housed at Main, I do view it as the flagship.
- Definitely the flagship, especially as it houses larger nonfiction and reference collections and a genealogy department and the maker space, which other branches don't have.

Branch 19%

- I do see it as a flagship, though I think all the work we do is equally valuable.
- It's more of a home base
- I do view the Main Library as the flagship location
- I know it is a flagship location but I do tend to view it as a branch
- Flagship. Promoting this to patrons may bring more traffic
- Our flagship, in that it houses all of our library support departments and the largest nonfiction collection in our library system.
- I see it as our flagship
- I see it as the flagship location. I think there are things offered at main that we cannot offer at our other branches, mostly due to space and staffing being much more abundant at main.
- Just another branch

General Staff Survey

4 — Is there something that you are regularly asked about at your location, that you think should be considered for the Main Library?

- **Makerspace should be more accessible & expanded. Maybe even a training for each branch so we can explain better in community. x3**
  - Add lamination machine to the Makerspace
- **Study and meeting rooms x3**
  - Improve the soundproofing!
- **Genealogy x2**
- Job Application help
- Social services

- Office supplies (folders are often requested for printed items)
- Safe spaces for mothers / guardians who are caring for children (i.e. private breastfeeding / pumping room)
- Computer training & on-demand tech help
- History department
- Parking
- Fish tank

5 — Is there a "holy grail" at the Main Library that you think is sacred and should be preserved?

- **Genealogy x9**
- **Local History x3**
  - Stark county history and all of Canton / Massillon history x2
  - This area could possibly use more space to house their archives
- **President McKinley House display x3**
- **The abstract art sculpture outside by the main doors. x2**
- **I love the greenery next to the stairs as you go down to the reception area x2**

- **Makerspace x2**
- **Resource Center x2**
- **Physical collections x2**
  - Plenty of shelf space to house materials (the RE|imagined spaces lost shelf space)
- Computer lab
- Keep some carrels or carrel-like structures - some people still like them.
- Unisex bathrooms
- The elevator - not only for those with mobility challenges, but kids seem to really like it

Staff From Other Locations

6

What is one current service that you think we *don't* need at Main Library?

- **The Makerspace - this should be in a location that more people would be willing to visit x3**
- Newspapers and magazines
- Homework help
- Knitting
- Adult services needs to be organized better so that staffing makes sense and subs are not constantly needed.
- 1 of the 2 people upstairs at the nonfiction desk could also be the passport person

- Past administrators have done away with valuable services, as well as reference materials in print. Don't lose any more. When a library begins to believe that the printed word is obsolete or should take a back seat to digital information they signal the beginning of the end for future generations.

Maker Spaces with improved training and advertising to increase use and visits

Additional study and meeting rooms of various sizes

Genealogy & Local History collections, archives, and resources

General Staff Survey

If we could add one thing to the library to surprise and delight our patrons, it would be...

- **More greenery / outdoor spaces x4**
  - Solarium that opens to outdoors with patio in summer and nice weather.
  - A fun space outside with seating, tables, art, play areas
  - A reading garden - outdoor space that they can enjoy. Maybe a rooftop garden
- **A warm, welcoming library that feels like "home" x3**
  - Cozy reading areas - Comfortable seating and a fireplace x2
  - A bright, inviting, and inspiring main entrance to welcome guests in
  - A classic feel, unlike the RE|Imagined locations
  - A map / brochure of the library would help guests feel welcome and confident
  - Connectivity to the other branches with warm wood tones and a bright and warm color palette   (vs the current cold color palette)
- **A destination play space for kids- think Akron Children's Museum style x3**

- **Better staff and sub training to create a warm and welcome environment x2**
- **More art/sculpture/nature x2**
  - Feature more community art
  - Locally drawn mural
- More social services for the homeless population. (i.e. providing coats/socks/blankets/lunches for those that need them)
- More tech-based options (i.e. internet2gos, participating in E-sports events, live sports viewing, and monthly movie nights
- More innovative spaces for teens
- Participate in E-Sports events
- Physical Collections
- Open on First Friday
- A large makerspace
- A community board
- Therapeutic pet visits

Make the library more of a destination, active outdoor space, welcoming feel, children's play space

Well maintained collections, bright / open spaces, community space

8

If you have visited other library systems - especially a Main Library - what did they have that you considered amazing?

- **Well maintained collections x3**
- **Community or rooftop garden x2**
- **Bright, open spaces x2**
- **Good lighting x2**
- **Defined Children's space x2**
  - Large play spaces for children x2
  - Stow Munroe Public Library has a great children's play area
- **A good balance of quiet / isolated spaces for quiet reading or personal hobbies, and larger group / collaboration spaces x2**
- Walking programs
  - Walk to downtown
  - History tours
  - Local animal sight-seeing
- Defined Teen's space
- Communal work spaces & large storage spaces for staff

- Art installations
  - Medina County District Library had a staff focused art gallery that was very nice
- RFID pads
- The theater / auditorium at CCPL's Parma Snow Branch
- Updated technology:
  - i.e. Laminator, Ellison Machine, Makerspace, A/V Recording suite
- A display of the old library system: the card catalog, old books with card and card pockets
- Exciting and welcoming front entrance
- Personal touches from the community
- A cafe
- A cat cafe where there are cats from local humane society in a room. Patrons can read and pet cats. Cats are available to be adopted but can also just be enjoyed and loved.

9

Additional Comments / Suggestions

- Circulation desks with lots of work space would be helpful for staff
- Floor to ceiling walls are ideal
- CIP should be a lot bigger- currently it seems to be way too small for it's task.
- Please have book shelves and displays as a priority for Main. In some of the RE|imagined branches this has become an issue.
- Please think about the storage spaces especially the cupboards that are selected for the new building. The ones the RE|Imagined spaces were given are not the best use of space provided/not very functional.

- We are asked so many times for envelopes and stamps. It would be nice to offer but not sure how it would be handled.
- We need to explore new ways to promote the library (increase traffic and purpose of the libraries).
- We still have patrons not wanting to go to Main because of the area and people around the library.

TOMTOD
MIND
BREAKING
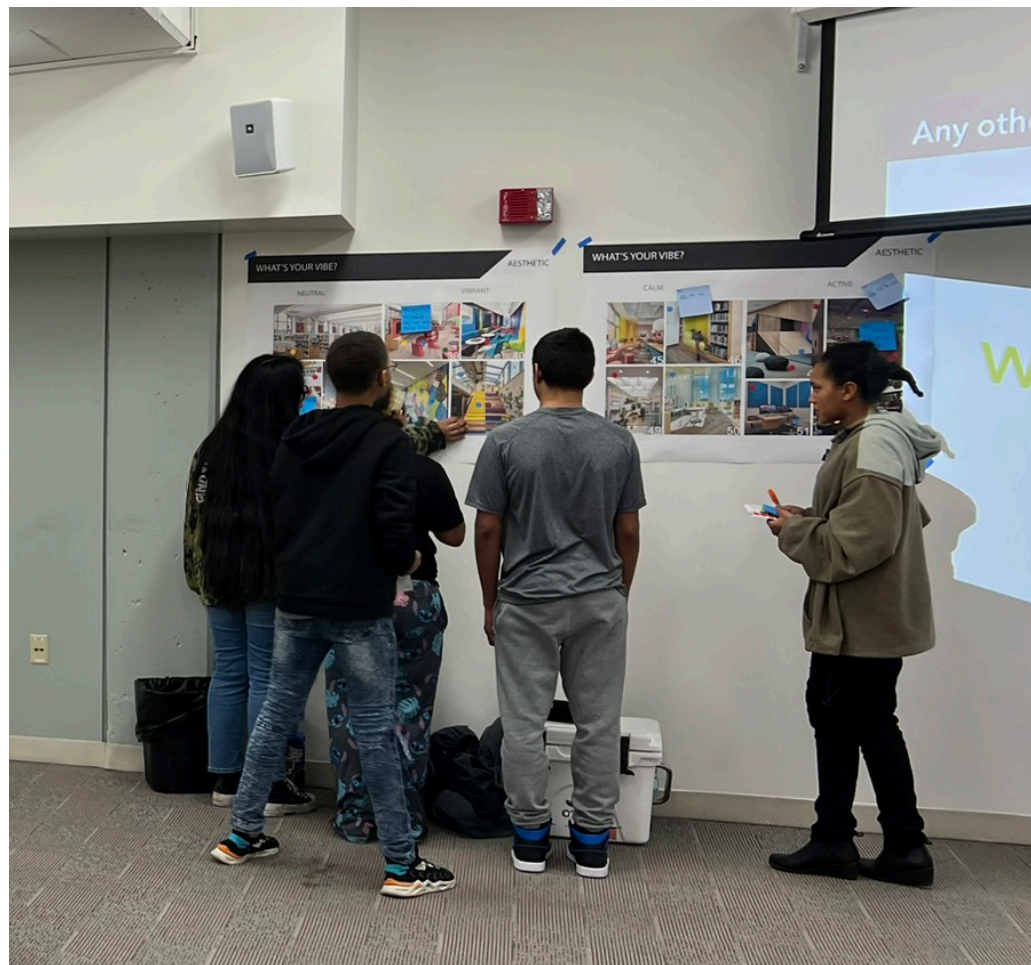
TomTod Mind Breaking

In-Person Sessions

An in-person Mind Breaking session was held at Stark Main Library for TomTod. "Mind Breaking" is intended to encourage participants to think differently about what a public library can look like and provide. In these sessions, HBM Architects presented attendees with images of innovative, less-conventional, library spaces and features organized into different categories. Participants were asked to make note of their reactions to the images they saw and post their thoughts on corresponding boards around the room.

11
Participants

PARTICIPANTS ARE PRESENTED WITH NEW IDEAS FOR LIBRARY SPACES

PARTICIPANTS COMMENT ON WHAT THEY SAW USING POST-IT NOTES & DOTS

TomTod Mind Breaking

A Note on the Recording of Responses

In order to organize and present the many collected comments from this activity into a comprehensive and informative document, some liberties were taken to editing and/or breaking up the original language of reactions in order to consolidate like minded opinions and make longer responses more concise. There were many respondents and not every comment was able to be featured in this book, but efforts were taken to capture the intention and meaning of all reactions.

PARTICIPANTS ARE PRESENTED A VARIETY OF FINISH MATERIALS
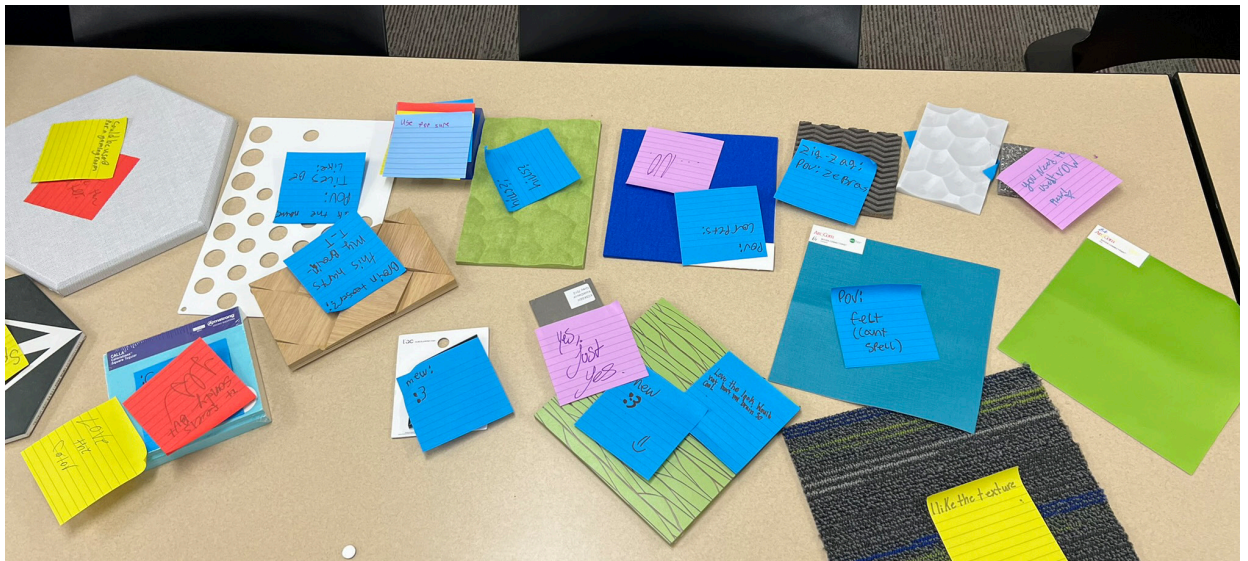
PARTICIPANTS COMMENT ON WHAT THEY SAW USING POST-IT NOTES

Teen Spaces
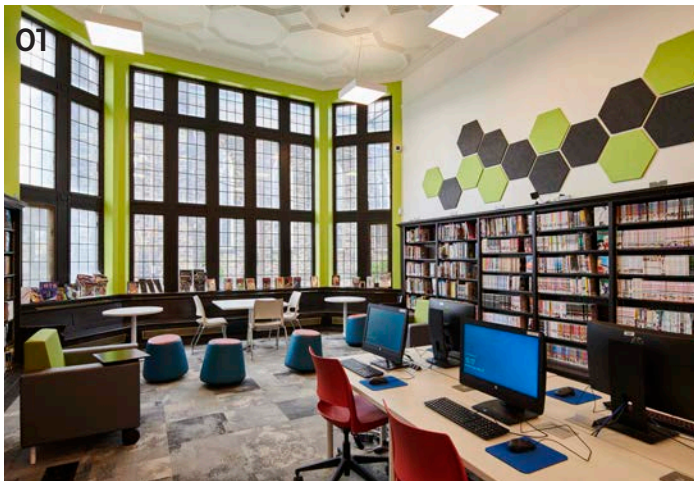
Likes:

- 1 - Like how you can move the chairs, but prefer different colors
- 1 - Like
- 2 - Like

Dislikes:

- **3 - Dislike the colors x3**
- 3 - Dislike
- 4 - Dislike / Don't like the colors

IMAGE

01
02
03
04

0   10   20

LIKES

05

06

07

08

09

10
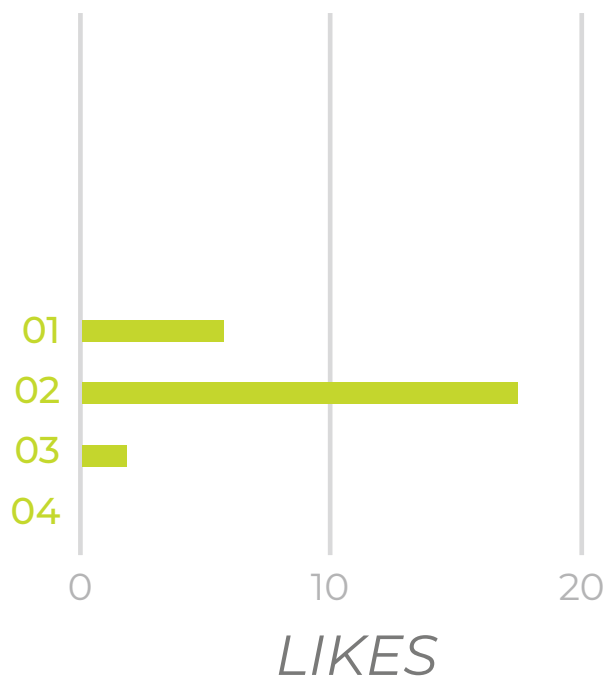
Likes:

- **8 - Like x3**
- 7 - Like how you can read near windows so you can see what's going on
- 9 - Like

Dislikes:

- **10 - Dislike x2**

IMAGE

05
06
07
08
09
10

0   10   20
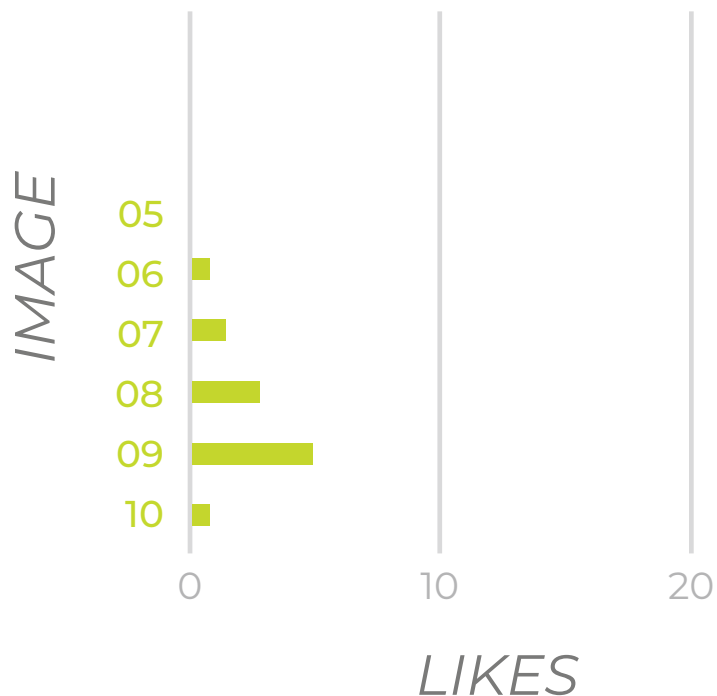
LIKES

Furniture

Likes:

- 11 - Like
- 14 - Surf Seats
- 16 - Like that the booth provides privacy / no one can see you
- 17 - Like that you are able to have your feet up

Dislikes:

- N/A

IMAGE
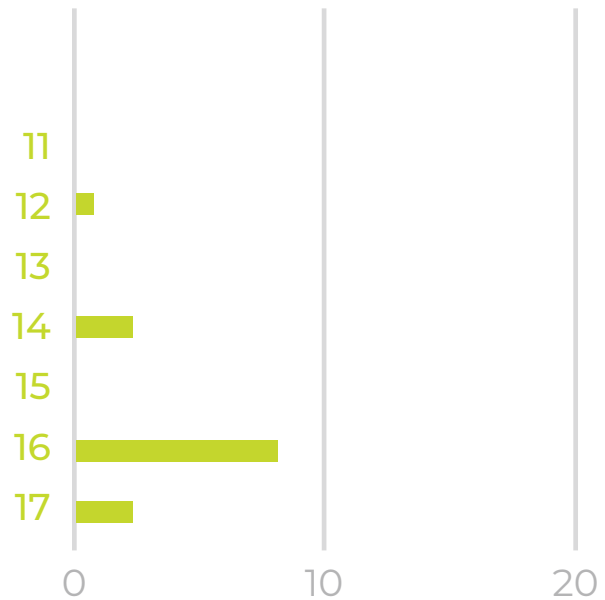
LIKES

Likes:

- **22 - Like x2**
- 18 - Love the colors
- 20 - Like
- 21 - Like beanbags and foosball

Dislikes:

- **22 - Dislike x2**

IMAGE / LIKES
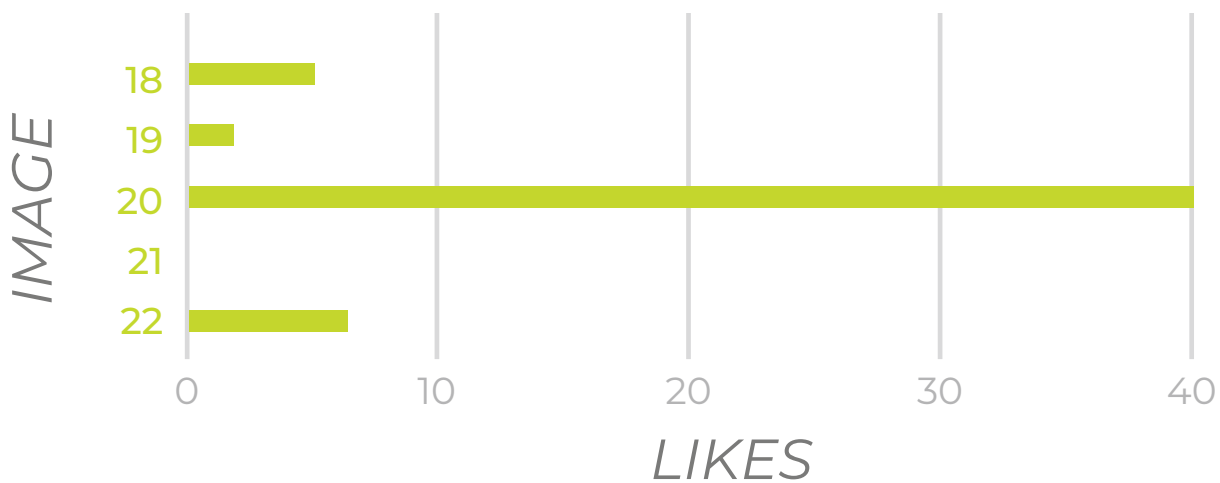
Maker
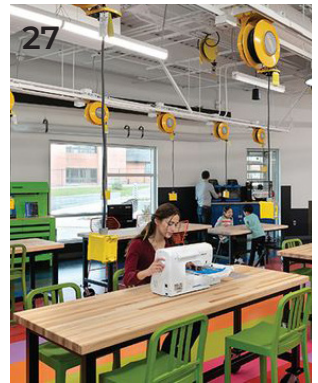
Likes:

- 23 - Like cooking
- 23 - You can have art supplies for little kids
- 24 - You can make YouTube videos
- 26 - Like the recording components and the instruments
- 26 - Like

- 26 - You get to play with music, which a lot of people love to do
- 27 - A lot of people love to sew so I think that's great

Dislikes:

- N/A

IMAGE / LIKES chart

IMAGE	LIKES
23	~6.5
24	~1.5
25	~0.5
26	~40
27	~13
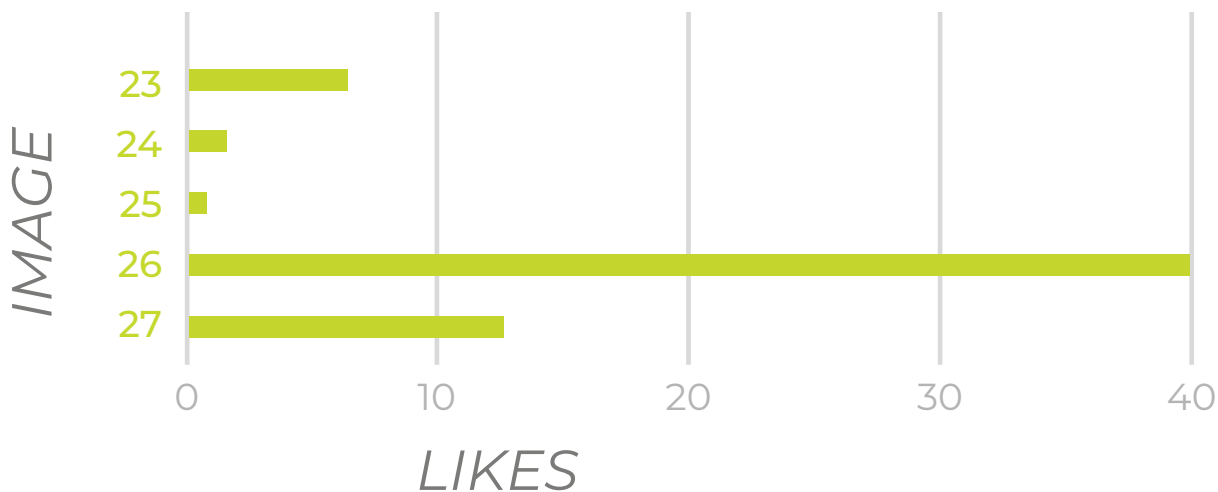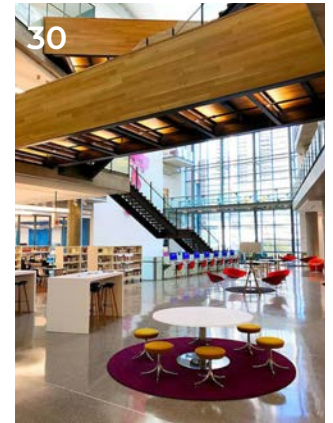
Likes:

- **8 - Like x3**
- 29 - Like basketball and gaming
- 29 - Like red and black colors

Dislikes:

- **32 - Dislike x3**
- 29 - Dislike
- 30 - Dislike
- 31 - Dislike

IMAGE

IMAGE	LIKES
28	
29	
30	
31	
32	

0   10   20
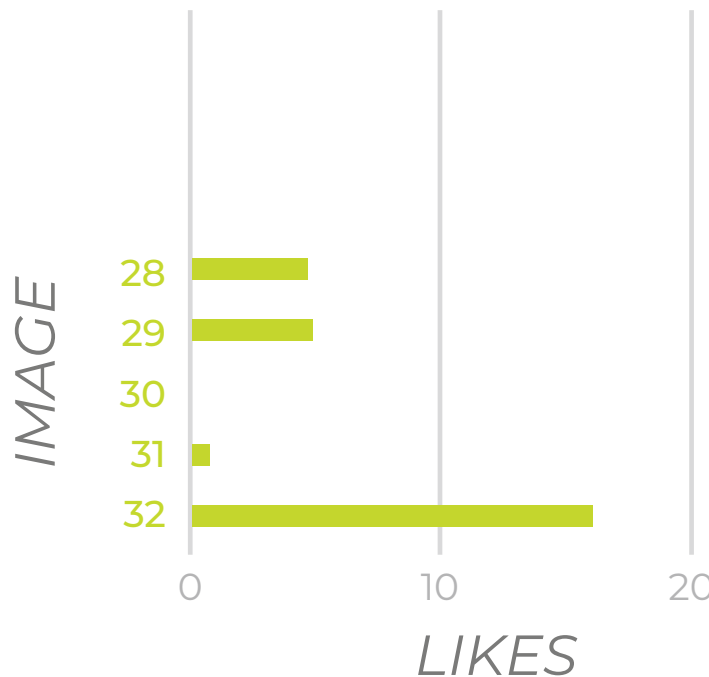
LIKES

Public Spaces

Likes:

- 36 - Like having food available at the library
- 37 - Like the chess board

Dislikes:

- N/A

IMAGE
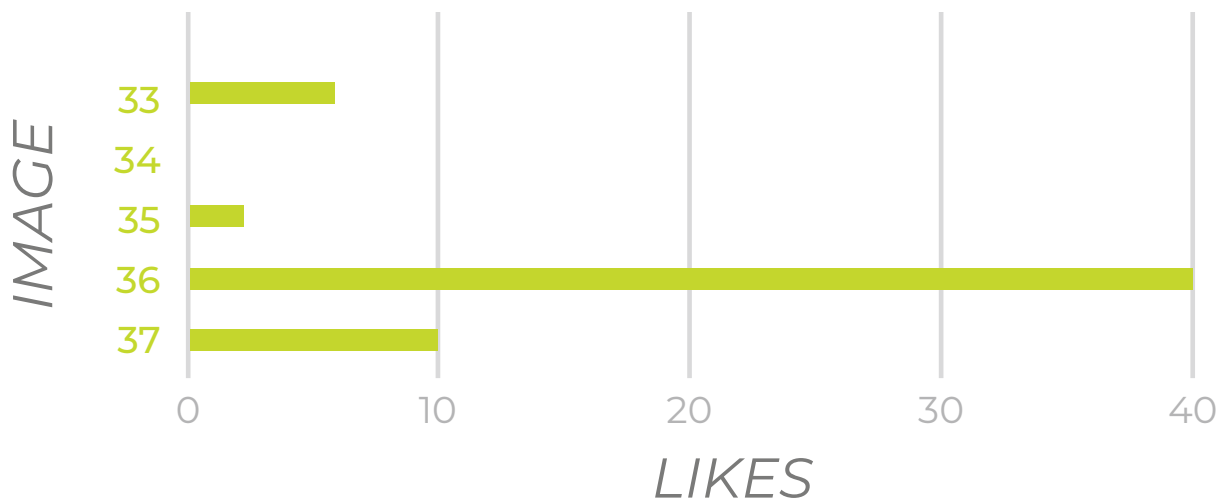
LIKES

Aesthetic

Neutral

38

39

40

Vibrant

41

42

43

44
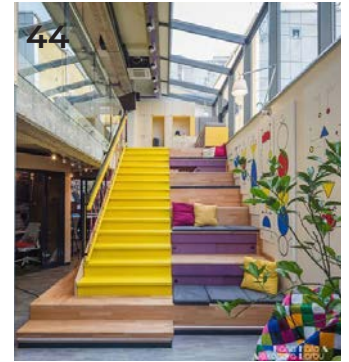
Likes:

- 39 - Like the chairs
- 41 - Like
- Like the vibrant aesthetic

Dislikes:

- N/A

IMAGE
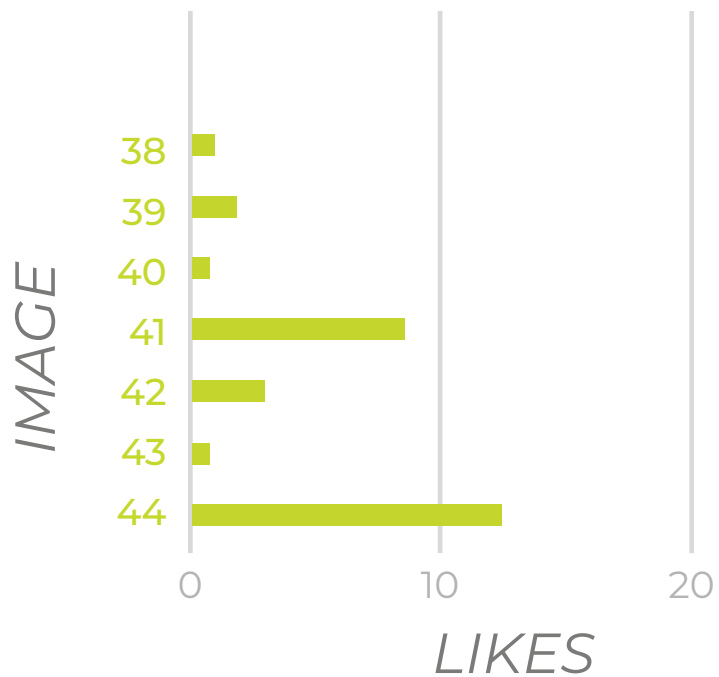
LIKES

Aesthetic

Calm

Active
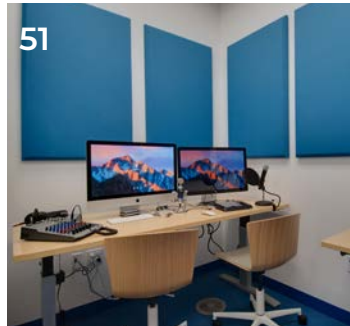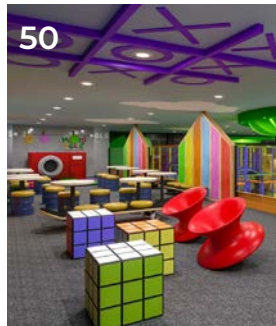
Likes:

- **8 - Like x3**
- 46 - Like that you can lay down
- 48 - Looks really fun
- 48 - Like the Rubik's Cube
- 51 - Like

Dislikes:

- 49 - Dislike the colors

IMAGE (y-axis)

IMAGE	LIKES
45	
46	11
47	22
48	5
49	2
50	
51	8
52	7

LIKES (x-axis: 0, 10, 20, 30, 40)

Finishes

Looks like a gem

Like x2

Dislike

Like the texture x2

Like

Dislike

Love the color

Like the texture

Could be used for teen gaming space

Could be used as a cabinet surface

Like the wood-look

Love the wood
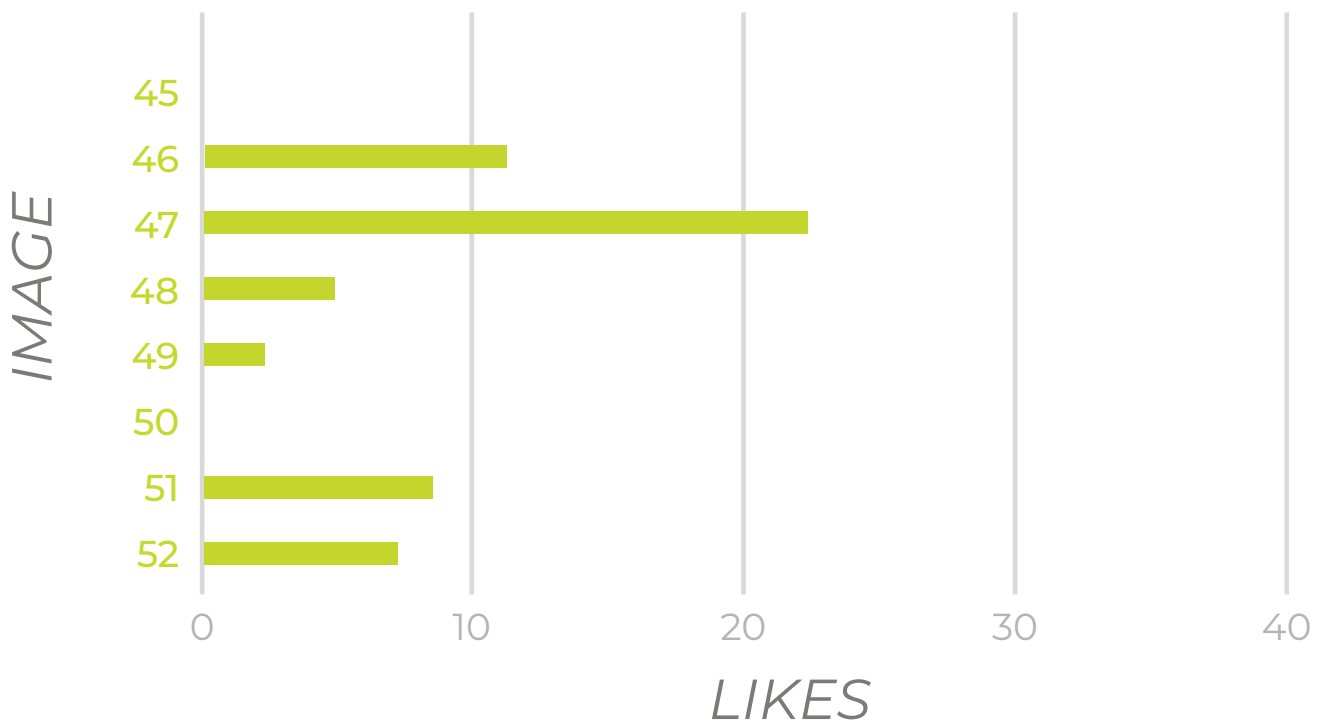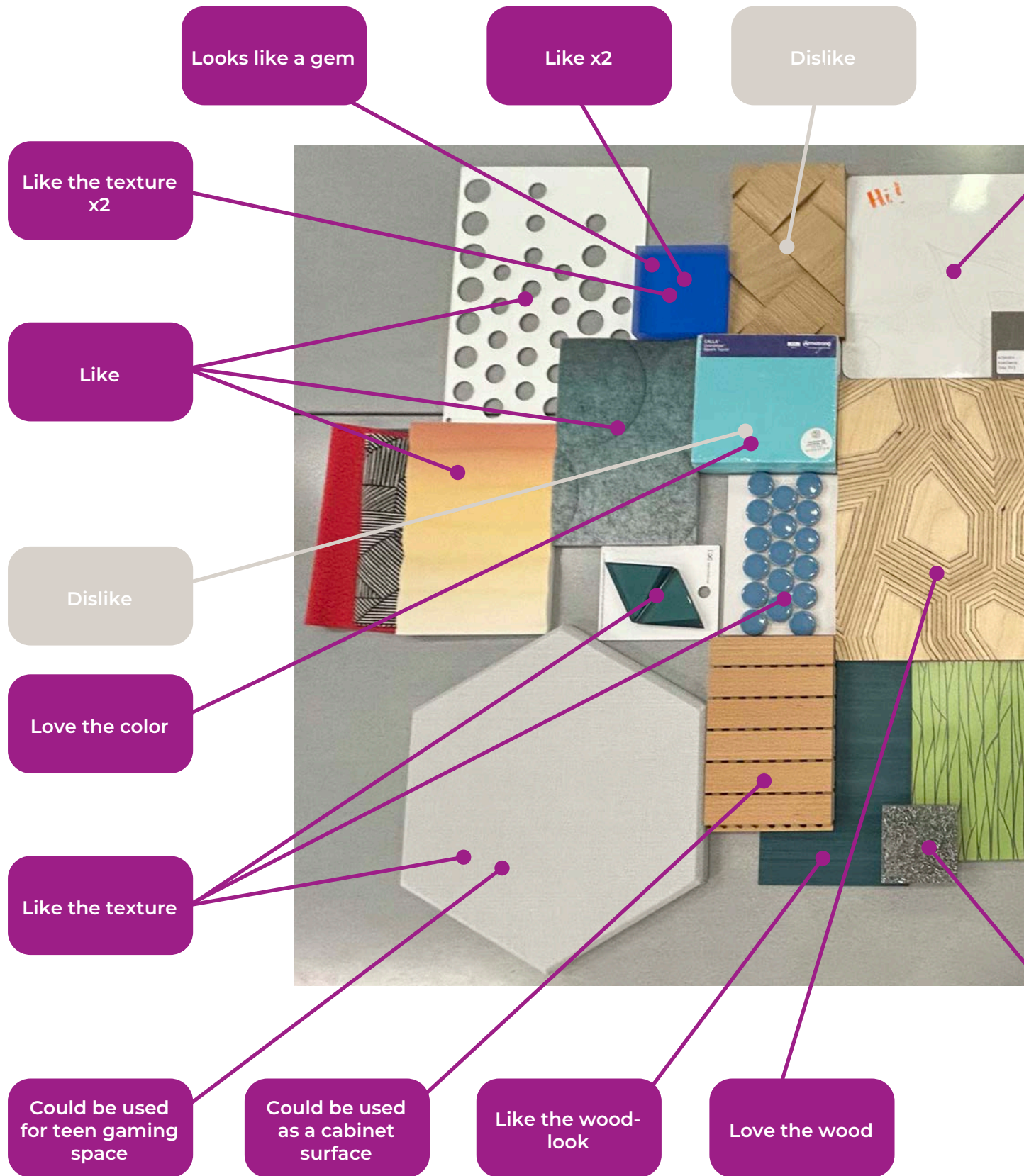
Like that you can write on the surface

Like

Dislike
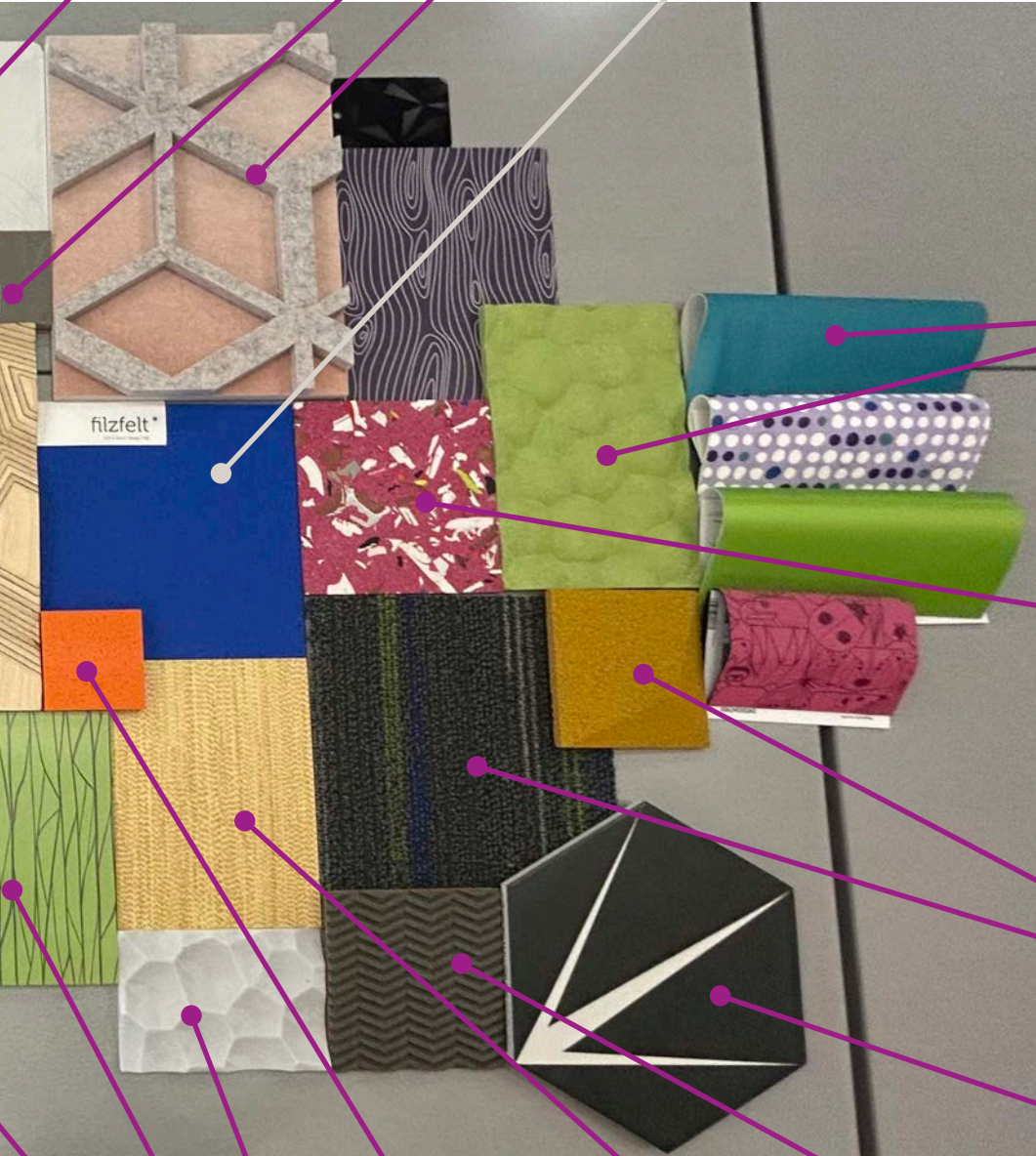
Like

Like that it comes from Nike shoes x2

Like the texture

Like the spiderweb visual

Like

Like the texture

Could be used as a wall texture

Like the zig-zag pattern

filzfelt

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MKSK WORK SESSION

Stark Library Site

RESUL

KEY THEMES FROM USER FEEDBACK:

historical connection

History and civic pride were common themes in discussions. The importance of McKinley was seen as very important to highlight. Other themes discussed were manufacturing cultural history.

open space considerations

Shade + comfort

Flexible + group spaces

Arts integration

Children's programming + playspace

Pollinator spaces

W

LTS *What we heard...*

community considerations

Book Sales

SAFETY (lighting + Cameras)

Walking tour integration with downtown

Integration with community events (First Friday, HOF Parade, Lights Fest, Pride Fest, African American Fest, Marathon, Blue Coats Events, Farmers Market

safety + security

Both groups interviewed expressed a strong desire to have well lit 24/7 outdoor spaces. Lighting should be both practical and inspiring through use of color. Security cameras were suggested.

hat is the instagram moment?

ADDITIONAL WRITTEN NOTES ENCOMPASSING THE ENTIRETY OF THE CONVERSATIONS ARE PROVIDED AND SHOULD BE CONSIDERED.

Stark Library Site

RESULTS

ROOF TERRACE — **PLACE YOUR DOTS HERE!**

PAVERS WITH LOW MAINTENANCE PLANTING

ROOFTOP ACTIVITIES

GROUPED SEATING

SHADE STRUCTURES
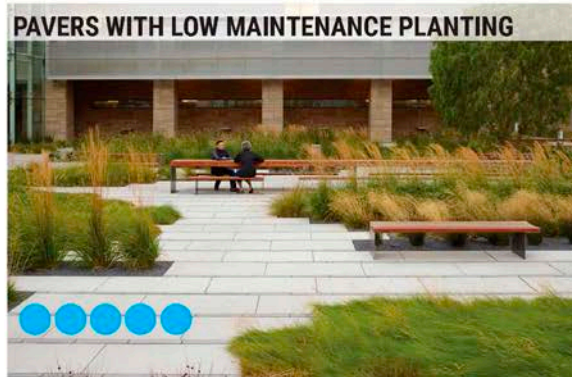
COURTYARD GARDENS — **PLACE YOUR DOTS HERE!**

GREEN GARDEN PLANTS PREFERRED RATHER THAN PAVERS

SENSORY GARDEN?
COMMUNITY GARDEN WITH PLOTS!

CAFE SEATING

SHADE STRUCTURES

PERFORMANCE/BAND STAND

SHADE STRUCTURES

What stood out...

COMMUNITY LEADERS •

STAFF •

LARGE PLANTERS
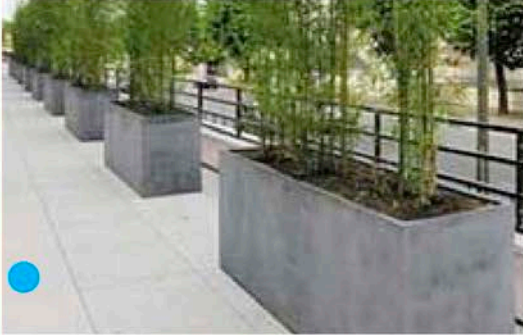
MAKERS/GROUP TABLES

PAVERS

ARTFUL PLANTERS

FAMILY/MEETING TABLES

WOOD DECKING
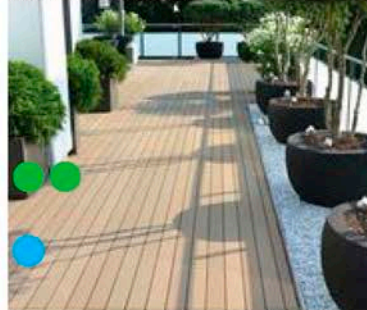
INTERACTIVE FURNITURE

THEATRICAL LIGHTING

TERRACE STEPS + PLAZA SPACE
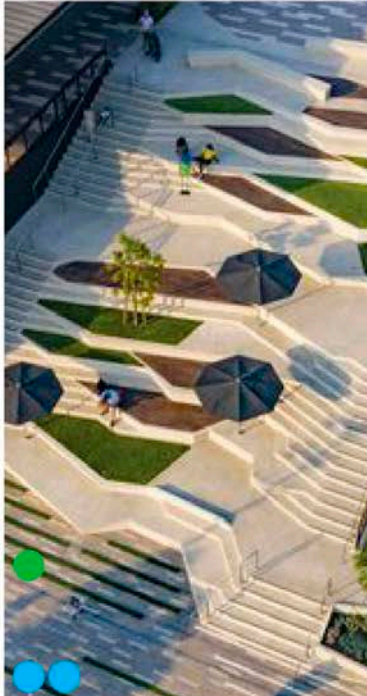
INTERIOR/EXTERIOR BLENDING

ART + SCULPTURE
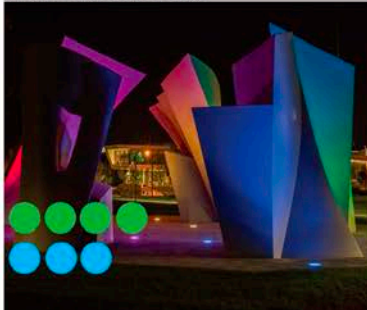
Stark Library Site

RESULTS

FURNITURE

PLACE YOUR DOTS HERE!

LOUNGE SEATING

MOVABLE SEATING

SEATING NOOKS

CONVERSATIONAL SEATING ARRANGEMENTS
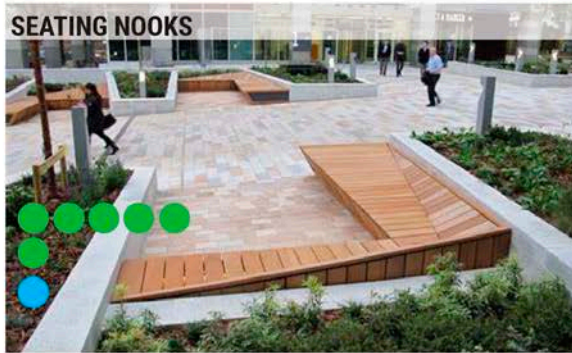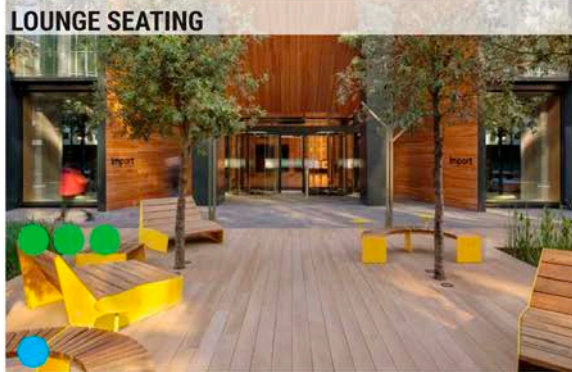
ART + SCULPTURE

PLACE YOUR DOTS HERE!

KINETIC SCULPTURE

SCULPTURAL SHADE

SCULPTURAL SEATING

SCULPTURAL SHADE

What stood out...

COMMUNITY LEADERS ● (blue)   STAFF ● (green)

SWINGS

COLORFUL
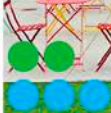
CHILDREN'S PLAY
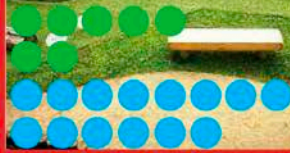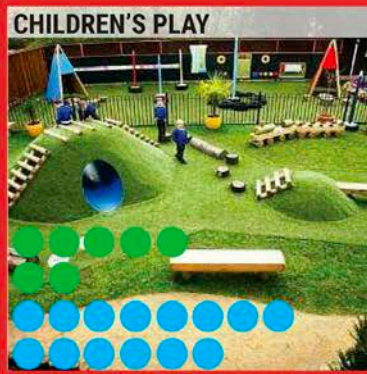
INSPIRATIONAL MESSAGES

RESPECT

HONESTY

SELF-RELIANCE

SPORT FURNITURE

SEATWALL
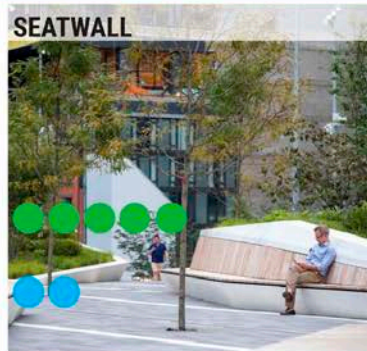
INTERACTIVE SCULPTURE - MUSICAL

LANDFORM

INTERACTIVE SCULPTURE - MIST FOUNTAIN

NIGHT ACTIVATION

Stark Library Site

RESULTS

MARKET STREET

PLACE YOUR DOTS HERE!

URBAN PLAZA

BIKE + WALKING

ARTFUL WALLED GARDEN

EXISTING MARKET STREET CHARACTER
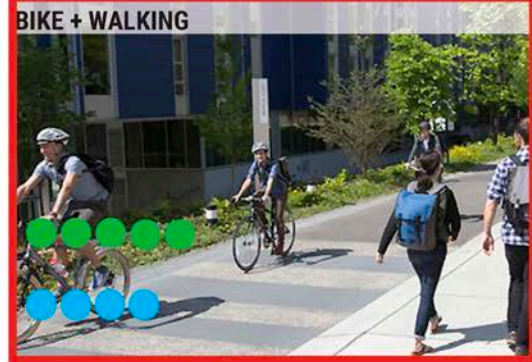
ARRIVAL COURT

PLACE YOUR DOTS HERE!

BLENDED PAVEMENTS

ARTFUL DESIGN

PEDESTRIAN FRIENDLY
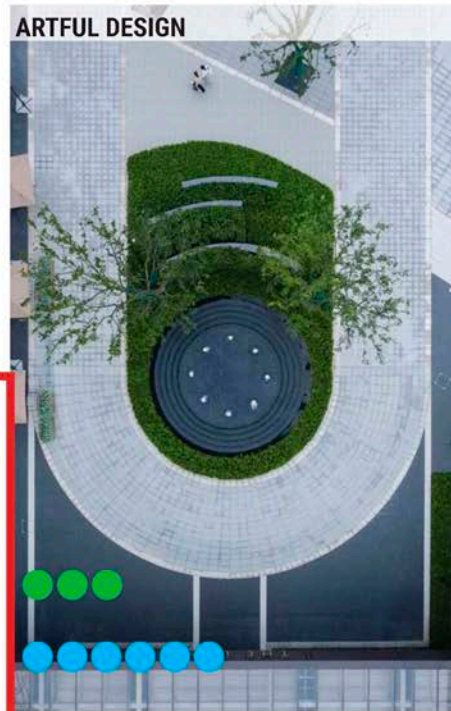
CLEVELAND AVE PARK

140

What stood out...

COMMUNITY LEADERS

STAFF

LINEAR PARK
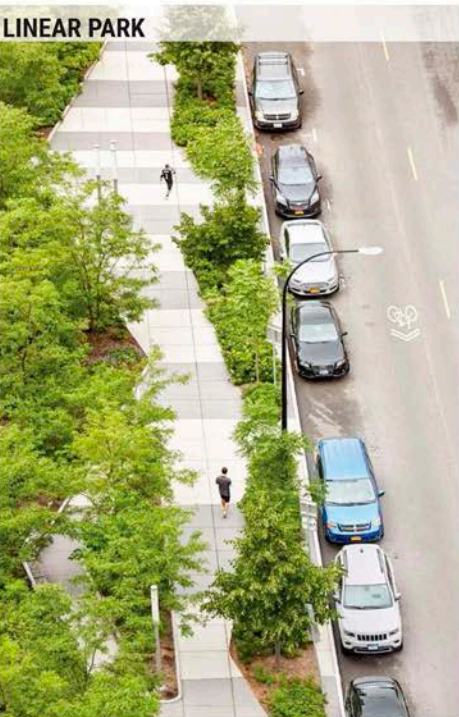
HISTORICAL INFLUENCES

PLACE YOUR DOTS HERE!

WILLIAM MCKINLEY

RICH MANUFACTURING HISTORY

UNION METAL MFG. CO.
CANTON, OHIO

BELDEN
CANTON OHIO

PLACE YOUR DOTS HERE!

CAMPUS FEEL

EXISTING CLEVELAND AVENUE CHARACTER

FLEXIBLE USES - EVENT PROGRAMMING

PLAZA / OPEN SPACE BLEND

Key Site Drivers

- Historical Connection
- Community Connection
- Comfort
- Art

- Sense of Arrival
- City Connection to Library (Front Porch)
- Safety
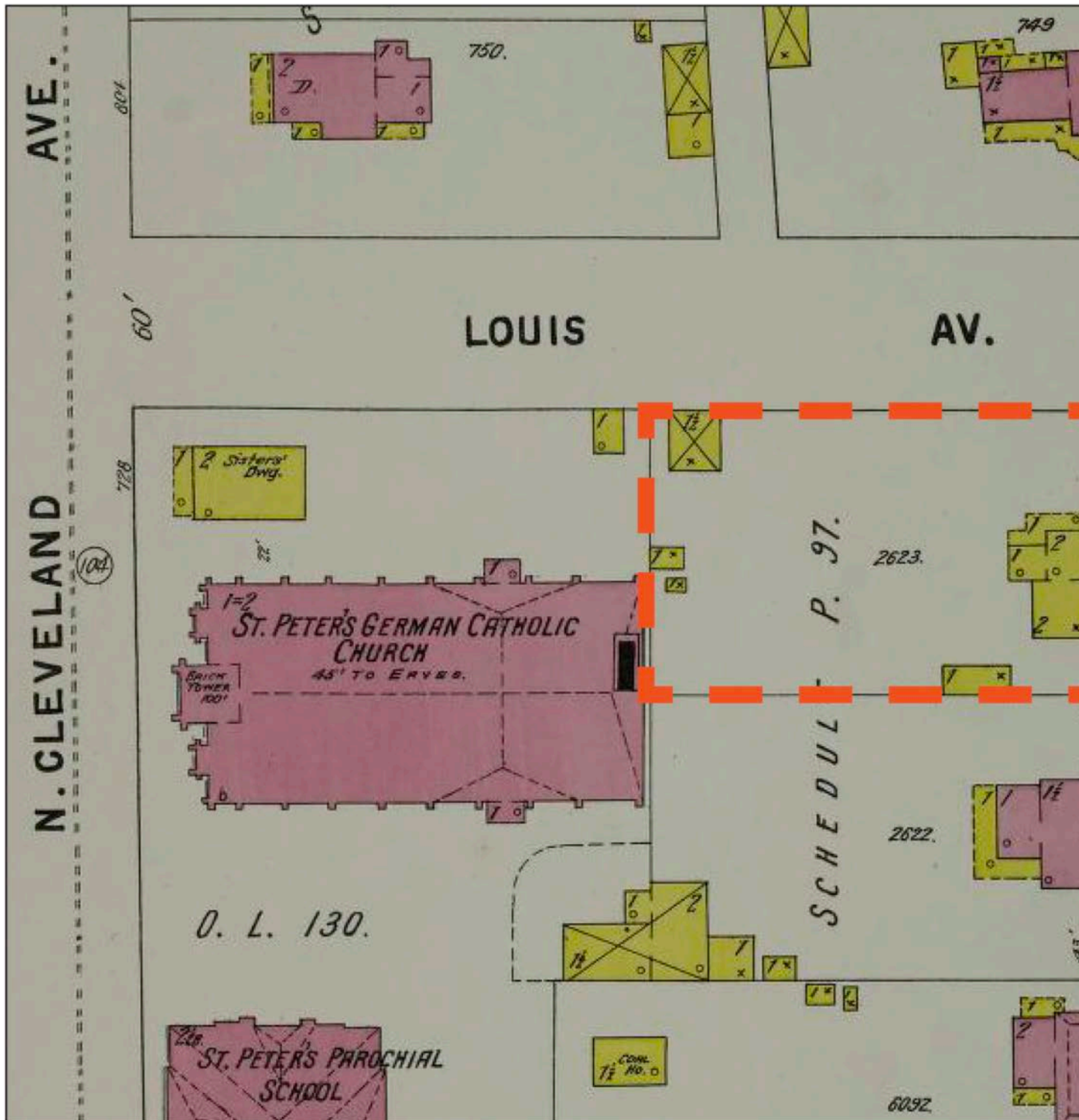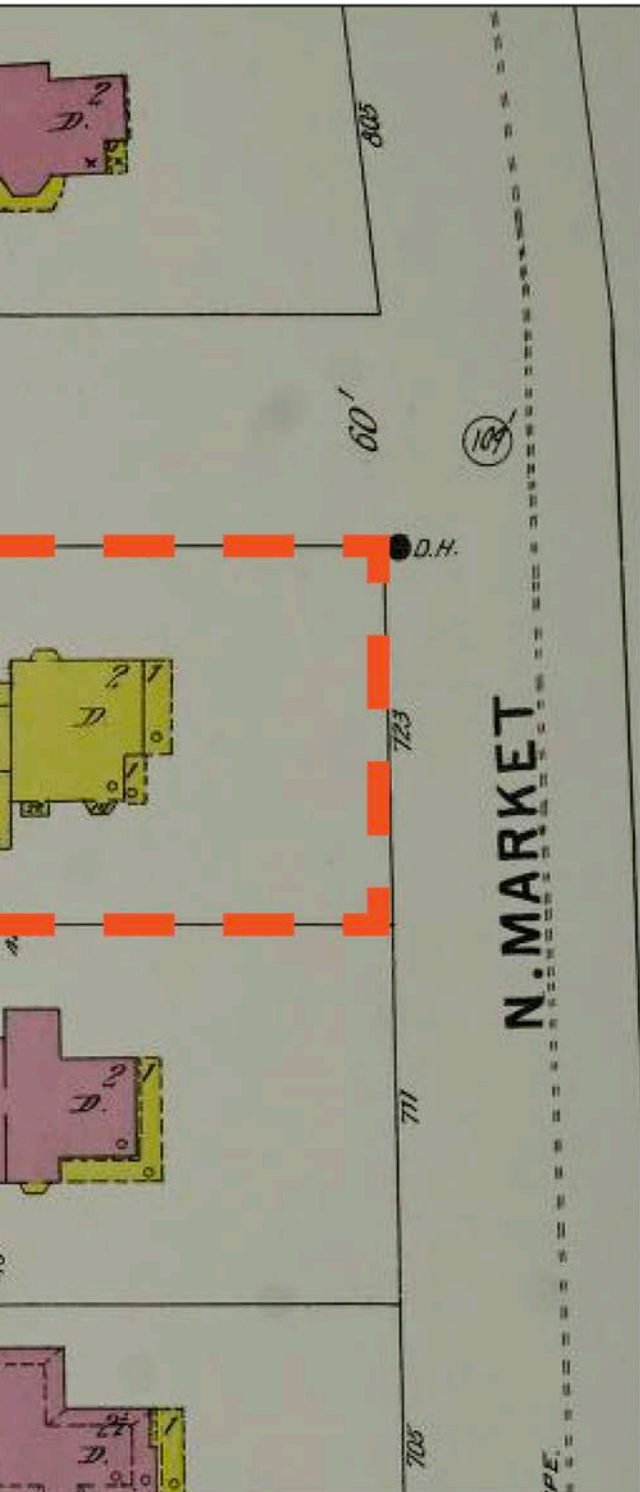
COPYRIGHTED BY COURTNEY CANTON O. NOV.'96.

Site Permeability

AT RISK POPU

715 Market Ave N, C

6,440
Population

2,888
Households

2
Av
Hou
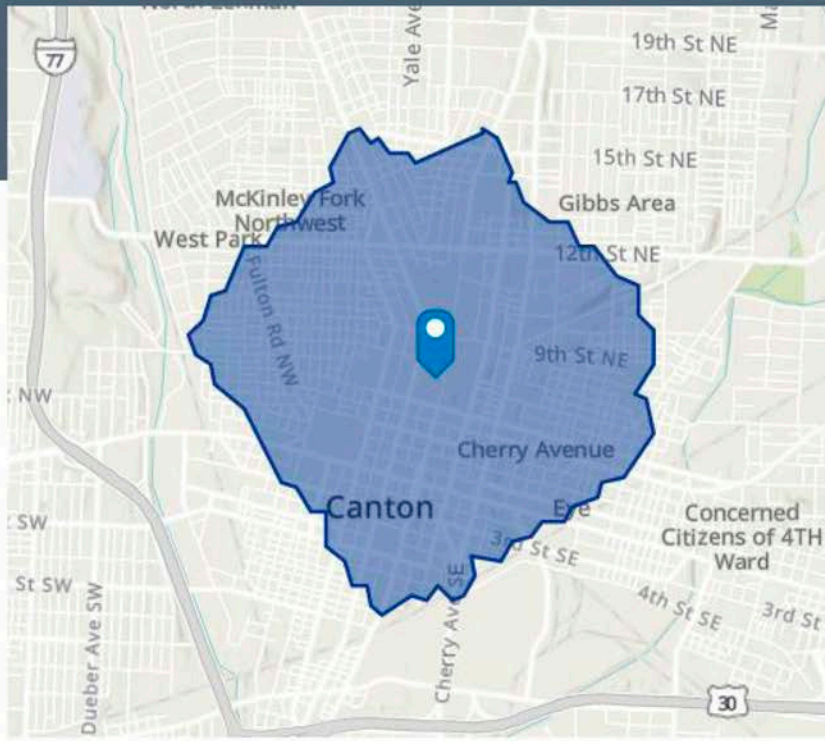
AT RISK POPULATION

1,115
Households With
Disability

1,169
Population 65+

POVERTY AND LANGUAG

43%
Households Below
the Poverty Level

1,211
Households Below
the Poverty Level
Sp
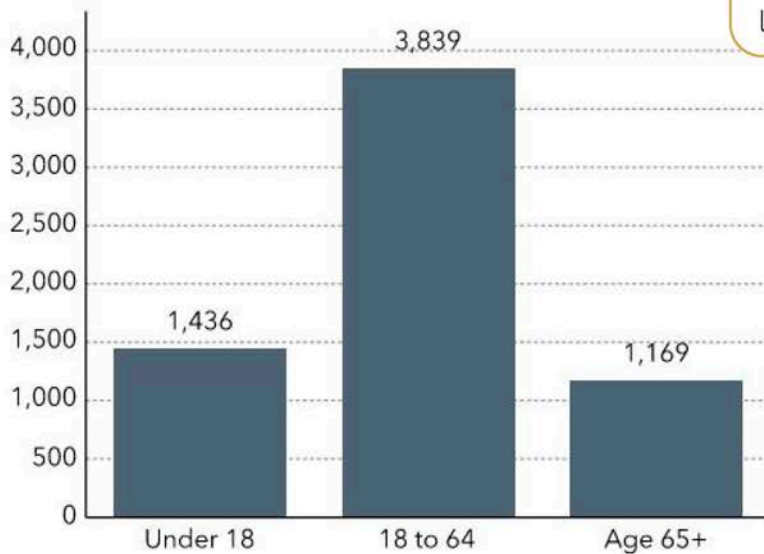
43% of households are below poverty in this area uses library as a resource

POPULATION BY AGE

Age Group	Population
Under 18	1,436
18 to 64	3,839
Age 65+	1,169

POPULATION AND BUSINES

17,866
Daytime
Population

681
Total
Businesses

daytime population is high

ULATION PROFILE

esri THE SCIENCE OF WHERE

Canton, Ohio, 44702

Walk time: 15 minute radius

.11	40.0	$23,526	$42,371	20	206	69
g Size sehold	Median Age	Median Household Income	Median Home Value	Wealth Index	Housing Affordability	Diversity Index

50% of households within 15-min walkshed don't have a vehicle

1,064
Households Without Vehicle

Computer and Internet Service

No Internet Access — 31.4%

No Subscription — 6.3%

38% of Households within a 15-minute walk of library don't have internet

Other Service Option 1.5%

W/Internet:Satellite 2.8%

Broadband Internet 45.3%

Dial Up Internet 0.0%

Internet Access 62.3%

0% 10% 20% 30% 40% 50% 60% 70%

E

0
Pop 65+ Speak anish & No English

SES

14,298
Total Employees

© 2024 Esri

145

LIBRARY OPERATIONS SITE

MAIN LIBRARY SITE

9th NW

Market Ave N

Walnut Ave NE

District Map

LIBRARY OPERATIONS SITE

NORTH MARKET DISTRICT

MAIN LIBRARY SITE

9th NW

Ave NW

Market Ave N

Walnut Ave NE

WAREHOUSE DISTRICT
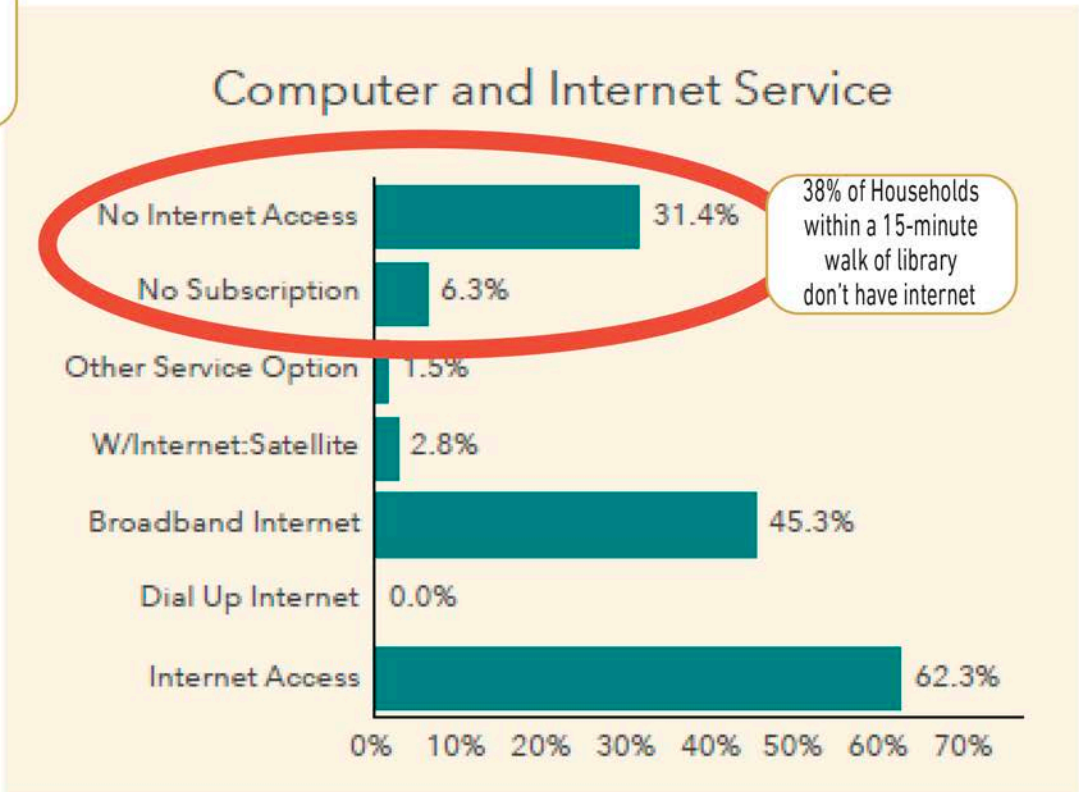
Neighborhood Anchors

SUMMIT AND WEST PARK NEIGHBORHOODS

STA

8th

McKinley Ave NW

ST. PETERS

6th NW

ST. PETERS CATHOLIC SCHOOL

5th NW

4th NW

COURT AVENU

3th NW

DOWNTOWN

CENTENNIAL PLAZA

CANTON CIVIC CENTER

CANTON MUSEUM OF ART

9th NW

ARK STATE AUTOMOTIVE

EN-RICH-MENT YOUTH CENTER

MAIN LIBRARY SITE

CATHOLIC CHURCH

WOMANS CLUB OF CANTON

NORTHEAST NEIGHBORHOODS

Market Ave N

Walnut Ave NE

PALACE THEATER

Neighborhood Connections

SUMMIT AND WEST PARK NEIGHBORHOODS

TIMKEN CAMPUS

8th

McKinley Ave NW

6th NW

5th NW

4th NW

3th NW

DOWNTOWN

Ave NW
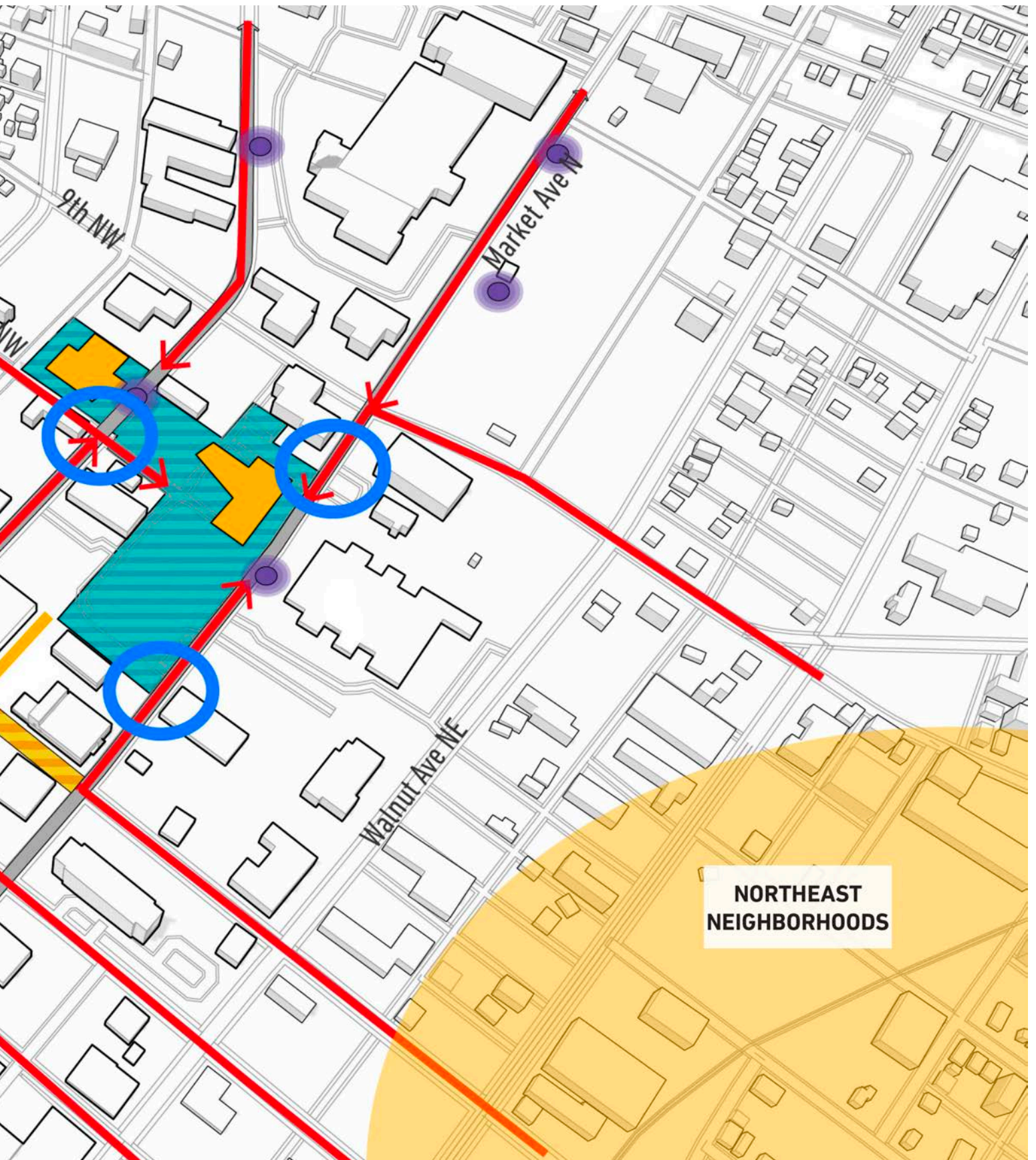
NORTHEAST
NEIGHBORHOODS
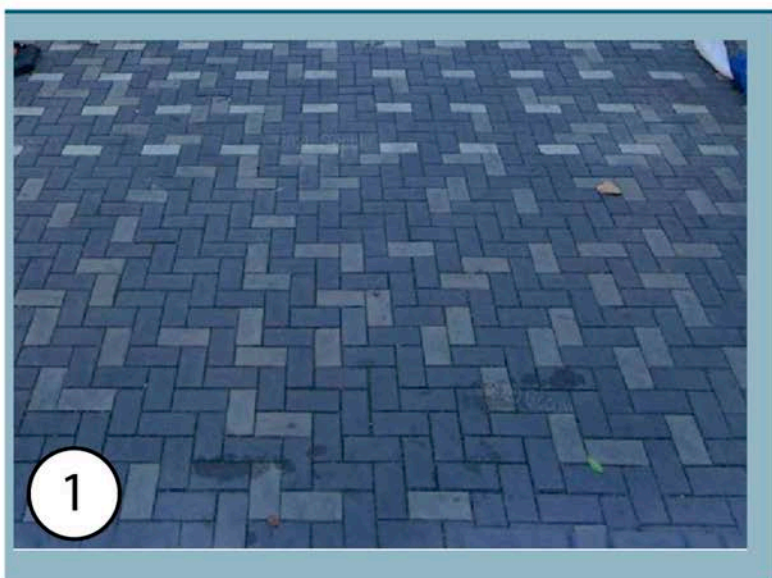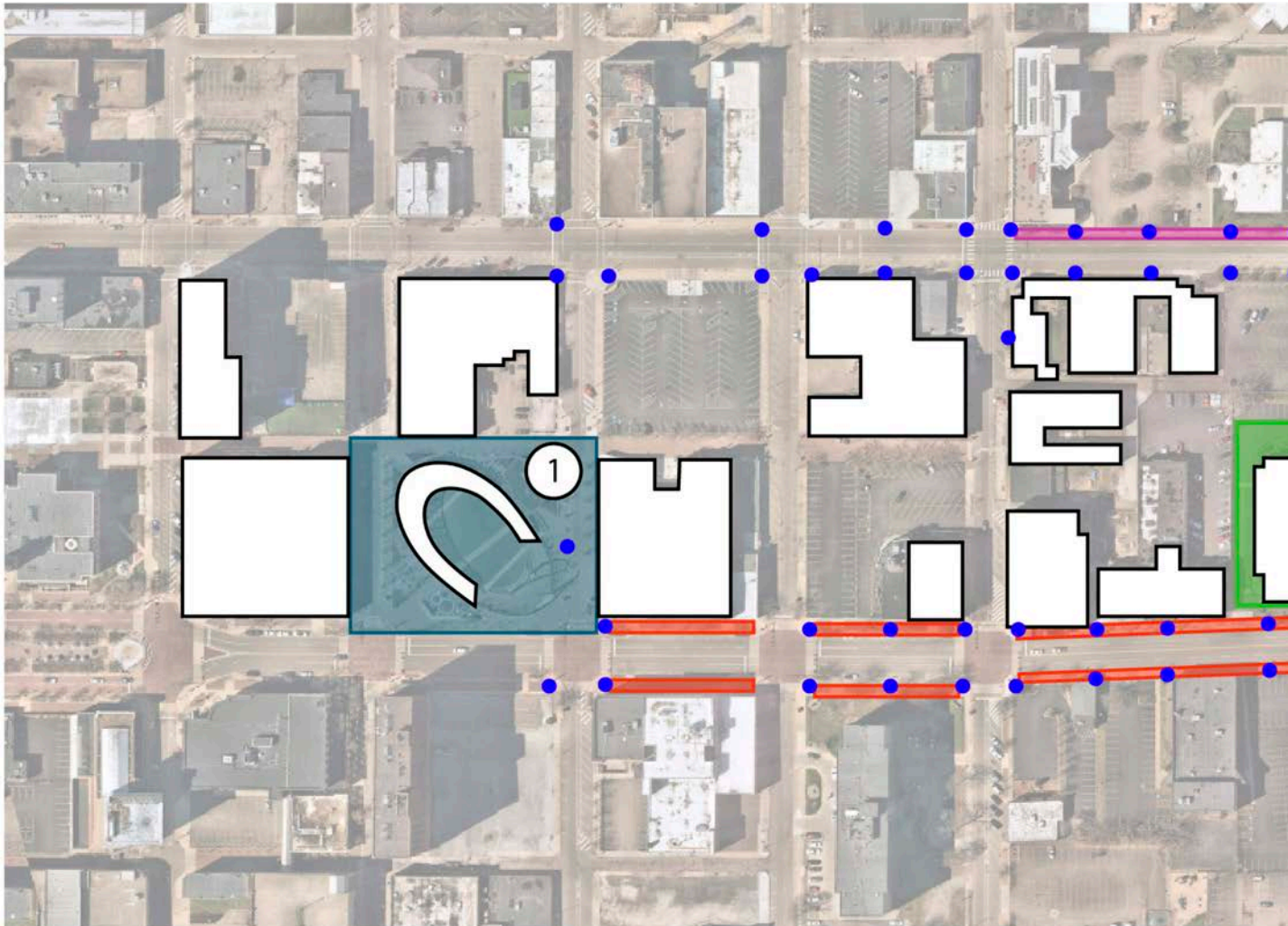
CENTENNIAL
PLAZA PAVING

MARKET
STREETSCAPE
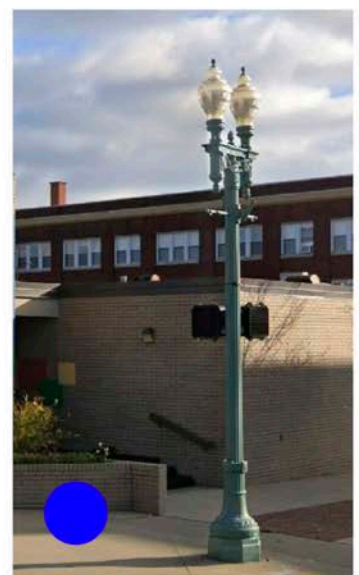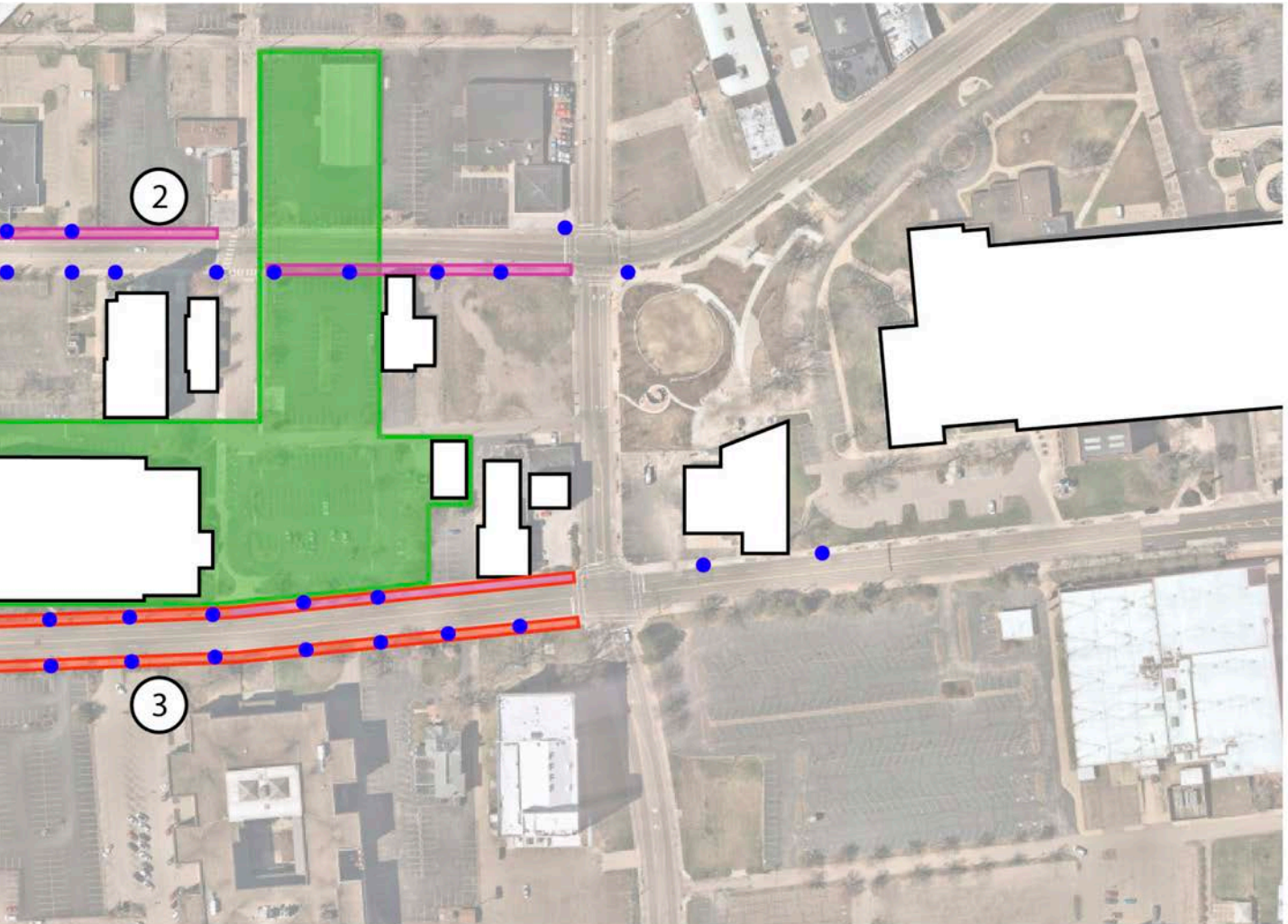
CLEVELAND AVE
STREETSCAPE

STANDARD
LIGHT POST

WELCOMING ARRIVAL

FRONT PORCH TERRACE

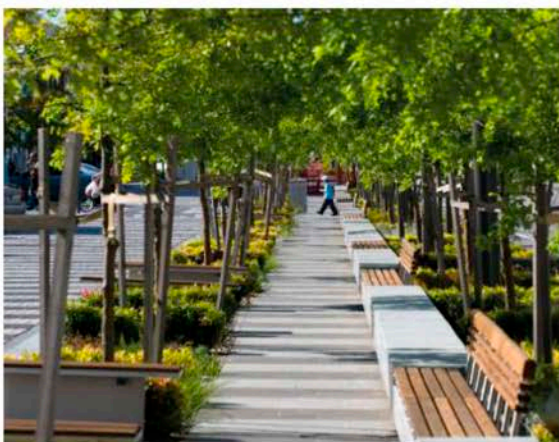

PEDESTRIAN FRIENDLY DROP-OFF PLAZA

FUTURE COURT AVENUE CONNECTION

FUTURE PEDESTRIAN ARRIVAL POINT

PARKING

PRIMARY PEDESTRIAN ARRIVAL POINT

MARKET AVENUE STREETSC
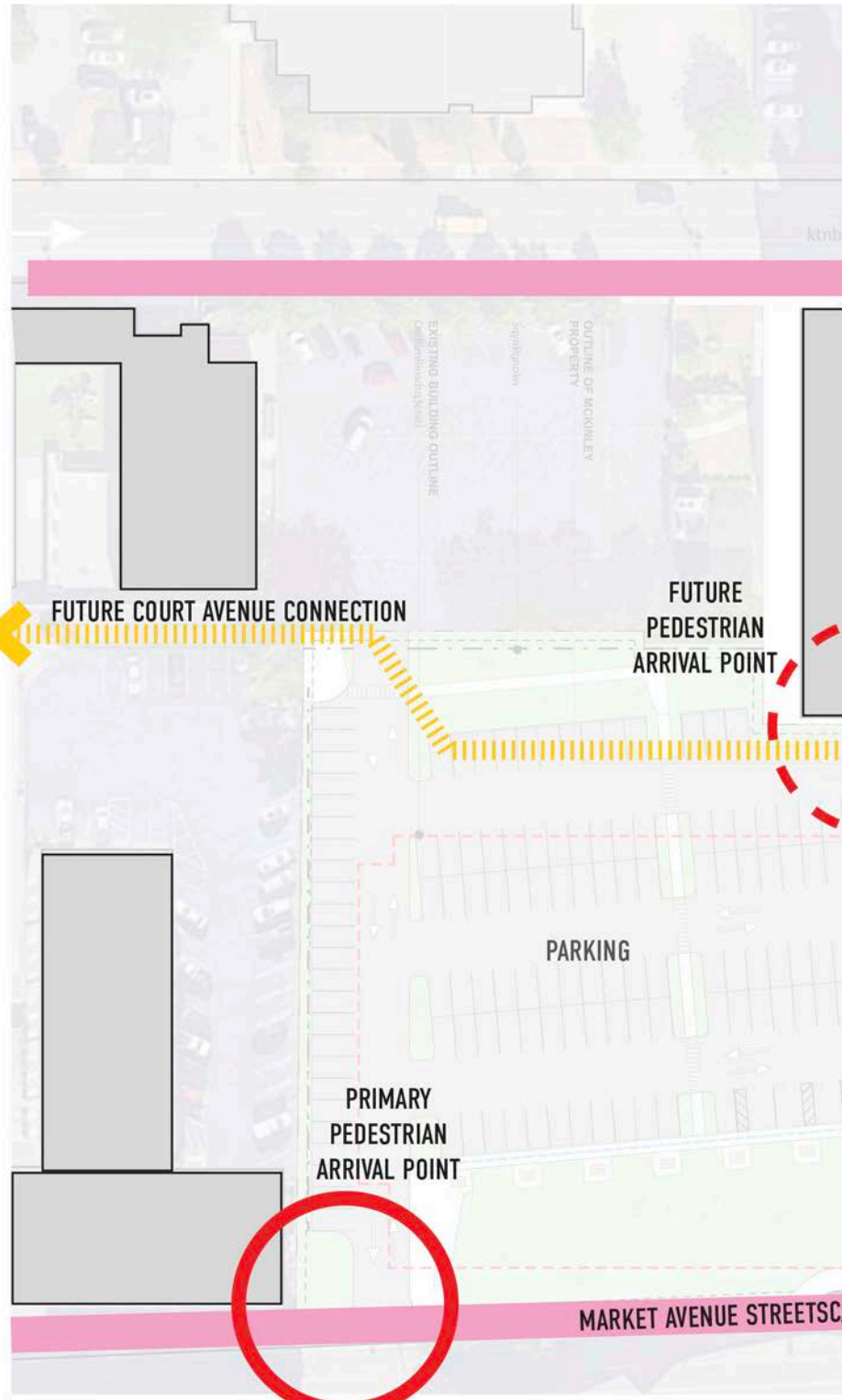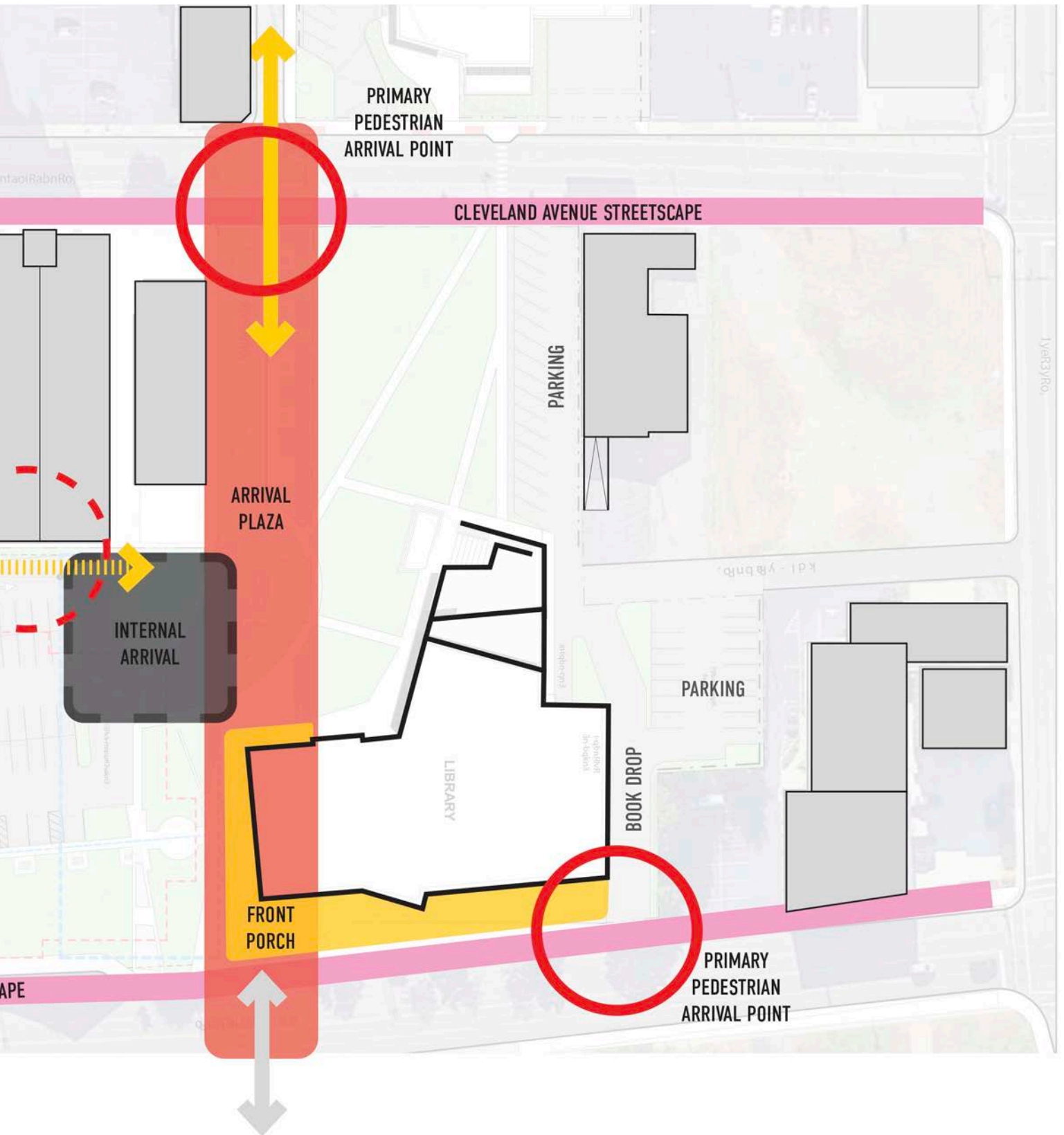
Programming:

FLEX LAWN

FRONT YARD HISTORY

FRONT YARD

FUTURE COURT AVENUE CONNECTION

FUTURE PEDESTRIAN ARRIVAL POINT

BACK OF HOUSE SCREENING

BACK OF HOUSE SCREENING

PARKING

PRIMARY PEDESTRIAN ARRIVAL POINT

FRONT YARD

MARKET AVENUE STREETSC...

PRIMARY
PEDESTRIAN
ARRIVAL POINT

CLEVELAND AVENUE STREETSCAPE

FLEX LAWN

BACK OF HOUSE SCREENING

PARKING

ARRIVAL
PLAZA

INTERNAL
ARRIVAL

LIBRARY

BOOK DROP

PARKING

FRONT
PORCH

PRIMARY
PEDESTRIAN
ARRIVAL POINT

Programming:

SHADE AND SEATING

ROOF TOP FITNESS

MAKERS + MEETING TABLES

FUTURE COURT AVENUE CONNECTION

FUTURE PEDESTRIAN ARRIVAL POINT

BACK OF HOUSE SCREENING

BACK OF HOUSE SCREENING

PARKING

PRIMARY PEDESTRIAN ARRIVAL POINT

FRONT YARD

MARKET AVENUE STREETSC

PRIMARY
PEDESTRIAN
ARRIVAL POINT

CLEVELAND AVENUE STREETSCAPE

FLEX LAWN

BACK OF HOUSE SCREENING

PARKING

ARRIVAL
PLAZA

ROOF
TERRACE

INTERNAL
ARRIVAL

PARKING

LIBRARY

BOOK DROP

FRONT
PORCH

PRIMARY
PEDESTRIAN
ARRIVAL POINT

APE

Programming:

CHILDREN'S PLAY + ACTIVATION

ACTIVE SPILLOUT SPACE

OUTDOOR BOOKS

FUTURE COURT AVENUE CONNECTION

FUTURE PEDESTRIAN ARRIVAL POINT

BACK OF HOUSE SCREENING

BACK OF HOUSE SCREENING

PARKING

PRIMARY PEDESTRIAN ARRIVAL POINT

FRONT YARD

MARKET AVENUE STREETSC

PRIMARY PEDESTRIAN ARRIVAL POINT

CLEVELAND AVENUE STREETSCAPE

FLEX LAWN

BACK OF HOUSE SCREENING

PARKING

ARRIVAL PLAZA

PERFORMANCE

ROOF TERRACE

INTERNAL ARRIVAL

CHILDREN'S PLAY

PARKING

READING GARDEN

LIBRARY

BOOK DROP

HISTORICAL MOMENT

OUTDOOR MEETING

FRONT PORCH

STORMWATER FEATURE

PRIMARY PEDESTRIAN ARRIVAL POINT

Programming:
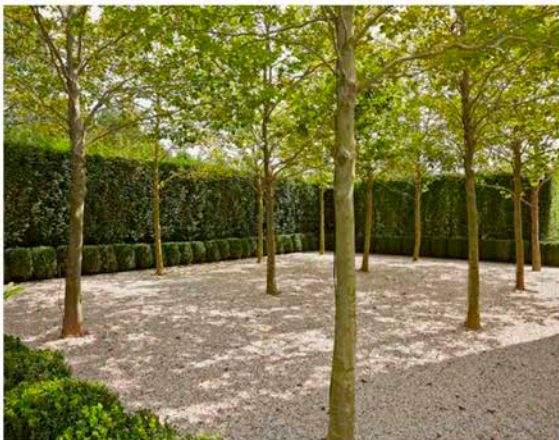
Programming:

Programming:

HISTORIC GARDEN
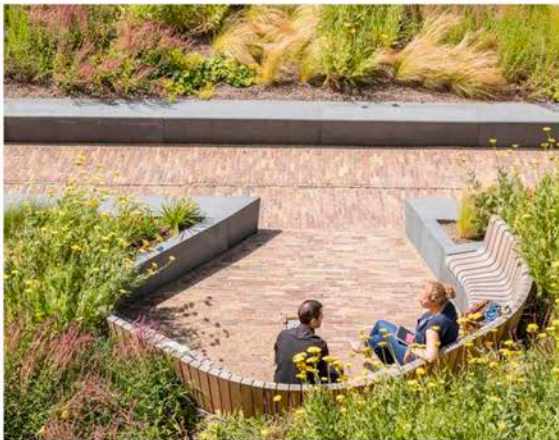
READING NOOKS

GARDEN SPACE

FUTURE COURT AVENUE CONNECTION

FUTURE PEDESTRIAN ARRIVAL POINT

BACK OF HOUSE SCREENING

BACK OF HOUSE SCREENING

PARKING

PRIMARY PEDESTRIAN ARRIVAL POINT

FRONT YARD

MARKET AVENUE STREETSC

PRIMARY PEDESTRIAN ARRIVAL POINT

CLEVELAND AVENUE STREETSCAPE

FLEX LAWN

BACK OF HOUSE SCREENING

PARKING

ARRIVAL PLAZA

PERFORMANCE

ROOF TERRACE

CHILDREN'S PLAY

INTERNAL ARRIVAL

PARKING

READING GARDEN

LIBRARY

BOOK DROP

HISTORICAL MOMENT

OUTDOOR MEETING

FRONT PORCH

STORMWATER FEATURE

PRIMARY PEDESTRIAN ARRIVAL POINT

Front Gardens

OUTDOOR MEET UP SPACE

STORMWATER RUNNELS

STORMWATER GARDENS

FUTURE COURT AVENUE CONNECTION

FUTURE PEDESTRIAN ARRIVAL POINT

BACK OF HOUSE SCREENING

BACK OF HOUSE SCREENING

PARKING

PRIMARY PEDESTRIAN ARRIVAL POINT

FRONT YARD

MARKET AVENUE STREETSC

PRIMARY
PEDESTRIAN
ARRIVAL POINT

CLEVELAND AVENUE STREETSCAPE

FLEX LAWN

BACK OF HOUSE SCREENING

PARKING

ARRIVAL
PLAZA

PERFORMANCE

ROOF
TERRACE

CHILDREN'S
PLAY

INTERNAL
ARRIVAL

PARKING

LIBRARY

READING
GARDEN

BOOK DROP

OUTDOOR MEET UP
SPACE

HISTORICAL
MOMENT

FRONT
PORCH

STORMWATER
FEATURE

PRIMARY
PEDESTRIAN
ARRIVAL POINT

APE

171

THANK YOU FOR REVIEWING THE ENCLOSED MATERIAL

AND THANK YOU TO EVERYONE WHO PARTICIPATED.

WE APPRECIATE YOUR INPUT.

HBM
ARCHITECTURE
INTERIOR DESIGN